

Mogale City

Local Municipality

QUALITY CERTIFICATE

I, Makhosana Msezana, the Municipal Manager of Mogale City Local Municipality, hereby certify that the Mid-year Performance Assessment Report for the period 1 July 2023 to 31 December 2023 has been prepared in accordance with Sections 72(1)(a) and 52(d) of the Local Government: Municipal Finance Management Act No. 56 of 2003 (MFMA) and regulations made under the Act and accordingly submit the required progress made with the achievement of expenditure targets, key performance indicators, development priorities and targets as determined in the 2023/2024 Budget and 2023/2024 Top Layer Service Delivery and Budget Implementation Plan (SDBIP).

Name: Mr. Makhosana Msezana

Municipal Manager of Mogale City Local Municipality

Signature:

Date:

24/01/2024



Mogale City
Local Municipality

**Section 72 Mid – Year
Performance Assessment Report
2023 / 2024**

01 July – 31 December 2023

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1. INTRODUCTION

In terms of Section 72(1)(a) of the Local Government: Municipal Finance Management Act (MFMA), Act 56 of 2003 the Accounting Officer must by 25 January of each year assess the performance of the municipality during the first half of the financial year. A report on such an assessment must, in terms of Section 72(1)(b) of the MFMA, be submitted to the Mayor, Provincial and National Treasury.

Once the Mayor has considered the report, it must be submitted to Council by 31 January in terms of Section 54 of the MFMA.

The Mid-Year Performance Assessment Report and supporting tables of Mogale City Local Municipality is prepared in accordance with MFMA Circular 13 and the Municipal Budget and 2

2. BACKGROUND

Section 72 (1) of the MFMA stipulates that: "The accounting officer of a municipality must by 25 January of each year –

(a) assess the performance of the municipality during the first half of the financial year, taking into account –

- (i) the monthly statements referred to in section 71 for the first half of the financial year;
- (ii) the municipality's service delivery performance during the first half of the financial year, and the service delivery targets and performance indicators set in the service delivery and budget implementation plan;
- (iii) the past year's annual report, and progress on re-solving problems identified in the annual report.

(b) submit a report on such assessment to-

- (i) the mayor of the municipality.
- (ii) the National Treasury; and
- (iii) the relevant provincial treasury.

2.1 Special Adjustment

The was no Special Adjustment Budget during the first 6 months of the 2023/24 financial year.

3. FINANCIAL PERFORMANCE

3.1 FINANCIAL REVENUE PERFORMANCE

GT481 Mogale City - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M06 December

Description	Ref	2022/23	Budget Year 2023/24					
		Audited Outcome	Original Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance %
R thousands								
Revenue								
Exchange Revenue								
Service charges - Electricity		1,147,577	1,454,450	104,997	664,885	727,225	(62,340)	-9%
Service charges - Water		436,469	454,562	35,976	238,130	227,281	10,849	5%
Service charges - Waste Water Management		267,732	281,183	26,710	158,252	140,591	17,661	13%
Service charges - Waste management		125,667	127,499	11,301	67,979	63,749	4,230	7%
Sale of Goods and Rendering of Services		-	27,455	1,716	8,932	13,727	(4,795)	-35%
Agency services		23,221	32,391	6,811	16,864	16,195	669	4%
Interest		-	-	-	-	-	-	-
Interest earned from Receivables		87,748	87,236	14,073	79,968	43,618	36,350	83%
Interest from Current and Non Current Assets		7,455	4,128	1,328	8,012	2,064	5,948	288%
Dividends		28	-	-	-	-	-	-
Rent on Land		-	188	30	182	94	89	95%
Rental from Fixed Assets		7,563	6,891	591	2,081	3,446	(1,364)	-40%
Licence and permits		-	-	-	-	-	-	-
Operational Revenue		71,640	37,747	815	6,114	18,873	(12,760)	-68%
Non-Exchange Revenue								
Property rates		614,122	647,121	54,005	324,684	323,561	1,123	0%
Surcharges and Taxes		-	21,926	(38)	19,733	10,963	8,770	80%
Fines, penalties and forfeits		71,887	116,268	2,358	15,860	58,134	(42,274)	-73%
Licence and permits		68	89	5	24	45	(21)	-47%
Transfers and subsidies - Operational		581,604	643,511	204,095	473,264	428,610	44,654	10%
Interest		-	-	-	-	-	-	-
Fuel Levy		-	-	-	-	-	-	-
Operational Revenue		-	-	-	-	-	-	-
Gains on disposal of Assets		10,457	-	-	-	-	-	-
Other Gains		-	-	-	-	-	-	-
Discontinued Operations		-	-	-	-	-	-	-
Total Revenue (excluding capital transfers and contributions)		3,453,240	3,942,644	464,773	2,084,963	2,078,177	6,787	0%
Transfers and subsidies - capital (monetary allocations)		308,974	375,768	27,876	158,230	250,512	(92,282)	(0)
Transfers and subsidies - capital (in-kind)		-	-	-	-	-	-	-

Table above provides monthly budget statement – Financial Performance revenue:

- 3.1.1 The Budget Implementation component of the SDBIP, circular 13 requires a breakdown by monthly projections of revenue for each source and monthly projections of capital expenditure and operational expenditure and revenue for each vote.
- 3.1.2 The anticipated adjusted revenue for the 2022/23 amounts to R 3.9 billion (excluding capital grants received and internal transfers). The projected collection was projected at 89%, as at 31 December 2023 the average collection rate came to 84%.
- 3.1.3 Total income received for the first six months of the financial year was R2.1 billion resulting in favourable variance of R 7 million, this is due to the following reasons below:
- 3.1.4 Property rates billed revenue has achieved 100%, performed to 100%.
- 3.1.5 Electricity billed revenue has achieved 91%, underperforming by 9% or R 62 million. Credit control measures will be implemented continuously to try to achieve 100%.
- 3.1.6 Water billed revenue has achieved 105%, over performing by 5% or R 10.8 million.
- 3.1.7 Sanitation billed revenue has achieved 113%, over performing by 13% or R 17.6 million.
- 3.1.8 Refuse billed revenue has achieved 107% over performing by 7% or R4.2 million.
- 3.1.8 Rental from fixed assets has achieved 60% is underperforming by 40% or R 1.3 million.

- 3.1.9 Interest on external investments, over performance due to increases of investment made. Interest on external debtors is due mainly to interest charged to consumer.
- 3.1.10 Fines these are mainly traffic fines. Ticket income is recognised on accrual basis. The service provider was appointed, and has started on the 1st of July 2023, still awaiting delivery of the speed cameras. The roadblock buses have been delivered and the monthly warrant roadblock has been developed as well as training for the warrant operations.
- 3.1.11 Agency Services, over performance by 4% or R1 million.
- 3.1.12 Operating income has underperformed by 68% or R12.7.

