

Mogale City

Local Municipality
2019/20

TOP LAYER

Service Delivery and Budget Implementation Plan
(SDBIP)

2019/20 SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

1. INTRODUCTION

The purpose of this report is to present Mogale City Local Municipality's Service delivery and Budget Implementation (SDBIP) for the 2019/20 financial year, which serves as a "contract" between administration, council and the community.

Municipal Finance Management Act (MFMA) defines the SDBIP as: "*a detailed plan approved by the mayor of a municipality in terms of section 53(1)(c)(ii) for implementing the municipality's delivery of services and the execution of its annual budget.*

2. LEGISLATIVE BACKGROUND

SDBIP planning

Municipal Systems Act (MSA) Section 41 states that:

- (1) *A municipality must in terms of its performance management system and in accordance with any regulations and guidelines that may be prescribed:*
 - (a) *set appropriate key performance indicators as a yardstick for measuring performance, including outcomes and impact, with regard to the municipality's development priorities and objectives set out in its integrated development plan;*
 - (b) *set measurable performance targets with regard to each of those development priorities and objectives;*
 - (c) *with regard to each of those development priorities and objectives and against the key performance indicators and targets set in terms of paragraphs (a) and (b)—*
 - (i) *monitor performance; and*
 - (ii) *measure and review performance at least once per year;*
 - (d) *take steps to improve performance with regard to those development priorities and objectives where performance targets are not met; and*
 - (e) *establish a process of regular reporting to—*
 - (i) *the council, other political structures, political office bearers and staff of the municipality; and*
 - (ii) *the public and appropriate organs of state.*
- (2) *The system applied by a municipality in compliance with subsection (1) (c) must be devised in such a way that it may serve as an early warning indicator of under-performance.*

In terms of Section 43 (2) of the MSA, *Key Performance Indicators (KPIs) set by a Municipality must include any General Key Performance Indicators prescribed in terms of subsection (1).*

SDBIP Compilation

According to Section 53 (1) of the MFMA, *the Mayor must take all reasonable steps to approve the SDBIP within 28 days of budget approval by Council*. Sub - Section (3) further indicate that *the Mayor must ensure that the revenue and expenditure projections for each month and the service delivery targets and performance indicators for each quarter are as set out in the SDBIP are made public no later than 14 days after the approval of the SDBIP*.

SDBIP Reporting

- Section 52 (d) of the MFMA states that *the Mayor must within 30 days of the end of each quarter submit a report to the Council on the implementation of the budget and the financial state of affairs of the municipality*.
- Section 72(1) provides that *the Accounting Officer must by 25th January of each year assess the performance of the municipality during the first half of the financial year taking into account:*
 - (i) *the monthly statement referred to in section 71 for first half of the financial year*
 - (ii) *the municipality's service delivery during the first half of the financial year and the service delivery targets and performance indicators set in the SDBIP*.

3. DISCUSSION

STRATEGIC ALIGNMENT

The SDBIP gives effect to the Council approved Integrated Development Plan (IDP) and the Budget of the municipality and is successfully implemented when IDP Budget are fully aligned with each other.

The goals and objectives set by the Council on the IDP are expressed as quantifiable outcomes that can be implemented by the administration over the next twelve months through the SDBIP. This provides the basis for measuring performance in service delivery against end of-year targets and implementing the budget.

Strategic Objectives

Mogale City strategic plan (IDP) adopted the following strategic objectives:

- To provide sustainable services to the community
- To foster a conducive environment for broad-based economic development
- To strengthen community participation
- To ensure accountable governance within the municipality

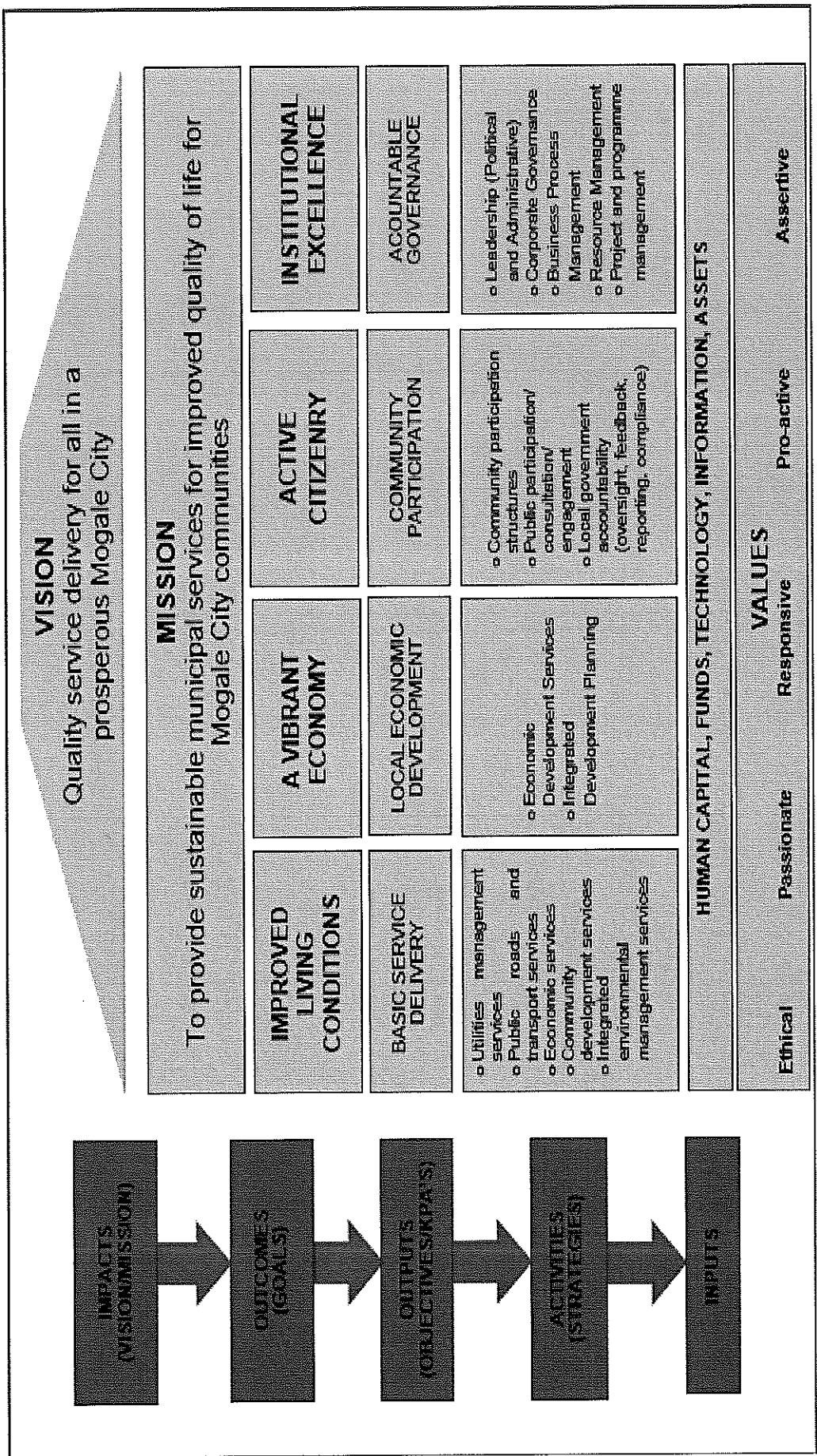
The above Strategic Objectives are implemented through the guidance of these National Key Performance Areas (KPAs):

- Institutional Transformation and Organizational Development

- Basic Service Delivery
- Good Governance and Public Participation
- Local Economic Development
- Financial Viability and Management

MCLM strategic alignment is depicted below:

Diagram 1



4. BUDGET IMPLEMENTATION

The accounting officer of a municipality is responsible for implementing the municipality's approved budget, including taking all reasonable steps to ensure:

- (a) that the spending of funds is in accordance with the budget and is reduced as necessary when revenue is anticipated to be less than projected in the budget or in the service delivery and budget implementation plan; and
- (b) that revenue and expenditure are properly monitored.

4.1 Revenue by source

| Description | Budget Year 2019/20 | | | | | | | | | | | | Medium Term Revenue and Expenditure Framework | | | |
|--|---------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|---|------------------|------------------|--|
| | July | August | Sept. | October | November | December | January | February | March | April | May | June | Budget Year | Budget Year+1 | Budget Year+2 | |
| R thousand | | | | | | | | | | | | | 2019/20 | 2020/21 | 2021/22 | |
| Revenue By Source | | | | | | | | | | | | | | | | |
| Property rates | 41 094 | 41 833 | 44 565 | 45 052 | 48 361 | 48 176 | 46 492 | 57 106 | 47 789 | 37 605 | 55 059 | 63 789 | 57 6922 | 61 1537 | 64 8229 | |
| Service charges - electricity revenue | 82 951 | 79 083 | 85 953 | 93 426 | 82 562 | 65 946 | 85 238 | 66 017 | 75 375 | 79 575 | 80 530 | 168 892 | 1045 547 | 1 130 236 | 1 189 234 | |
| Service charges - water revenue | 22 153 | 25 691 | 23 223 | 29 286 | 28 733 | 16 111 | 25 440 | 29 316 | 28 387 | 22 706 | 27 884 | 47 980 | 327 309 | 353 167 | 391 067 | |
| Service charges - sanitation revenue | 12 041 | 13 223 | 11 184 | 14 482 | 12 071 | 11 437 | 14 779 | 13 129 | 12 231 | 16 633 | 10 394 | 25 678 | 167 281 | 180 496 | 194 755 | |
| Service charges - refuse revenue | 5 627 | 6 635 | 7 348 | 7 267 | 6 027 | 7 271 | 7 177 | 6 713 | 7 371 | 7 051 | 7 615 | 12 165 | 88 267 | 93 564 | 99 177 | |
| Rental of facilities and equipment | 275 | 346 | 682 | 520 | 480 | 536 | 545 | 645 | 15 256 | 534 | 968 | 1 764 | 22 552 | 23 305 | 25 339 | |
| Interest earned - external investments | - | 2 540 | 1 175 | 1 412 | - | 1 426 | 27 | 85 | 74 | - | 182 | 469 | 7 390 | 7 833 | 8 303 | |
| Interest earned - outstanding debtors | 3 276 | 3 422 | 3 669 | 3 441 | 3 114 | 3 695 | 2 751 | 3 787 | 3 907 | 3 626 | 4 204 | 6 223 | 45 115 | 47 822 | 50 691 | |
| Dividends received | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Fines, penalties and forfeits | 4 461 | 4 869 | 4 569 | 6 929 | 4 841 | 2 783 | 2 783 | 3 819 | 5 521 | 2 914 | 2 668 | 6 487 | 52 646 | 55 804 | 59 753 | |
| Licences and permits | 2 | 7 | 4 | 3 | 6 | 1 | 2 | 4 | 2 | 3 | 4 | 6 | 46 | 49 | 52 | |
| Agency services | 2 455 | 2 462 | 2 268 | 2 255 | 2 305 | 1 741 | 2 474 | 2 350 | 2 145 | 2 029 | 2 518 | 3 834 | 28 837 | 30 587 | 32 401 | |
| Transfers and subsidies | 173 210 | 979 | 9 099 | - | 2 126 | 137 512 | - | 1 447 | 99 930 | - | - | - | 424 272 | 46 028 | 497 707 | |
| Other revenue | 16 582 | 13 713 | 26 146 | 21 418 | 18 227 | 5 519 | 2 494 | 2 067 | 5 689 | 5 689 | 1 814 | 119 669 | 239 937 | 198 354 | 157 256 | |
| Gains on disposal of PPE | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Total Revenue (excluding capital transfers and contributions) | 364 126 | 194 805 | 219 885 | 225 493 | 208 853 | 302 154 | 190 203 | 187 354 | 304 078 | 178 366 | 193 839 | 456 985 | 3 026 140 | 3 194 362 | 3 343 364 | |

4.2 Expenditure by type

| R thousand | July | August | Sept. | October | November | December | January | February | March | April | May | June | Budget Year 2019/20 | Budget Year +1 2020/21 | Budget Year +2 2021/22 |
|---|----------------|-----------------|-----------------|----------------|-----------------|----------------|-----------------|----------------|----------------|-----------------|----------------|----------------|------------------------|---------------------------|---------------------------|
| Employee related costs | 62 157 | 61 654 | 64 557 | 62 296 | 71 418 | 62 643 | 62 541 | 62 809 | 82 223 | 66 746 | 64 013 | 86 892 | 809 949 | 863 810 | 910 454 |
| Reruneration of councillors | 3 169 | 2 901 | 2 900 | 2 945 | 2 900 | 2 745 | 5 187 | 3 151 | 3 151 | 3 121 | 968 | 36 040 | 38 437 | 40 512 | |
| Debt impairment | 10 626 | 10 626 | 10 626 | 10 626 | 10 626 | 10 626 | 10 626 | 10 626 | 10 626 | 10 626 | 10 626 | 127 515 | 135 934 | 143 338 | |
| Depreciation & asset impairment | 24 381 | 24 381 | 24 381 | 24 381 | 24 381 | 24 381 | 24 381 | 24 381 | 24 381 | 24 381 | 24 381 | 292 574 | 312 030 | 328 879 | |
| Finance charges | 3 716 | 3 187 | 3 502 | 3 351 | 3 057 | 3 494 | 3 281 | 2 930 | 3 403 | 3 332 | 2 953 | 14 418 | 50 123 | 47 371 | 44 744 |
| Bulk purchases | 138 607 | 108 484 | 51 320 | 75 897 | 90 354 | 91 730 | 75 188 | 50 299 | 110 538 | 66 784 | 60 187 | 104 928 | 1 024 318 | 1 032 435 | 1 151 426 |
| Other materials | 1 555 | 28 | 689 | 214 | 117 | 663 | 101 | 125 | 269 | 471 | 167 | 12 417 | 16 795 | 17 912 | 18 879 |
| Contracted services | 26 487 | 36 599 | 38 736 | 26 639 | 32 816 | 34 483 | 28 720 | 34 634 | 22 188 | 23 842 | 19 612 | 7 036 | 331 792 | 333 856 | 372 964 |
| Transfers and subsidies | 368 | 601 | 677 | 444 | - | 946 | 167 | 528 | 448 | 434 | 511 | - | 5 125 | 5 466 | 5 761 |
| Other expenditure | 4 940 | 23 337 | 36 297 | 20 451 | 35 930 | 9 532 | 1 027 | 3 912 | 38 482 | 11 244 | 17 000 | 29 398 | 231 610 | 247 012 | 260 351 |
| Loss on disposal of PP&E | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Expenditure | 276 007 | 271 799 | 233 668 | 227 200 | 221 703 | 241 397 | 208 779 | 195 431 | 295 719 | 210 812 | 202 572 | 291 053 | 2 926 140 | 3 114 322 | 3 277 399 |
| Surplus/(Deficit) | 88 120 | (76 994) | (13 783) | (1 707) | (62 850) | 60 757 | (18 576) | (8 077) | 8 369 | (32 446) | (8 733) | 165 922 | 100 000 | 80 040 | 66 055 |
| Transfers and subsidies - capital (monetary allocations) (National / Provincial and District) | | | | | | | | | | | | | | | |
| Surplus/(Deficit) after capital transfers & contributions | 131 731 | (75 144) | (9 656) | 71 935 | (57 777) | 83 604 | (18 576) | (5 045) | 60 604 | (32 446) | (8 733) | 165 922 | 306 419 | 300 541 | 293 143 |
| Surplus/(Deficit) | 131 731 | (75 144) | (9 656) | 71 935 | (57 777) | 83 604 | (18 576) | (5 045) | 60 604 | (32 446) | (8 733) | 165 922 | 306 419 | 300 541 | 293 143 |