3.2 FINANCIAL EXPENDITURE PERFORMANCE

Table below provides monthly budget statement – Financial Performance expenditure:

Table 2: Monthly Budget Statement – Financial Performance expenditure

GT481 Mogale City - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M06 December									
Description	Ref	2022/23		Budget Year 2023/24					
		Audited Outcome	Original Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance %	Full Year Forecast
R thousands									
Expenditure By Type									
Employee related costs		927,445	1,012,780	81,740	476,905	506,390	(29,485)	-6%	1,012,780
Remuneration of councillors		38,760	42,958	3,196	20,646	21,479	(833)	-4%	42,958
Bulk purchases - electricity		944,762	1,207,387	70,777	588,568	603,693	(15,126)	-3%	1,207,387
Inventory consumed		459,063	501,587	44,170	263,081	250,793	2,288	1%	501,587
Debt impairment		331,114	351,265	—	—	175,533	(175,633)	-100%	351,265
Depreciation and amortisation		267,335	271,047	24,122	130,548	135,524	(4,975)	-4%	271,047
Interest		63,653	24,208	2,139	13,364	12,104	1,260	10%	24,208
Contracted services		390,643	423,740	26,362	135,215	211,870	(76,655)	-36%	423,740
Transfers and subsidies		1,032	5,861	194	194	2,931	(2,737)	-93%	5,861
Irrecoverable debts written off		—	—	—	—	—	—	—	—
Operational costs		204,291	225,769	16,626	82,629	112,884	(30,255)	-27%	225,769
Losses on Disposal of Assets		—	—	—	—	—	—	—	—
Other Losses		1	—	—	—	0	(0)	-100%	1
Total Expenditure		3,628,098	4,066,603	269,325	1,701,151	2,033,301	(332,151)	-16%	4,066,603

- 3.2.1 The operating expenditure is underspending by R 332 million, that is 16% less than projected expenditure for the period, this is largely due to non – cash items and employee related costs. However, it is noteworthy to point out that the following expenditure items, debt impairment and year-end provisions are non-cash, and currently not expended yet.
- 3.2.2 Debt Impairment indicate zero spending, the assessment for debt impairment and journal thereof are done annually.
- 3.2.3 The expenditure on employee's costs and remuneration of councillors' amounts to R 498 million or 94% of the pro rata budget and 47% against the approved budget. Total expenditure costs at the end of December amounts to 31% of total own revenue (R 2,085 billion minus R 473 million), meaning we spend 31 cents on staff costs from every R 1 that we collect in own revenue excluding operating grants.
- 3.2.4 Bulk purchases & other materials indicate an underspending on pro-rata due to Eskom no longer charging interest as the municipality is participating to municipal debt relief and the savings can be used during winter season.
- 3.2.5 Contracted services are underspending their pro rata budget.

3.3 PROJECTIONS PER RECEIPTS

Table below provides a summary of monthly projections per each revenue source and expenditure by type.

Description R thousands	Ref 1	2022/23	Budget Year 2023/24							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance %	Full Year Forecast
CASH FLOW FROM OPERATING ACTIVITIES										
Receipts										
Property rates		-	575 938		48 283	397 587	299 454	8 113	3%	575 938
Service charges		2 205 558	2 032 747		153 851	887 179	1 040 013	(52 834)	-5%	2 032 747
Cater revenue		172 434	509 786		29 431	282 410	282 381	28	0%	509 786
Transfers and Subsidies - Operational		590 709	643 511		201 988	483 863	483 863	-	-	643 511
Transfers and Subsidies - Capital		308 713	375 768		35 425	279 707	279 707	-	-	375 768
Interest		96 203	91 364		3 437	25 726	13 613	12 033	69%	91 364
Dividends		28						-	-	
Payments										
Suppliers and employees		(2 693 684)	(3 727 441)		(352 072)	(1 949 043)	(1 931 544)	17 499	-1%	(3 727 441)
Interest		(22 306)	(24 208)		(2 139)	(13 354)	(13 334)	-	-	(24 208)
Transfers and Subsidies		-	(5 861)		-	(7 299)	(2 680)	4 618	-172%	(5 861)
NET CASH FROM/(USED) OPERATING ACTIVITIES		386 456	501 603	-	119 204	395 747	450 473	54 726	12%	501 603
CASH FLOWS FROM INVESTING ACTIVITIES										
Receipts										
Proceeds on disposal of PPE								-	-	
Decrease (increase) in non-current receivables								-	-	
Decrease (increase) in non-current investments								-	-	
Payments										
Capital assets		(353 002)	(450 885)		(33 387)	(218 031)	(200 875)	17 356	-9%	(450 885)
NET CASH FROM/(USED) INVESTING ACTIVITIES		(353 002)	(450 885)	-	(33 387)	(218 031)	(200 875)	17 356	-9%	(450 885)
CASH FLOWS FROM FINANCING ACTIVITIES										
Receipts										
Short-term loans								-	-	
Borrowing long term/refinancing								-	-	
Increase (decrease) in consumer deposits								-	-	
Payments										
Repayment of borrowing		(30 789)	(33 599)		(2 563)	(15 365)	(15 365)	-	-	(33 599)
NET CASH FROM/(USED) FINANCING ACTIVITIES		(30 789)	(33 599)	-	(2 563)	(15 365)	(15 365)	-	-	(33 599)
NET INCREASE/(DECREASE) IN CASH HELD		2 665	17 119	-	83 254	162 351	234 433			17 119
Cash/cash equivalents at beginning:		141 837	1 239			18 358	1 239			18 358
Cash/cash equivalents at monthly year end:		144 502	18 358	-		180 709	235 672	-	-	35 477

3.3.1 Mogale City closed the second quarter with a surplus December mainly due to grant.

3.5 Projections of Capital Spending by Vote

Mogale City envisages a spending of R 451 million on the original capital budget for 2023/24 financial year, total spending for the first six months of the financial year amounts to R 181 million or 40% of the total budget.

The Capital Budget will be funded from grants allocations (R 376 million) and surplus cash (R 75,1 million) respectively as indicated in the graph below.