5. CONCLUSION

The Service Delivery and Budget Implementation plan is a management, implementation and monitoring tool that will assist the Executive Mayor, Councillors, Municipal Manager and the Community in tracking service delivery performance.

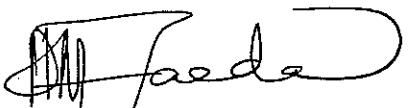
This SDBIP will ensure that appropriate information is circulated internally and externally for purposes of monitoring the execution of the budget and the approved Strategic objectives.

SDBIP APPROVAL

MFMA Section 53(1) (c) (ii) stipulate that the Mayor of a municipality must ensure that the municipality's SDBIP is approved by the Mayor within 28 days after the approval of the Budget.

The 2019/20 Annual Budget was approved on the 29th May 2019 by Council. To give effect to the above-mentioned legislation, the Service Delivery and Budget Implementation Plan is attached for approval.

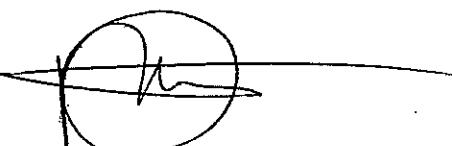
Compiled by



**MR. MP RAEDANI
MUNICIPAL MANAGER**

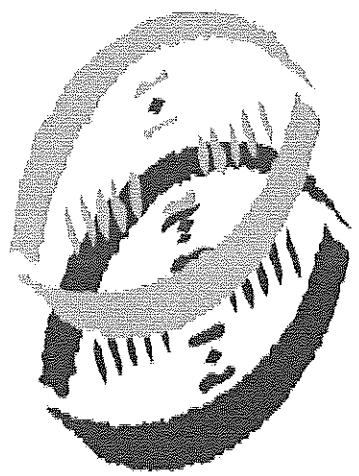
27/06/2019
DATE

Approved by



**CLLR NP LIPUDI
EXECUTIVE MAYOR**

27/06/2019
DATE



Mogale City
Local Municipality

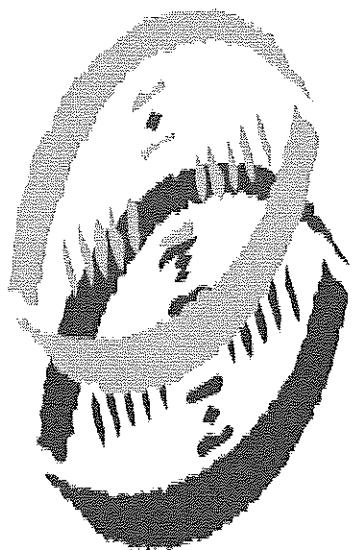
OFFICE OF THE MUNICIPAL MANAGER

Outcome 9: Responsive, accountable, effective and efficient local government system**Building a professional, capable, citizen-focused public service (NDP Chapter 13)****Strategic goal: To ensure accountable governance within the municipality****OFFICE OF THE MUNICIPAL MANAGER****Good Governance and Public Participation 20%**

| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
|-------------------------------------|----------------|---------------------|---|-----------|-----------------|------------|---------------|----------------------|-----------------------------|---|
| KPI A | Outcome | Audit Action Plans | % implementation of Audit Action plans | 15% | % | 100% | 100% | Q1 Q2 Q3 Q4 | — — — 100% | All Executive Managers, CFO & Chief Audit Executive |
| KPI B | Outcome | Risk Management | % implementation of mitigation actions on the Strategic Risk Register | 5% | % | New Target | 100% | Q1 Q2 Q3 Q4 | — — — 100% | Executive Manager Strategic Management Services |
| KPA: FINANCIAL VIABILITY 40% | | | | | | | | | | |
| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI C | Outcome | | Improved working capital | 25% | Ratio | 0.8:1 | 1.2:1 | Q1 Q2 Q3 Q4 | — — — 1.2:1 | Chief Financial Officer |
| KPI D | Outcome | Finance Management | % revenue growth | 5% | % | 1% | 1% | Q1 Q2 Q3 Q4 | — — — 1% | Chief Financial Officer, EM: IEM, EM: UMS & EM: EDS |
| KPI E | Outcome | | % spent on grants funded capital projects | 5% | % | 85% | 90% | Q1 Q2 Q3 Q4 | 10% 45% 65% 90% | EM: PWRT, EM: UMS, EM: EDS |
| KPI F | Outcome | Indigent Management | Number of indigent households with access to free basic services | 5% | Number | 10 400 | 11 400 | Q1 Q2 Q3 Q4 | — — — 11 400 | Chief Financial Officer and EM: CDS |

2019/20 Service Delivery and Budget Implementation Plan

| KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 5% | | | | | | |
|---|--------------------|-------------------------|--|-----------|-----------------|---------------------------------|
| SDBIP Ref. | PLANNING LEVEL | MSCOA PROJECT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE |
| KPI G | Outcome | Labour disputes | % of labour disputes (grievances) resolved | 5% | % | New Target 70% Q4 |
| KPA: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT 30% | | | | | | |
| SDBIP Ref. | PLANNING LEVEL | MSCOA PROJECT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE |
| KPI H | Outcome | Service Delivery | Average of households with access to services as defined in terms of Section 43 of MSA | 30% | % | 85% 91% Q4 |
| KPA: LOCAL ECONOMIC DEVELOPMENT 10% | | | | | | |
| KPI I | Outcome | Job Opportunities | Number of job opportunities created | 5% | Number | 1379 1417 Q4 |
| KPI J | Executive Manager: | Youth employment Output | % youth employment opportunities created as per the request received | 5% | % | New target 157 Q4 |
| PROGRAMME/ PROJECT MILESTONE | | | | | | |
| | | | | | | All Executive Managers, and CFO |
| | | | | | | 1417 |
| | | | | | | All Executive Managers, and CFO |
| | | | | | | 157 |