Capital spending by source of funding

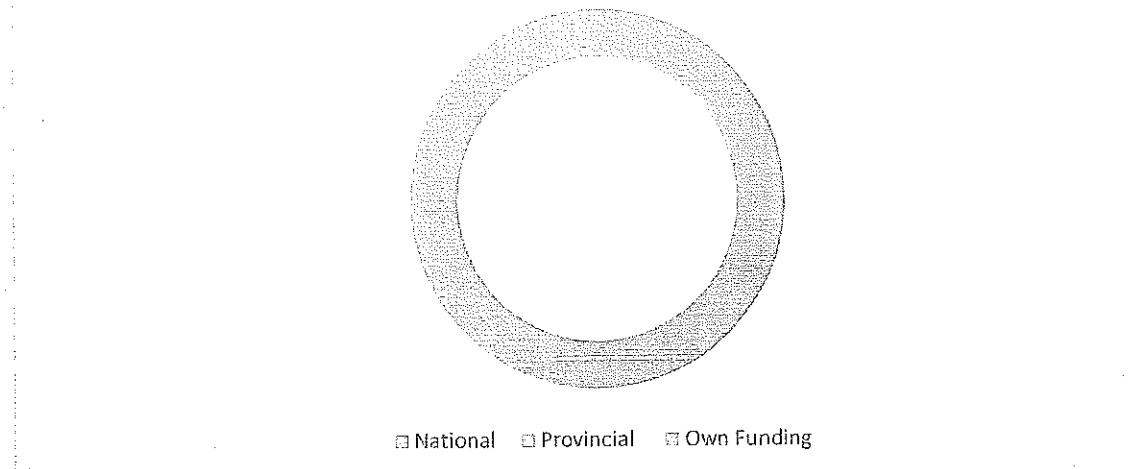


Table below reflects the monthly expenditure and thermometer for the first six months of the financial year 2023/24

Month	Consolidated Monthly Budget Statement - capital expenditure trend					Capex Thermometer	
	2022/23	Budget Year 2023/24					
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual		
R thousands							
Monthly expenditure performance trend							
July	925766 192	37 574			38 646	38 646	
August	1 260 503	37 574			5 304	43 950	
September	2 822 911	37 574			9 773	53 723	
October	20 823 920	37 574			78 272	131 994	
November	8 076 555	37 574			21 259	153 253	
December	20 142 651	37 574			28 475	181 728	
January	41 737 203	37 574					
February	24 893 270	37 574					
March	42 109 521	37 574					
April	34 843 889	37 574					
May	80 738 978	37 574					
June	77 597 251	37 574					
Total Capital Expenditure Budget	355 963	450 885	-	181 728	450 885		
Target					181 728		
Achieved to date							
% of Target achieved represented on a graph					40%		

4. SERVICE DELIVERY PERFORMANCE ANALYSIS

Performance management is prescribed by Chapter 6 of the Municipal Systems Act (MSA), Act 32 of 2000 and the Municipal Planning and Performance Management Regulations, 796 of August 2001. Section 7(1) of the aforementioned regulation states that "*A Municipality's Performance Management System entails a framework that describes and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organised and managed, including determining the responsibilities of the different role players.*" This framework, *inter alia*, reflects the linkage between the Integrated Development Plan (IDP), Budget, Service Delivery and Budget Implementation Plan (SDBIP) and individual and service provider performance.

The municipal performance for the mid-year period is as indicated in the table below.

DEPARTMENT	Total Projected Target per Quarter	Achieved	Not Achieved	% Achievement
OFFICE OF THE CHIEF AUDIT EXECUTIVE	12	10	2	83%
OPERATIONS MANAGEMENT	12	10	2	83%
FINANCIAL MANAGEMENT SERVICES	18	17	1	94%
CORPORATE SUPPORT SERVICES	11	9	2	82%
INTEGRATED ENVIRONMENTAL MANAGEMENT	12	9	3	75%
COMMUNITY DEVELOPMENT SERVICES	22	16	6	73%
ECONOMIC DEVELOPMENT SERVICES	22	18	4	82%
INFRASTRUCTURE DEVELOPMENT SERVICES	15	7	8	47%
STRATEGIC INVESTMENT PROGRAMMES	12	11	1	92%
TOTAL	136	107	29	79%

The above table depicts the mid-year performance per department in line with the set SDBIP Top layer and Operational layer targets. The municipality has progressed well with a total of 136 planned targets and 107 achieved which makes 79% overall achievement. Annexure A below details

explanation of variances for areas of underperformance and the measures taken to improve performance have been recorded per indicator.

5. ADJUSTMENT BUDGET

Regulation 23 of the Municipal Budget and Reporting Regulations provides, *inter alia*, for the following:

"An adjustment budget may be tabled in the Municipal Council at any time after the Mid-year Budget and Performance Assessment has been tabled in the Council, but not later than 28 February of each year. Furthermore, except under certain circumstances only one adjustment budget may be tabled in Council during a financial year."

A revised SDBIP will be submitted with the Adjustment Budget to Council by 28 February 2024 with the necessary motivation where key performance indicators require adjustment/ amendment/s as a result of the Adjustment Budget.

6. SUMMARY AND CHALLENGES

Annexure A is the unaudited SDBIP report for the first half of the financial year 2022/2024 ending 31 December 2023, which measures Mogale City's Local Municipality's department's performance per Municipal Key Performance Areas. The report, furthermore, includes the performance actuals, variances and corrective measures indicated for targets not achieved.

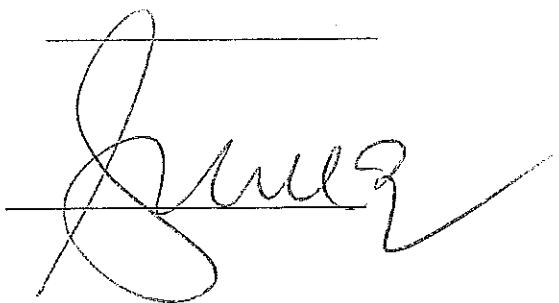
Business and Financial Risks Implications

- 6.1 The adjustment budget is necessary due to the six months performance on the expenditure as the expenditure budget will have to be aligned with the high expenditure patterns and departments should reduce expenditure and based it with cash collection limits and savings must be identified by all departments to cater for the expenditure that are overspending the budget in order to avoid unauthorised expenditure. The collection of revenue as at the end of 31 December 2023 is at 84.84% whereas the original budget was based on anticipated collection of 89%.
- 6.2 Inadequate cash flow over the years is still a strategic risk, whereby implementation of stringent credit control measures, cost containment and budget support must be enforced.