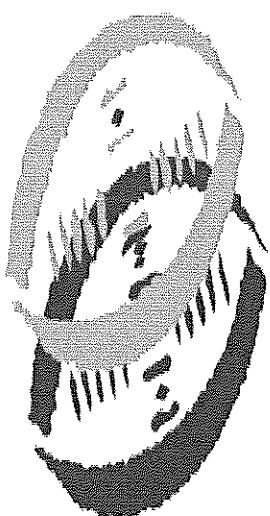


Mogálegé City
Local Municipality

INTERNAL AUDIT - 00

| NDP Chapter | Building a professional, capable, citizen-focused public service (NDP Chapter 13) | | | | | | | | | |
|--|---|--|------------------|---|-----------|-----------------|------------|---------------|----------------------|--|
| Strategic Goal | To ensure accountable governance within the municipality | | | | | | | | | |
| DEPARTMENT: OFFICE OF CHIEF AUDIT EXECUTIVE - 00 | | | | | | | | | | |
| KPA | GOOD GOVERNANCE AND PUBLIC PARTICIPATION 95% | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE |
| KPI A/001 | Output | Audit Committee Performance Evaluation | All Wards | No. of Audit committee Performance Evaluation conducted | 5% | Number | 1 | 1 | Q1 Q2 Q3 Q4 | 100% — — — |
| KPI A/002 | Output | Internal Audit Plan | All Wards | % of Approved Internal Audit Plan Implemented | 60% | % | 92% | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% |
| KPI A/003 | Output | | All Wards | % Ethics Activities implemented in line with the approved Ethics and Investigation plan | 10% | % | New Target | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% |
| KPI F/004 | Output | Corporate Ethics | All Wards | No. of Ethics management Program reviewed | 10% | Number | New Target | 1 | Q1 Q2 Q3 Q4 | — — — — |
| KPI F/005 | Output | Auditor general's Action Plans assessment | All Wards | No. of assessments conducted on the Auditor general's Action Plans | 5% | Number | New Target | 3 | Q1 Q2 Q3 Q4 | 1 1 1 1 |
| KPI F/006 | Output | Assessments conducted on Internal Audit Action Plans | All Wards | No. of assessments conducted on Internal Audit Action Plans | 5% | Number | New Target | 4 | Q1 Q2 Q3 Q4 | 1 1 1 1 |
| KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 5% | | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE |
| KPI G/007 | Output | Labour disputes | All Wards | Days taken to attend to employee grievances within the prescribed timelines (Step 2) | 5% | Days | New target | 10 days | Q1 Q2 Q3 Q4 | 10 days 10 days 10 days 10 days |

**Mosgrave City
Local Municipality**



STRATEGIC MANAGEMENT SERVICES - 10

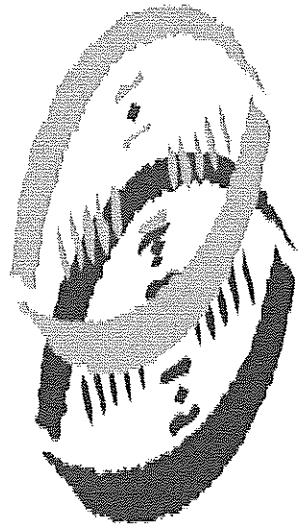
2019/20 Service Delivery and Budget Implementation Plan

| National Outcome | Outcome 9: Responsive, accountable, effective and efficient local government system | | | | | | | | | | |
|--|--|-------------------------|------------------|--|-----------|-----------------|------------|---------------|----------------------|------------------------------|--|
| NDP Chapter | Building a professional, capable, citizen-focused public service (NDP Chapter 13) | | | | | | | | | | |
| Strategic Goals | To ensure accountable governance within the municipality and To strengthen community participation | | | | | | | | | | |
| DEPARTMENT: STRATEGIC MANAGEMENT SERVICES - 10 | | | | | | | | | | | |
| KPA | GOOD GOVERNANCE AND PUBLIC PARTICIPATION 78% | | | | | | | | | | |
| SDBIP REF. NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI B/101 | Executive Manager Output | SMS - Strategic Support | All Wards | No. of Long term development plan (2035) approved | 10% | Number | New Target | 1 | Q1 Q2 Q3 Q4 | — — Drafted 1 | Executive Manager: Strategic Management Services |
| KPI B/102 | Executive Manager Output | SMS - Strategic Support | All Wards | No. of Business Continuity policy approved | 8% | Number | New Target | 1 | Q1 Q2 Q3 Q4 | — — Drafted 1 | Executive Manager: Strategic Management Services |
| KPI B/103 | Executive Manager Output | SMS - Strategic Support | All Wards | No. of Departmental business process flow approved | 10% | Number | New Target | 10 | Q1 Q2 Q3 Q4 | — 3 3 3 | Executive Manager: Strategic Management Services |
| KPI B/104 | Executive Manager Output | SMS - Strategic Support | All Wards | No. of special programmes implemented | 15% | Number | New Target | 3 | Q1 Q2 Q3 Q4 | — 1 1 1 | Executive Manager: Strategic Management Services |
| KPI A/105 | Executive Manager Output | SMS - Strategic Support | All Wards | % implementation AG action Plans | 20% | % | New Target | 100% | Q1 Q2 Q3 Q4 | — — 100% 100% | Executive Manager: Strategic Management Services |
| KPI A/106 | Executive Manager Output | SMS - Strategic Support | All Wards | % implementation of the Annual Risk Management implementation plan | 10% | % | 100% | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Executive Manager: Strategic Management Services |
| KPI B/107 | Executive Manager Output | SMS - Strategic Support | All Wards | No. of reviewed IGR strategy submitted to the MM | 5% | Number | New Target | 1 | Q1 Q2 Q3 Q4 | — Drafted 1 — | Executive Manager: Strategic Management Services |

2019/20 Service Delivery and Budget Implementation Plan

| KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 20% | | | | | | |
|--|--------------------------|---|------------------|--|-----------|-----------------|
| SDBIP REF. NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE |
| KPI G/108 | Executive Manager Output | Corporate Communication and Customer care | All Wards | No. of External Communication strategy approved | 5% | Number |
| KPI G/109 | Executive Manager Output | Corporate Communication and Customer care | All Wards | No. of integrated customer care plan approved | 10% | Number |
| KPI G/110 | Executive Manager Output | Labour disputes | All Wards | Days taken to attend to employee grievances within the prescribed timelines (Step 2) | 5% | Days |

| KPA: LOCAL ECONOMIC DEVELOPMENT 2% | | | | | | |
|------------------------------------|---------------------------|--------------------------|------------------|--|-----------|-----------------|
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE |
| KPI I/111 | Executive Manager: Output | Youth employment | All Wards | No. of youth exposed to employment opportunities | 1% | Number |
| KPI K/112 | Executive Manager: Output | Employment Opportunities | All Wards | No. of employment opportunities created | 1% | Number |



Mosgate City

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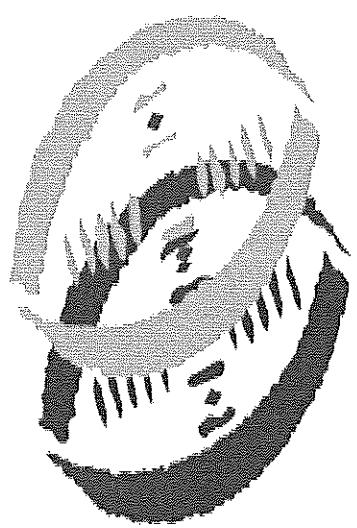
FINANCIAL MANAGEMENT SERVICES - 20