7. RECOMMENDATIONS

7.1 That cognisance be taken on the following:

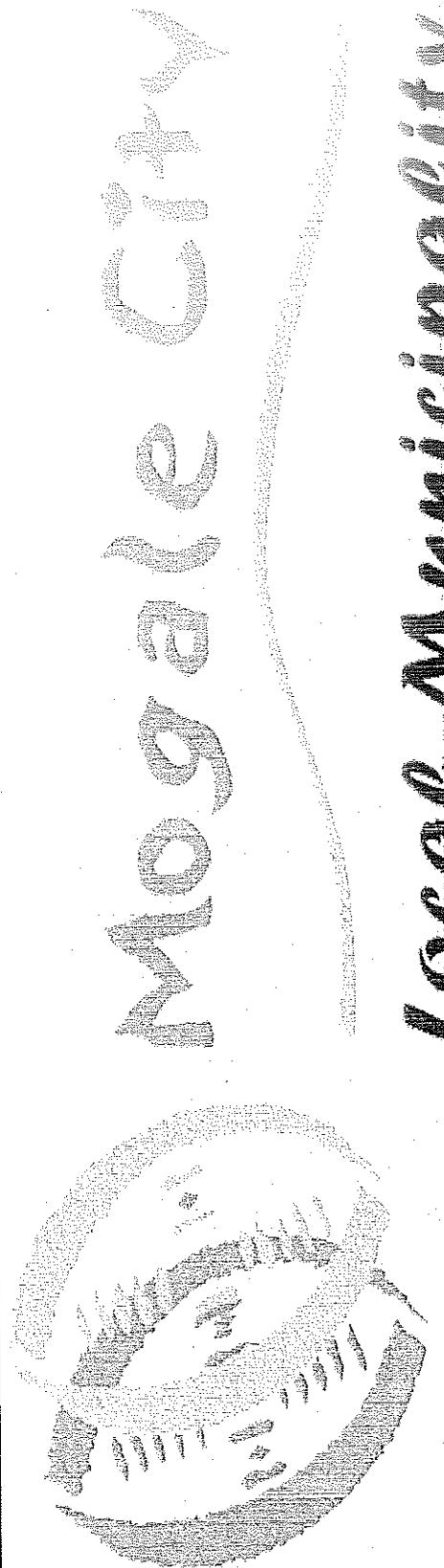
- 7.1.1 The 2023/2024 Mid-year budget and financial performance assessment be noted.
- 7.1.2 That an adjustments budget be submitted to Council during February 2023 based on the revenue & expenditure performance contained in this report and revised cash flow projections.



M MSEZANA

MUNICIPAL MANAGER

DATE: 24/01/2024



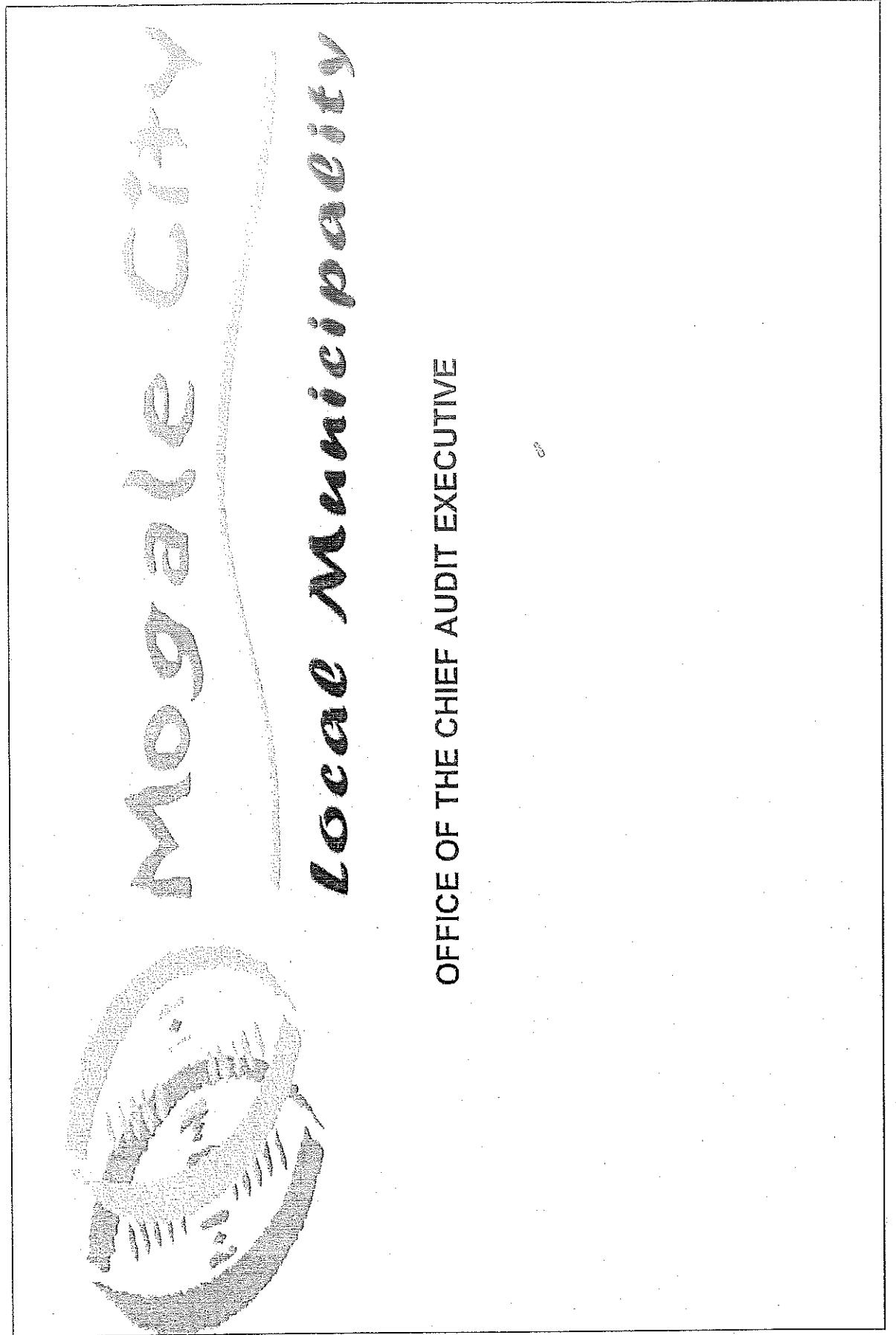
Local Municipality

2023/24

TOP LAYER

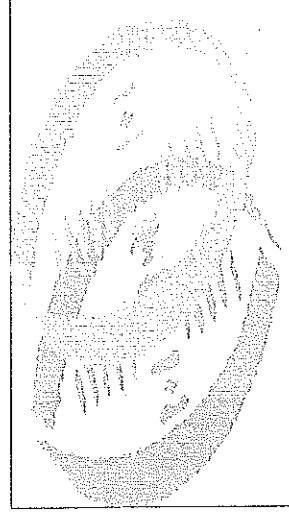
Service Delivery and Budget Implementation Plan (SDBIP)

Mid-Year Performance report



OFFICE OF THE CHIEF AUDIT EXECUTIVE

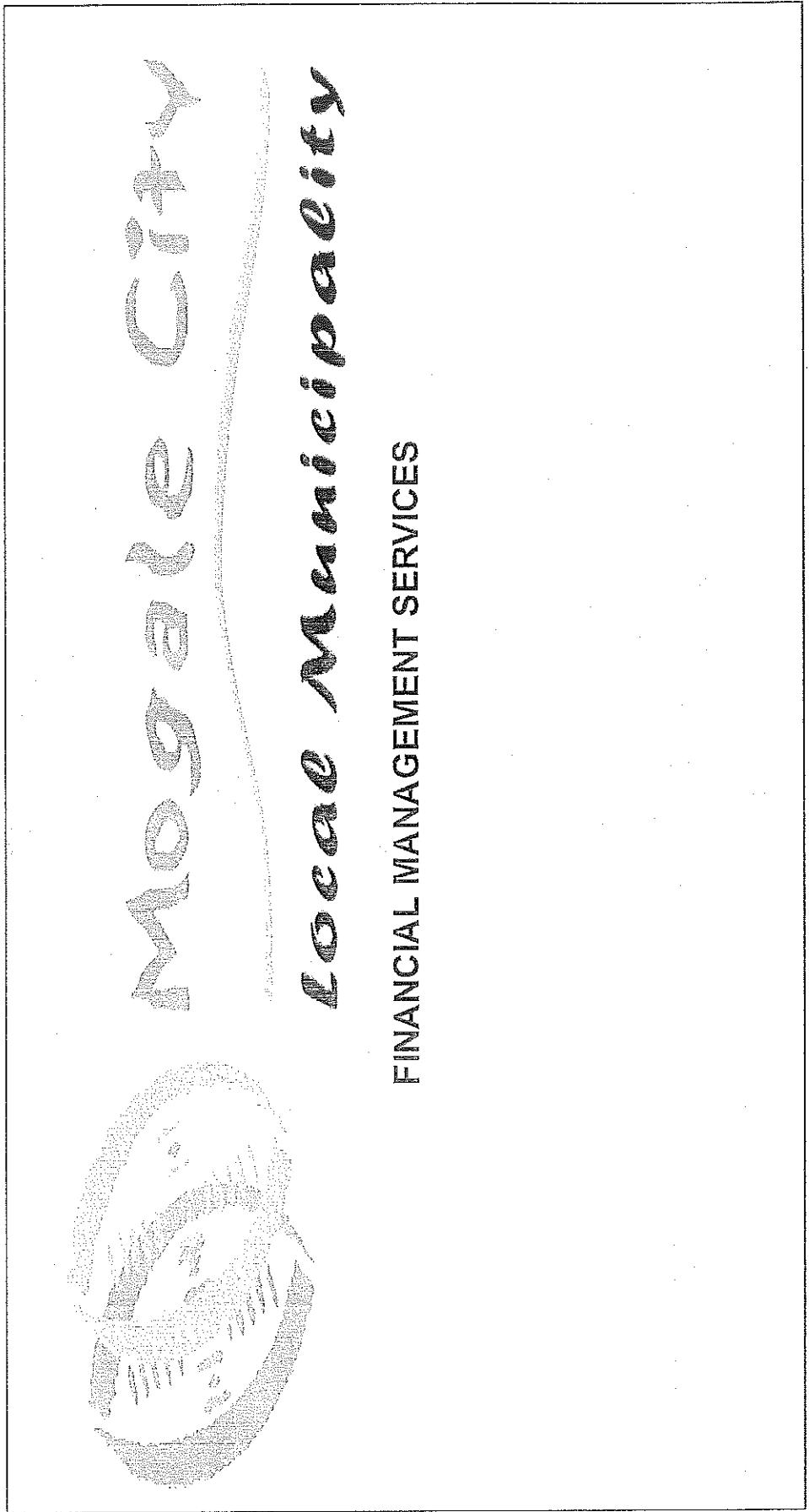
National Outcome		Outcome 9: Responsive, accountable, effective and efficient local government system									
NDP Charter		Building a professional, capable, citizen-focused public service (NDP Chapter 13)									
Strategic Goal		To ensure accountable governance within the municipality									
DEPARTMENT: OFFICE OF CHIEF AUDIT EXECUTIVE		KPI									
GOOD GOVERNANCE AND PUBLIC PARTICIPATION											
SDGIP REF. NO		PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE TARGET	ANNUAL TARGET	QUARTER	PROGRAMME/PR MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE
KPI 1: CAE (205)	CAE's Output	All Wards	Number of the Quality assurance framework developed	Number	New Target	1	Q1 1	Q2 —	Q3 —	Q4 1	—
KPI 2: CAE(202)	CAE's Output	Internal Audit	All Wards	% of Approved Internal Audit Plan implemented	%	92%	100%	100%	100%	94%	Auditor was on study leave and could not finish the audit on time.
KPI 3: CAE (203)	CAE's Output	Corporate Ethics	All Wards	% Ethics Activities Implemented in line with the approved Ethics and Investigation plan	%	New Target	100%	Q1 100%	Q2 100%	Q3 100%	Q4 100%
KPI 4: CAE (454)	CAE's Output	Risk Management	All Wards	Number of strategic risk register developed	Number	New Target	1	Q1 1	Q2 —	Q3 —	Q4 —
		MEASURES TAKEN TO IMPROVE PERFORMANCE									
		MEANS OF VERIFICATION									
		RESPONSIBLE PERSON									
		M&E VALIDATED SCORE									
		Q1: Quality assurance framework									
		Chief Audit Executive									
		Achieved									
		Q1-Q4: Approved Internal audit plan & Quarterly Progress report									
		Chief Audit Executive									
		Not Achieved									