2019/20 Service Delivery and Budget Implementation Plan

| National Outcome | Outcome 9: Responsive, accountable, effective and efficient local government system | | | | | | | | | | | |
|--|---|------------------------|---------------|--|---------------------------|-----------|-----------------|----------|----------------------|--|-----------------------------|--------------------|
| NDP Chapter | Building a professional, capable, citizen-focused public service (NDP Chapter 13) | | | | | | | | | | | |
| Strategic Goal | To ensure accountable governance within the municipality | | | | | | | | | | | |
| DEPARTMENT: FINANCIAL MANAGEMENT SERVICES-20 | | | | | | | | | | | | |
| KPA: FINANCIAL VIABILITY 38% | | | | | | | | | | | | |
| KPA | SDBIP Ref. No. | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI C/201 | CFO's output | | All Wards | % Revenue collected | 15% | % | 92% | 93% | Q1 Q2 Q3 Q4 | 92% 93% 93% 93% | Chief Financial Officer | |
| KPI D/202 | CFO's output | Revenue Management | All Wards | % Revenue strategy action plan implemented | 5% | % | New target | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Chief Financial Officer | |
| KPI C/203 | CFO's output | Expenditure Management | All Wards | No. of days taken to pay creditors | 5% | Number | 90 | 80 days | Q1 Q2 Q3 Q4 | 120 days 100 days 90 days 80 days | Chief Financial Officer | |
| KPI D/204 | CFO's output | Valuations | All Wards | % completeness of valuation roll | 8% | % | 100% | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Chief Financial Officer | |
| KPI C/205 | CFO's output | Asset Management | All Wards | % completeness of the asset register | 5% | % | New target | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Chief Financial Officer | |

2019/20 Service Delivery and Budget Implementation Plan

| KPA: GOOD GOVERNANCE & PUBLIC PARTICIPATION 55% | | | | | | | | | | | |
|--|----------------|------------------------------------|------------------|--|-----------|-----------------|------------|---------------|----------------------|--|-------------------------|
| SDBIP Ref. No. | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI A/206 | CFO's output | AG Action Plans | All Wards | % implementation AG action Plans | 15% | % | 100% | 100% | Q1 Q2 Q3 Q4 | — Plan approved 100% 100% | Chief Financial Officer |
| KPI B/207 | CFO's output | Financial reporting and Compliance | All Wards | % Compliance with financial reporting requirements | 10% | % | 100% | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Chief Financial Officer |
| KPI C/208 | CFO's output | Procurement | All Wards | No. of Financial Management Capability Maturity Model action plan approved | 10% | Number | New target | 1 | Q1 Q2 Q3 Q4 | — — — — | Chief Financial Officer |
| KPI B/209 | CFO's output | Procurement | All Wards | No. of Procurement strategy approved | 20% | Number | New target | 1 | Q1 Q2 Q3 Q4 | — — — — | Chief Financial Officer |
| KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 5% | | | | | | | | | | | |
| SDBIP Ref. No. | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI G/210 | CFO's output | Labour disputes | All Wards | Days taken to attend to employee grievances within the prescribed timelines (Step 2) | 5% | Days | New target | 10 days | Q1 Q2 Q3 Q4 | 10 days 10 days 10 days 10 days | Chief Financial Officer |
| KPA: LOCAL ECONOMIC DEVELOPMENT 2% | | | | | | | | | | | |
| SDBIP Ref. No. | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI I/211 | CFO's output | Youth employment | All Wards | No. of youth exposed to employment opportunities | 2% | Number | New target | 10 | Q1 Q2 Q3 Q4 | — — 10 — | Chief Financial Officer |



Mogadishu City
Local Municipality

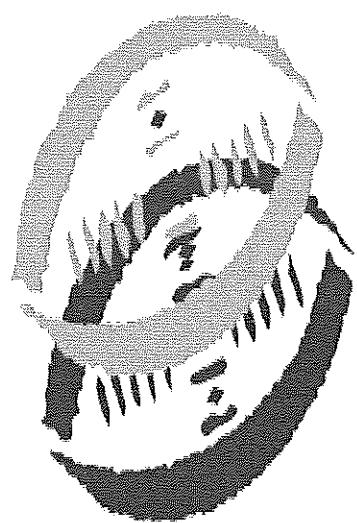
CORPORATE SUPPORT SERVICES - 30

2019/20 Service Delivery and Budget Implementation Plan

| National Outcome | Outcome 9 Responsive accountable effective and efficient local government system | | | | | | | | | | |
|---|--|----------------------------|-----------------|--|-----------|-----------------|------------|---------------|----------------------|------------------------------|---|
| NDP Chapter | Building a professional capable citizen focused public service NDP Chapter 13 | | | | | | | | | | |
| Strategic Goal | To ensure accountable governance within the municipality | | | | | | | | | | |
| DEPARTMENT: CORPORATE SUPPORT SERVICES - 30 | | | | | | | | | | | |
| KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 53% | | | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARD TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI G/301 | Executive Manager Output | Human Resources Management | All wards | No. of Human Resources process workflow drafted | 20% | Number | New Target | 1 | Q1 Q2 Q3 Q4 | Drafted 1 | Executive Manager: Corporate Support Services |
| KPI G/302 | Executive Manager Output | By-law development process | All wards | No. of SOP on By-law development approved | 5% | Number | New Target | 1 | Q1 Q2 Q3 Q4 | Drafted 1 | Executive Manager: Corporate Support Services |
| KPI B/303 | Executive Manager Output | Litigation | All wards | % implementation of Litigation strategy and protocol in line with the plan | 10% | % | New Target | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Executive Manager: Corporate Support Services |
| KPI G/304 | Executive Manager Output | Workplace Skills Plan | All wards | % implementation of the Workplace Skill Plan | 5% | % | New Target | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Executive Manager: Corporate Support Services |
| KPI G/305 | Executive Manager Output | Records Management | All wards | No. of interventions implemented to ensure compliance to the records management policy | 8% | Number | New Target | 4 | Q1 Q2 Q3 Q4 | 1 1 1 1 | Executive Manager: Corporate Support Services |
| KPI C/306 | Activity | Leave Provision | All Wards | No. of assessments conducted to ensure completeness of the leave register | 5% | Number | New Target | 4 | Q1 Q2 Q3 Q4 | 1 1 1 1 | Executive Manager: Corporate Support Services |