Manage Change
Focus on Initiatives

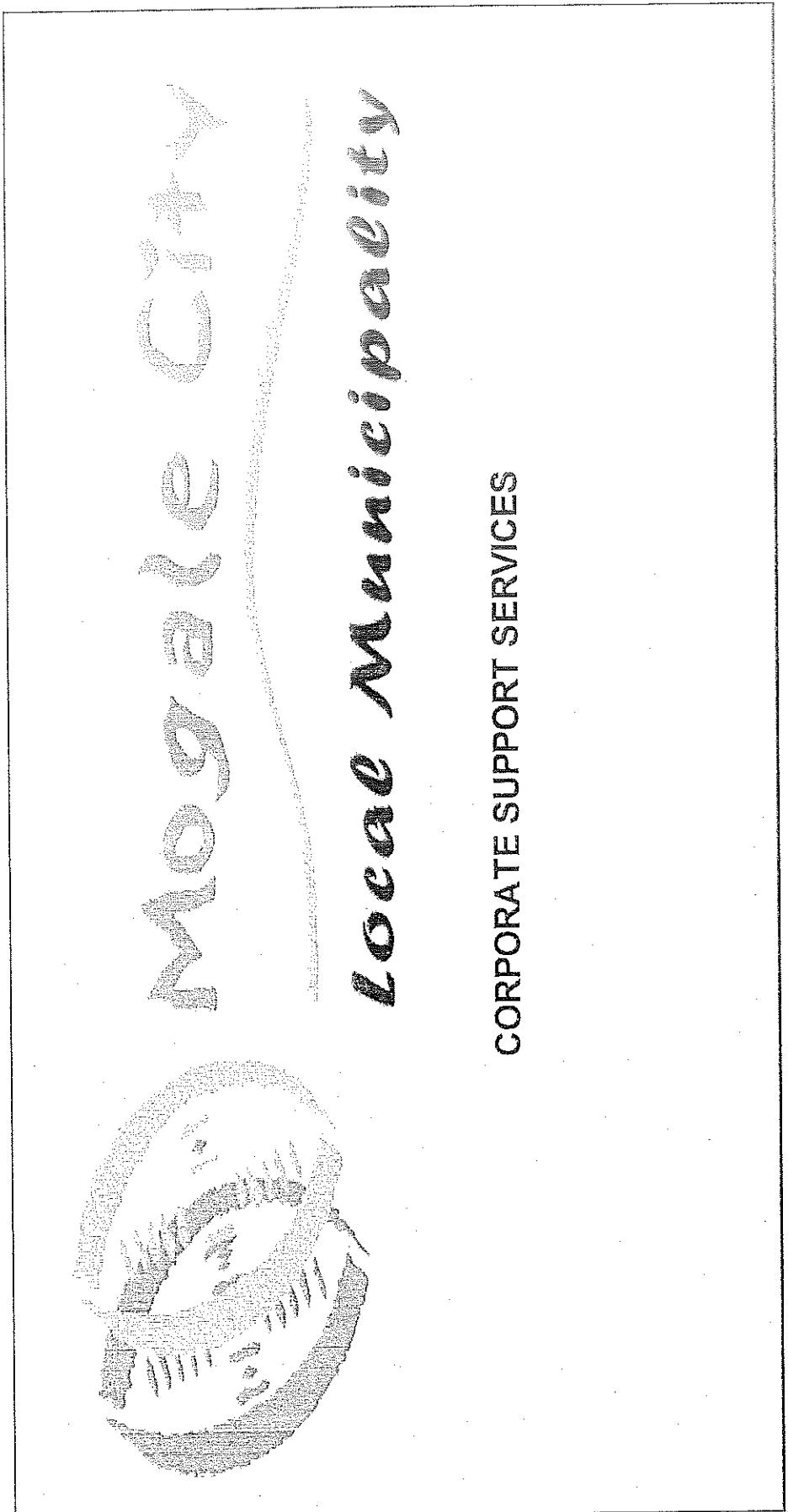
OPERATIONS MANAGEMENT

DEPARTMENT: OPERATIONS MANAGEMENT									
KPI A. GOOD GOVERNANCE AND PUBLIC									
SDBIP REF. NO	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL BASELINE TARGET	QUARTER PROJECT MILESTONE	PROGRAMME MID-YEAR [1st and 2nd quarter] CUMULATIVE	EXPLANATION OF VARIANCE
KPI 1: OM (985)	Executive Manager Output	Strategic Planning	All Wards	Number of Strategic planning review session conducted	Number	0%	1	Q1 Q2 Q3 Q4	- - - 1
KPI 2: OM (282)	Executive Manager Output	AGSA Action Plans	All Wards	% implementation of AGSA Audit Action plans	%	TBC	85%	Q1 Q2 Q3 Q4	- - - 85%
KPI 3: OM (431)	Manager's Sub-outputs	Annual SDBIP	All Wards	Number of SDBIP copies submitted to the Executive Mayor	Number	New KPI	2	Q1 Q2 Q3 Q4	- - 1 1
KPI 4: OM (001)	Manager's Sub-outputs	IDP Process plan and Implementation	All Wards	% implementation of the approved IDP Process plan	%	100%	100%	Q1 Q2 Q3 Q4	100% 100% 100% 100%
KPI 5: OM (282)	Executive Manager Output	Risk Management	All Wards	% Implementation of Strategic risk register mitigations actions	%	New target	100%	Q1 Q2 Q3 Q4	100% of planned actions implemented 100% of planned actions implemented 100% of planned actions implemented 100% of planned actions implemented