2019/20 Service Delivery and Budget Implementation Plan

| KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION 45% | | | | | | | | | | KPA: LOCAL ECONOMIC DEVELOPMENT 2% | | | | | | | | | | | | | |
|---|--------------------------|---------------------|-----------------|---|-----------|-----------------|------------|---------------|---------|------------------------------------|---|--------------|--------------------------|--------------------------|-----------------|--|-----------|-----------------|------------|---------------|---------|---|---|
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARD TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBLE PERSON | SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARD TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI A/307 | Executive Manager Output | AG Action Plans | All wards | % implementation of audit action plans | 10% | % | New Target | 100% | Q1 | — | Executive Manager: Corporate Support Services | KPI I/312 | Executive Manager Output | Youth employment | All wards | No. of youth exposed to employment opportunities | 1% | Number | New Target | 12 | Q1 | — | Executive Manager: Corporate Support Services |
| KPI B/308 | Executive Manager Output | Council Resolutions | All wards | No. of Council resolutions action plans developed | 10% | Number | New Target | 4 | Q2 | — | Executive Manager: Corporate Support Services | KPI K/313 | Executive Manager Output | Employment Opportunities | All wards | No. of employment opportunities created | 1% | 40 | New Target | 45 | Q3 | — | Executive Manager: Corporate Support Services |
| KPI B/309 | Executive Manager Output | Legal Compliance | All wards | No. of compliance framework approved | 10% | Number | New Target | 1 | Q1 | 1 | Executive Manager: Corporate Support Services | | | | | | | | | Q4 | 1 | Executive Manager: Corporate Support Services | |
| KPI G/310 | Executive Manager Output | Labour Relations | All wards | No. of Labour Relations Management strategy drafted | 10% | Number | New Target | 1 | Q1 | 1 | Executive Manager: Corporate Support Services | | | | | | | | | Q2 | — | Executive Manager: Corporate Support Services | |
| KPI G/311 | Executive Manager Output | ICT Governance | All wards | No. of ICT Governance Framework Action Plan developed | 10% | Number | New Target | 1 | Q1 | — | Executive Manager: Corporate Support Services | | | | | | | | | Q3 | — | Executive Manager: Corporate Support Services | |
| | | | | | | | | | | | | | | | | | | | | Q4 | — | | |



Mogale City Local Municipality

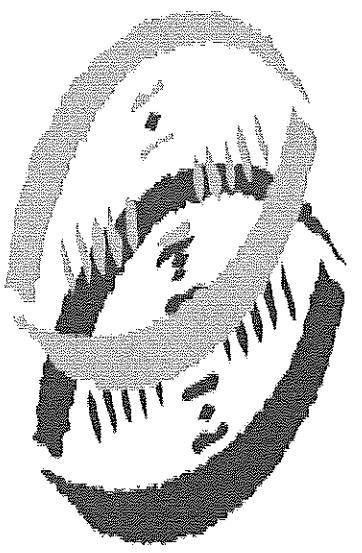
INTEGRATED ENVIRONMENTAL MANAGEMENT - 40

2019/20 Service Delivery and Budget Implementation Plan

| National Outcome | Outcome 9: Responsive, accountable, effective and efficient local government system | | | | | | | | | | |
|--|---|--------------------------|-----------|---|------------|-----------------|------------|---------------|----------------------|------------------------------|--|
| Chapter | Chapter 5 Transitioning to a low carbon economy | | | | | | | | | | |
| Strategic Goal | To provide sustainable services to the community | | | | | | | | | | |
| DEPARTMENT: INTEGRATED ENVIRONMENTAL MANAGEMENT - 40% | | | | | | | | | | | |
| KPA: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT 40% | PLANNING LEVEL | MSCOA PROJECT BENEFIT | WARDS | KEY PERFORMANCE INDICATOR | WEIGHTIN G | UNIT OF MEASURE | BASELIN E | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBL E PERSON |
| SDBIP REF.NO | | | | | | | | | | | |
| KPI H/401 | Executive Manager: Output | Refuse removal | All Wards | % households with access to refuse removal services | 20% | % | 86% | 89% | Q1 Q2 Q3 Q4 | 88% 88% 88% 89% | Executive Manager: Integrated Environmental Management |
| KPI B/402 | Executive Manager: Output | Urban greening | All Wards | No. of Urban greening strategy developed | 10% | Number | New target | 1 | Q1 Q2 Q3 Q4 | — — — 1 | Executive Manager: Integrated Environmental Management |
| KPI B/403 | Executive Manager: Output | Ecological Management | All Wards | No. of Ecological management plan Reviewed | 10% | Number | New target | 1 | Q1 Q2 Q3 Q4 | — — — 1 | Executive Manager: Integrated Environmental Management |
| KPA: LOCAL ECONOMIC DEVELOPMENT 30% | PLANNING LEVEL | MSCOA PROJECT BENEFIT | WARDS | KEY PERFORMANCE INDICATOR | WEIGHTIN G | UNIT OF MEASURE | BASELIN E | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBL E PERSON |
| KPI B/404 | Executive Manager: Output | Tourism management | All Wards | No. of Tourism destination plan developed | 10% | Number | New target | 1 | Q1 Q2 Q3 Q4 | — — — 1 | Executive Manager: Integrated Environmental Management |
| KPI I/405 | Executive Manager: Output | Youth employment | All Wards | No. of youth exposed to employment opportunities | 5% | Number | New target | 10 | Q1 Q2 Q3 Q4 | — — 10 — | Executive Manager: Integrated Environmental Management |
| KPI K/406 | Executive Manager: Output | Employment Opportunities | All Wards | No. of employment opportunities created | 5% | Number | 350 | 379 | Q1 Q2 Q3 Q4 | — — — 379 | Executive Manager: Integrated Environmental Management |

2019/20 Service Delivery and Budget Implementation Plan

| KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION 25% | | | | | | | | | |
|--|---------------------------|-----------------------|------------------|--|------------|-----------------|------------|---------------|----------------------|
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTIN G | UNIT OF MEASURE | BASELIN E | ANNUAL TARGET | QUARTER |
| KPI B/407 | Executive Manager: Output | AG Audit Action plans | All Wards | % implementation of audit action plans | 5% | % | New target | 100% | Q1 Q2 Q3 Q4 |
| KPI B/408 | Executive Manager: Output | Waste Management | All Wards | No. of Integrated Waste Management By-laws finalised | 10% | Number | New target | 1 | Q1 Q2 Q3 Q4 |
| KPI B/409 | Executive Manager: Output | Climate change | All Wards | No. of business plan for Climate change projects submitted to the MM | 10% | Number | 3 | 2 | Q1 Q2 Q3 Q4 |
| KPA: FINANCIAL VIABILITY 5% | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTIN G | UNIT OF MEASURE | BASELIN E | ANNUAL TARGET | QUARTER |
| KPI C/410 | Executive Manager: Output | Billing information | All Wards | % completeness of the billing information processed within the Department | 5% | % | New target | 100% | Q1 Q2 Q3 Q4 |
| KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 10% | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTIN G | UNIT OF MEASURE | BASELIN E | ANNUAL TARGET | QUARTER |
| KPI G/411 | Executive Manager: Output | Labour disputes | All Wards | Days taken to attend to employee grievances within the prescribed timelines (Step 2) | 10% | Days | New target | 10 days | Q1 Q2 Q3 Q4 |



Mosache City

Local Municipality

COMMUNITY DEVELOPMENT SERVICES - 50

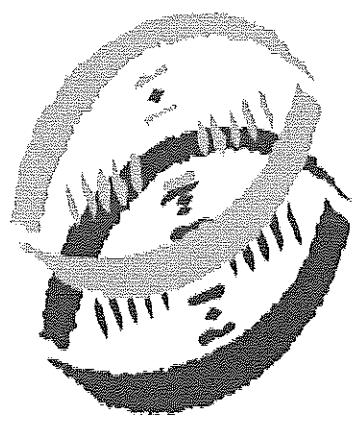
2019/20 Service Delivery and Budget Implementation Plan

| National Outcome | Outcome 9: Responsive, accountable, effective and efficient local government system | | | | | | | | | | |
|---|--|--------------------------------------|------------------|--|-----------|-----------------|------------|---------------|----------------------|-----------------------------|---|
| NDP Chapter | NDP Chapter: Building a professional capable citizen focused public service NDP Chapter 13 | | | | | | | | | | |
| Strategic Goal | To provide sustainable services to the community | | | | | | | | | | |
| DEPARTMENT: COMMUNITY DEVELOPMENT SERVICES - 50 | | | | | | | | | | | |
| KPA: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT 50% | | | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI B/501 | Executive Manager: Output | Public Safety | All Wards | No. of public safety activities implemented | 10% | Number | 6 | 6 | Q1 Q2 Q3 Q4 | 6 6 6 6 | Executive Manager: Community Development Services |
| KPI B/502 | Executive Manager: Output | Social development | All Wards | No. of the social development programmes implemented | 10% | Number | 11 | 11 | Q1 Q2 Q3 Q4 | 11 11 11 11 | Executive Manager: Community Development Services |
| KPI B/503 | Executive Manager: Output | | All Wards | No. of sports and recreation programmes implemented | 10% | Number | 8% | 8 | Q1 Q2 Q3 Q4 | 2 2 2 2 | Executive Manager: Community Development Services |
| KPI B/504 | Executive Manager: Output | Sports, Arts, Culture and Recreation | All Wards | No. of Library programmes implemented | 10% | Number | New target | 8 | Q1 Q2 Q3 Q4 | 2 2 2 2 | Executive Manager: Community Development Services |
| KPI B/505 | Executive Manager: Output | | All Wards | No. of arts and culture programmes implemented | 10% | Number | New target | 12 | Q1 Q2 Q3 Q4 | 3 3 3 3 | Executive Manager: Community Development Services |
| KPA: FINANCIAL VIABILITY 15% | | | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI I/506 | Executive Manager: Output | Youth development | All Wards | No. of youth development projects implemented | 15% | Number | 8 | 7 | Q1 Q2 Q3 Q4 | 3 1 1 2 | Executive Manager: Community Development Services |

| KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION 18% | | | | | | |
|---|---------------------------|-----------------------|------------------|--|-----------|-----------------|
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE |
| KPI A/507 | Executive Manager: Output | AG Audit Action plans | All Wards | % implementation of audit action plans | 4% | % |
| KPI C/508 | Executive Manager: Output | Licensing | All Wards | No. of licensing agency agreement activities implemented | 8% | Number |
| KPI E/509 | Executive Manager: Output | Capital projects | All Wards | % Implementation of Capital Projects | 6% | % |

| KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 15% | | | | | | |
|--|---------------------------|-----------------|------------------|--|-----------|-----------------|
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE |
| KPI G/510 | Executive Manager: Output | Labour disputes | All Wards | Days taken to attend to employee grievances within the prescribed timelines (Step 2) | 15% | Days |

| KPA: LOCAL ECONOMIC DEVELOPMENT 2% | | | | | | |
|------------------------------------|---------------------------|--------------------------|------------------|--|-----------|-----------------|
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE |
| KPI K/511 | Executive Manager: Output | Employment opportunities | All Wards | No. of employment opportunities created | 1% | Number |
| KPI I/512 | Executive Manager: Output | Youth employment | All Wards | No. of youth exposed to employment opportunities | 1% | Number |



Mogale City
Local Municipality

ECONOMIC DEVELOPMENT SERVICES - 60

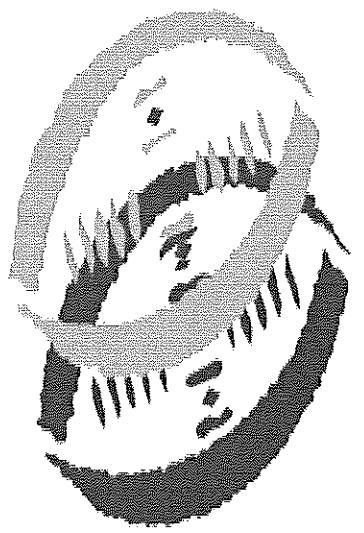
| | | | | | | | | | | |
|---|---|--------------------------|------------------|--|-----------|-----------------|------------|---------------|----------------------|--|
| National Outcome | National Outcome 9: Responsive, accountable, effective and efficient local government system | | | | | | | | | |
| NDP Chapter | Chapter 3: Economy and Employment, Chapter 4: Economic Infrastructure and Chapter 8: Transforming Human Settlements | | | | | | | | | |
| Strategic Goal | To foster a conducive environment for broad based economic development | | | | | | | | | |
| DEPARTMENT: ECONOMIC DEVELOPMENT SERVICES - 60 | | | | | | | | | | |
| KPA: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT 15% | | | | | | | | | | |
| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE |
| KPI B/601 | Executive Manager: Output | Social housing | All Wards | No. of Social housing strategy reviewed | 15% | Number | New target | 1 | Q1 Q2 Q3 Q4 | Executive Manager: Economic Development Services |
| KPA: FINANCIAL VIABILITY 20% | | | | | | | | | | |
| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE |
| KPI D/602 | Executive Manager: Output | Revenue generation | All Wards | Revenue generated through economic assets & activities | 20% | Rand value | R2 500 000 | R2 500 000 | Q1 Q2 Q3 Q4 | Executive Manager: Economic Development Services |
| KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION 35% | | | | | | | | | | |
| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE |
| KPI B/603 | Executive Manager: Output | Precinct plan | All Wards | Number of precinct development plan reviewed | 10% | Number | 1 | 1 | Q1 Q2 Q3 Q4 | Executive Manager: Economic Development Services |
| KPI B/604 | Executive Manager: Output | Development Applications | All Wards | % approval of compliant development applications | 20% | % | 100% | 100% | Q1 Q2 Q3 Q4 | Executive Manager: Economic Development Services |
| KPI A/605 | Executive Manager: Output | AG Audit Action Plans | All Wards | % implementation of audit action plans | 5% | % | New target | 100% | Q1 Q2 Q3 Q4 | Executive Manager: Economic Development Services |

KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 15%

| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBLE PERSON |
|---------------|---------------------------|-----------------|------------------|--|-----------|-----------------|------------|---------------|----------------------|--|--|
| KPI G/606 | Executive Manager: Output | Labour disputes | All Wards | Days taken to attend to employee grievances within the prescribed timelines (Step 2) | 15% | Days | New target | 10 days | Q1 Q2 Q3 Q4 | 10 days 10 days 10 days 10 days | Executive Manager: Economic Development Services |

KPA: LOCAL ECONOMIC DEVELOPMENT 15%

| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBLE PERSON |
|---------------|---------------------------|--------------------------|------------------|---|-----------|-----------------|------------|---------------|----------------------|------------------------------|--|
| KPI I/607 | Executive Manager: Output | Employment opportunities | All Wards | No. of EPWP employment opportunities created | 4% | Number | 174 | 1597 | Q1 Q2 Q3 Q4 | 700 400 297 200 | Executive Manager: Economic Development Services |
| KPI I/608 | Executive Manager: Output | Property Management | All Wards | No. of Municipal property management plan developed | 4% | Number | New target | 1 | Q1 Q2 Q3 Q4 | 1 — — — | Executive Manager: Economic Development Services |
| KPI I/609 | Executive Manager: Output | Youth employment | All Wards | No. of youth exposed to employment opportunities | 7% | Number | New target | 50 | Q1 Q2 Q3 Q4 | 20 20 10 | Executive Manager: Economic Development Services |