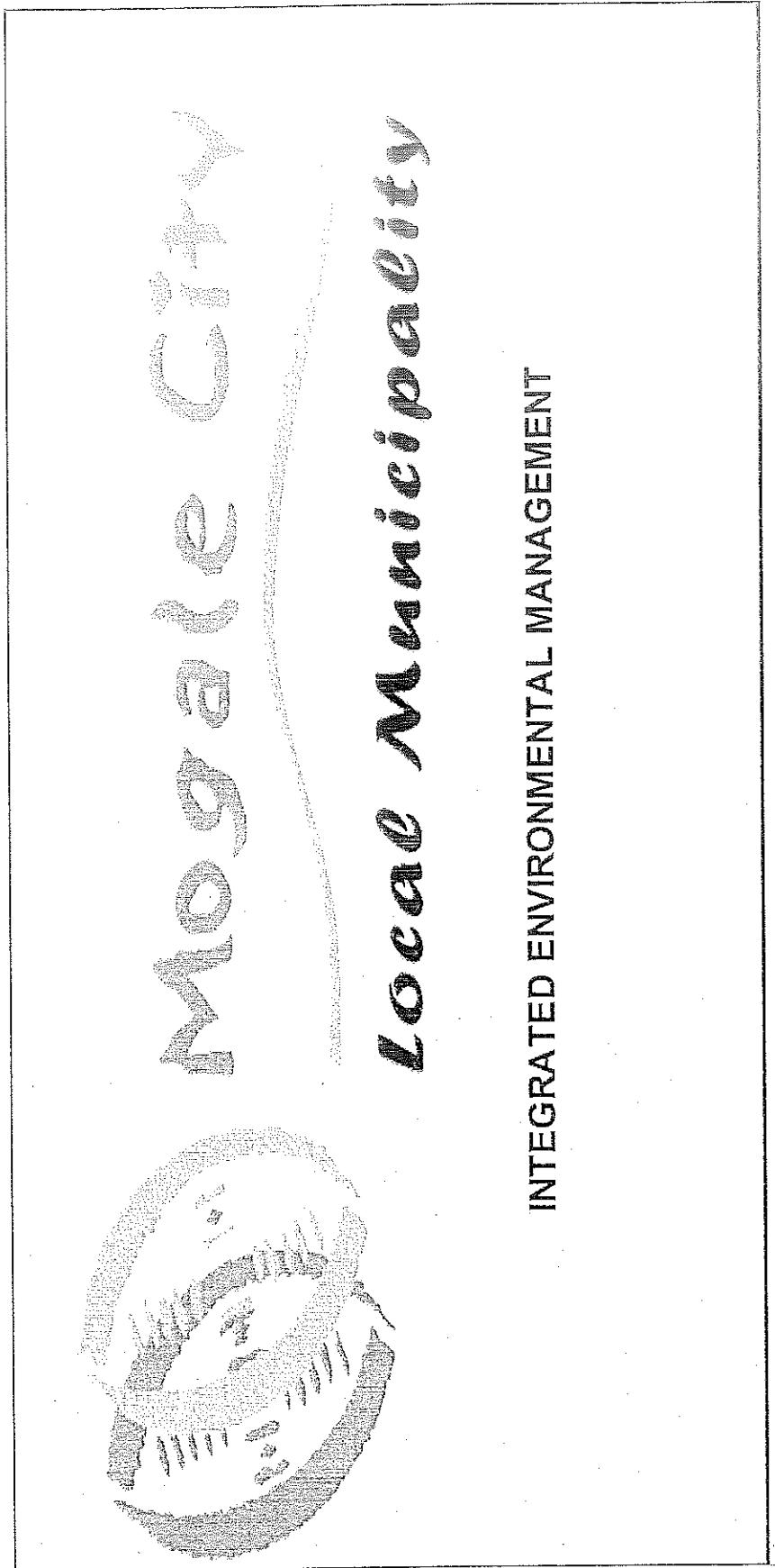
National Outcome 9: Responsive, accountable, effective and efficient local government system									
NDP Chapter Strategic Goal DEPARTMENT: FINANCIAL MANAGEMENT SERVICES									
KPA	PLANNING LEVEL	MSCOA PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MEASURES TAKEN TO IMPROVE PERFORMANCE
KPI 1: FMS (34g)	CFO's output	Budget Management	Number of Budget report submitted to Council	New KPI	2	Q1 — Q2 — Q3 1 Q4 1	—	—	Q3 & Q4: Proof of submission to Council
KPI 2: FMS (35f)	CFO's output	Grants expenditure	% expenditure on the Financial Management Grant	%	100%	100%	Q1 25% Q2 50% Q3 75% Q4 100%	50%	—
Economic challenges continue to be a growing problem amongst consumers with food price hikes and increasing fuel prices dampen the spending choices of consumers. Culture of prioritization of festive spending and back to school expenses is rapidly growing amongst consumers.									
KP 3: FMS (312)	CFO's output	Credit Control	% Revenue collected	%	85%	89%	Q1 89% Q2 89% Q3 89% Q4 89%	84%	Rigorous implementation of credit control starting with MCLM Employees, councilors and all receiving the services & qualifying to pay.
Q1-Q4: In-year monitoring report (collection on main tariff)									
Q1-Q4: In-year monitoring report (collection on main tariff)									

KPI: GOOD GOVERNANCE & PUBLIC PARTICIPATION									
S&DP Ref. No.	PLANNING LEVEL	MSCOA PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE
KPI 4: FMS (35)	CFO's output	AGSA Action Plans	% Implementation of Finance related AGSA Audit Action plans	%	100%	85%	Q1 Q2 Q3 Q4	— — — 85%	— — — —
KPI 5: FMS (347)	CFO's output	Annual Financial Statements	Date for the submission of the Annual Financial Statements to the AGSA	Date	Aug-22	Aug-23	Q1 Q2 Q3 Q4	31-Aug-23 — — —	— — — —
KPI 6: FMS (361)	Executive Manager: Output	Risk Management	% Implementation of Strategic Risk Register Initiatives actions	%	New target	100%	Q1 Q2 Q3 Q4	100% of planned actions implemented 100% of planned actions implemented 100% of planned actions implemented 100% of planned actions implemented	Quarterly report Quarterly report Quarterly report Quarterly report
KPI: LOCAL ECONOMIC DEVELOPMENT									
S&DP Ref. No.	PLANNING LEVEL	MSCOA PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE
KPI 7: FMS (357)	CFO's output	Youth exposure to employment	Number of interns recruited	Number	10	5	Q1 Q2 Q3 Q4	— — — 5	— — — —



CORPORATE SUPPORT SERVICES

KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT									
SDBIP REF.NO	PLANNING LEVEL	MSCOA PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT C1 MILESTONE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE
									RESPONSIBLE PERSON
KPI 1: CSS (282)	Executive Manager Output	Learning and Development	Number of change management plan approved	Number	New target	1	Q1 Q2 Q3 Q4	—	Executive Manager: Corporate Support Services No target for the quarter
KPI 2: CSS (309)	Executive Manager Output	Workplace skills plan (WSP)	Number of WSP submitted to LGSETA	1	1	1	Q1 Q2 Q3 Q4	—	Executive Manager: Corporate Support Services No target for the quarter
KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION									
SDBIP REF.NO	PLANNING LEVEL	MSCOA PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT C1 MILESTONE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE
									RESPONSIBLE PERSON
KPI 3: CSS (282)	Executive Manager Output	AGSA Action Plans	% Implementation of AGSA Audit Action plans	%	New Target	85%	Q1 Q2 Q3 Q4	—	Executive Manager: Corporate Support Services No target for the quarter
KPI 4: CSS (296)	Executive Manager Output	Legal services	Number of reviewed by laws submitted for approval	Number	New Target	2	Q1 Q2 Q3 Q4	—	Executive Manager: Corporate Support Services No target for the quarter
KPI 5: CSS (292)	Executive Manager Output	Human Resource Policies	Number of HR reviewed policies submitted for approval	Number	New Target	5	Q1 Q2 Q3 Q4	—	Executive Manager: Corporate Support Services No target for the quarter
KPI 6: CSS	Executive Manager Output	Risk Management	% implementation of Strategic Risk register mitigations actions	%	New target	100%	Q1 Q2 Q3 Q4	100% of planned actions implemented 100% of planned actions implemented 100% of planned actions implemented 100% of planned actions implemented	Implementation of mitigation actions did not take place this quarter some committee meetings did not sit to pass resolutions that needed to be implemented. Meetings like LLF AND Training Committee meetings. Circulation of resolutions for implementation of action plans immediately after such meetings will be effected.