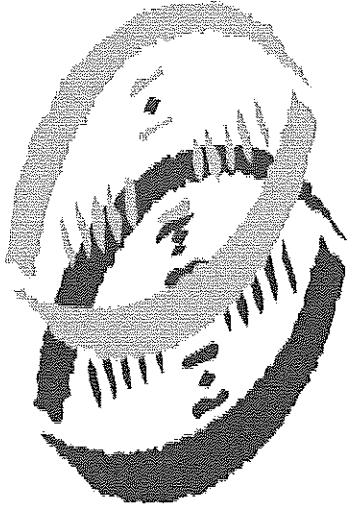
Mogale City

Local Municipality

UTILITIES MANAGEMENT SERVICES - 70

| National Outcome | Outcome 9: Responsive, accountable, effective and efficient local government system | | | | | | | | | |
|--|--|----------------------|------------------|---|-----------|-----------------|----------|---------------|----------------------|---------------------------------|
| NDP Chapter Strategic Goal | NDP: Building a professional capable citizen focused public service NDP Chapter 13 To provide sustainable services to the community | | | | | | | | | |
| DEPARTMENT: UTILITIES MANAGEMENT SERVICES - 70 | | | | | | | | | | |
| KPA: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT 60% | | | | | | | | | | |
| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT ECT MILESTONE |
| KPI B/701 | Executive Manager: Output | Electricity Losses | All Wards | % of electricity losses measured | 15% | % | 7% | 7% | Q1 Q2 Q3 Q4 | 7% 7% 7% 7% |
| KPI H/702 | Executive Manager: Output | Water losses | All Wards | % water losses measured | 15% | % | 15% | 15% | Q1 Q2 Q3 Q4 | 15% 15% 15% 15% |
| KPI H/703 | Executive Manager: Output | Electricity services | All Wards | % of households with access to electricity | 10% | % | 87% | 89% | Q1 Q2 Q3 Q4 | 87% 88% 88% 89% |
| KPI H/704 | Executive Manager: Output | Sanitation services | All Wards | % households with access to sanitation services | 10% | % | 89% | 90% | Q1 Q2 Q3 Q4 | 87% 88% 89% 90% |
| KPI H/705 | Executive Manager: Output | Water services | All Wards | % of households with access to water services | 10% | % | 93% | 95% | Q1 Q2 Q3 Q4 | 93% 94% 94% 95% |

| KPA: FINANCIAL VIABILITY 20% | | | | | | | | | |
|--|---------------------------|--------------------------|------------------|--|-----------|-----------------|------------|---------------|--|
| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | PROGRAMME/PROJECT MILESTONE |
| KPI D/706 | Executive Manager: Output | New Installations | All Wards | % new meters installed in line with applications received | 20% | % | New target | 100% | Q1 100% Q2 100% Q3 100% Q4 100% |
| KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION 10% | | | | | | | | | |
| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | PROGRAMME/PROJECT MILESTONE |
| KPI A/707 | Executive Manager: Output | AG Audit Action plans | All Wards | % implementation of audit action plans | 10% | % | New target | 100% | Q1 — Q2 — Q3 100% Q4 100% |
| KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 8% | | | | | | | | | |
| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | PROGRAMME/PROJECT MILESTONE |
| KPI G/708 | Executive Manager: Output | Labour disputes | All Wards | Days taken to attend to employee grievances within the prescribed timelines (Step 2) | 8% | Days | New target | 10 days | Q1 10 days Q2 10 days Q3 10 days Q4 10 days |
| KPA: LOCAL ECONOMIC DEVELOPMENT 2% | | | | | | | | | |
| SDBIP Ref. No | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | PROGRAMME/PROJECT MILESTONE |
| KPI I/709 | Executive Manager: Output | Youth employment | All Wards | No. of youth exposed to employment opportunities | 1% | Number | New target | 25 | Q1 — Q2 — Q3 25 Q4 — |
| KPI K/710 | Executive Manager: Output | Employment Opportunities | All Wards | No. of employment opportunities created | 1% | Number | 178 | 228 | Q1 — Q2 — Q3 25 Q4 203 |



Mogale City
Local Municipality

PUBLIC WORKS, ROADS & TRANSPORT - 80

| National Outcome | Outcome 9: Responsive, accountable, effective and efficient local government system | | | | | | | | | | |
|---|---|------------------------------------|------------------|---|-----------|-----------------|------------|---------------|----------------------|------------------------------|--|
| NDP Chapter | Building a professional capable citizen focused public service NDP Chapter 13 | | | | | | | | | | |
| Strategic Goal | To provide sustainable services to the community | | | | | | | | | | |
| DEPARTMENT: Public Works, Roads & Transport - 80 | | | | | | | | | | | |
| KPA: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT 60% | | | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI B/801 | Executive Manager: Output | Fleet Management | All Wards | % of fleet available to the user departments | 20% | % | 70% | 70% | Q1 Q2 Q3 Q4 | 70% 70% 70% 70% | Executive Manager: Public Works, Roads and Transport |
| KPI B/802 | Executive Manager: Output | Roads infrastructure | All Wards | % of roads infrastructure maintained in line with the annual project plan | 20% | % | 100% | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Executive Manager: Public Works, Roads and Transport |
| KPI B/803 | Executive Manager: Output | Building and facilities Management | All Wards | % implementation of maintenance planned for buildings and facilities | 20% | % | New target | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Executive Manager: Public Works, Roads and Transport |
| KPA: FINANCIAL VIABILITY 23% | | | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI E/804 | Executive Manager: Output | Project Management | All Wards | % implementation of funded PMU capital projects | 23% | % | New target | 100% | Q1 Q2 Q3 Q4 | - - - 100% | Executive Manager: Public Works, Roads and Transport |

| KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION 5% | | | | | | | | | | | |
|--|---------------------------|--------------------------|------------------|--|-----------|------------------|------------|---------------|----------------------|--|--|
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI A/805 | Executive Manager: Output | AG Audit Action plans | All Wards | % implementation of audit action plans | 5% | % | New target | 100% | Q1 Q2 Q3 Q4 | — — 100% 100% | Executive Manager: Public Works, Roads and Transport |
| KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT 10% | | | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI G/806 | Executive Manager: Output | Labour disputes | All Wards | Days taken to attend to employee grievances within the prescribed timelines (Step 2) | 10% | Timeframe (Days) | 10 days | 10 days | Q1 Q2 Q3 Q4 | 10 days 10 days 10 days 10 days | Executive Manager: Public Works, Roads and Transport |
| KPA: LOCAL ECONOMIC DEVELOPMENT 2% | | | | | | | | | | | |
| SDBIP REF.NO | PLANNING LEVEL | MSCOA PROJECT | WARDS TO BENEFIT | KEY PERFORMANCE INDICATOR | WEIGHTING | UNIT OF MEASURE | BASELINE | ANNUAL TARGET | QUARTER | PROGRAMME/ PROJECT MILESTONE | RESPONSIBLE PERSON |
| KPI J/807 | Executive Manager: Output | Youth employment | All Wards | % youth employment opportunities created as per the request received | 1% | % | New target | 100% | Q1 Q2 Q3 Q4 | 100% 100% 100% 100% | Executive Manager: Public Works, Roads and Transport |
| KPI K/808 | Executive Manager: Output | Employment Opportunities | All Wards | No. of employment opportunities created | 1% | Number | 557 | 584 | Q1 Q2 Q3 Q4 | — — — 584 | Executive Manager: Public Works, Roads and Transport |