INTEGRATED ENVIRONMENTAL MANAGEMENT

Local Municipality

National Outcome 6: Responsible, accountable, effective and efficient local government system

NPF Chapter 6 & Transitioning to a low carbon economy

Strategic Goal

To provide sustainable services to the community

DEPARTMENT: INTEGRATED ENVIRONMENTAL MANAGEMENT

KPA: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT

SERIP REF NO	PLANNING LEVEL	MSGOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	BASELINE	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
KPI 1: IEM (5B2)	Executive Manager: Output	Waste Management	All Wards	Number of Skip Bins purchased	Number	New target	20	Q1	—	—	A report requesting the Municipal Manager to approve the project was submitted and approved and there were delays in BSC processes.	The report has been processed and ready for advert	Q1: Delivery note, invoice	Executive Manager: Integrated Environmental Management	Not Achieved
KPI 2: IEM (B49)	Executive Manager: Output	Kasiso Cemetery Hydro Survey & Drainage Construction	All Wards	% implementation of Kasiso Cemetery Hydro Survey & Drainage Construction Project milestones in line with the approved Scope of work	%	New target	100%	Q1	—	Q2	100% Project completed (Phase 1) and hand over done	—	—	Executive Manager: Integrated Environmental Management	Evidence could not be verified (not achieved)

KPA: LOCAL ECONOMIC DEVELOPMENT

SERIP REF NO	PLANNING LEVEL	MSGOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	BASELINE	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
KPI 3: IEM (3B2)	Executive Manager: Output	Employment Opportunities	All Wards	Number of new job opportunities created	Number	New KPI	1000	Q1	1000	Q2	—	Delay due to the procurement of PPE	Procurement done in tranches	C1: Signed employment contracts and ID copies	Executive Manager: Integrated Environmental Management	Not achieved

KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION

SERIP REF NO	PLANNING LEVEL	MSGOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	BASELINE	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
KPI 4: IEM (3B2)	Executive Manager: Output	AGSA Audit Action plan	All Wards	% Implementation of AGSA Audit Action plans	%	New target	85%	Q1	—	Q2	—	—	—	Q3-Q4: Internal Audit assessed OPCA plans	Executive Manager: Environmental Management	No target for the quarter
KPI 5: IEM (3B2)	Executive Manager: Output	Risk Management	All Wards	% Implementation of Strategic Risk register mitigations actions	%	New target	100%	Q1	100%	Q2	100%	88%	Due to budget constraints WMA Plan could not be implemented	C1-C4: Quarterly report	Executive Manager: Integrated Environmental Management	Not achieved

KPA: FINANCIAL VIABILITY

SERIP REF NO	PLANNING LEVEL	MSGOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	BASELINE	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
KPI 6: IEM (3B2)	Executive Manager: Output	External Fund raising	All Wards	Rand value of external funding sourced	Rand value	New target	R50 Million	Q1	—	Q2	—	—	—	Q1: Proof of revenue collected	Executive Manager: Integrated Environmental Management	No target for the quarter



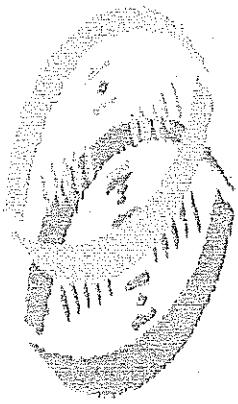
Local Municipality

COMMUNITY DEVELOPMENT SERVICES

National Outcome										
Outcome 9: Responsive, accountable, effective and efficient local government system										
NDF Chapter: Building a professional capable citizen focused public service NDF Chapter 13										
Strategic Goal: To provide sustainable services to the community										
DEPARTMENT: COMMUNITY DEVELOPMENT SERVICES										
KPA: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT										
SDBIP REF. NO	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE TARGET	ANNUAL TARGET	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE
KPI 1: CDS (513)	Executive Manager Output	All Wards Cds-Purchasing Of Library Furniture & Equipment _Ls_01	Number of libraries supplied with furniture	Number	New KPI	22	Q1 Q2 Q3 Q4	-	-	-
KPI 2: CFS (514)	Executive Manager Output	All Wards	Number of libraries supplied with equipment	Number	New KPI	22	Q1 Q2 Q3 Q4	-	-	-
KPI 3: CDS (515)	Executive Manager Output	Purchase of ICT Equipment	All Wards	Number of Libraries provided with CT equipment	New target	New KPI	18	Q1 Q2 Q3 Q4	-	-
KPI 4: CDS (229)	Executive Manager Output	Indigent registration	All Wards	Number of households registered for indigent support	Number	4300	4500	Q1 Q2 Q3 Q4	1125 1125 1125 1125	Negative variance of 264. Registration of Proglove Informal Settlement was cancelled due to insufficient overtime allocation for working on weekends. This impacted negatively on planned registration for Q2.
										To adjust the targets during the SDBIP review period and intensify the ward base registrations from quarter 3 in order to increase the number of registrations.
										Q1-Q4: Quarterly indigent management report and Indigent register
										Executive Manager: Community Development Services
										Not achieved

KPI: FINANCIAL VIABILITY

SDBIP REF.NO	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/ PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
(KPI 5: CDS (25))	Executive Manager Output	Grants expenditure	All Wards	% expenditure on the SACR grant	%	90%	100%	Q1	-	-	-	-	-	No target for the quarter	
(KPI 6:CDS (227))	Executive Manager Output	Grants expenditure	All Wards	% expenditure on the HIV/AIDS grant	%	84%	100%	Q2	-	-	-	-	-	Executive Manager: Community Development Services	No target for the quarter
(KPI 7:CDS (243))	Executive Manager Output	External Fund raising	All Wards	Rand value of external funding sourced	Rand value	New target: R50 Million	Q1	Q2	-	-	-	-	-	Q4: Proof of revenue collected	No target for the quarter
KPI: GOOD GOVERNANCE AND PUBLIC PARTICIPATION															
SDBIP REF.NO	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/ PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
(KPI 8: CDS (243))	Executive Manager: Output	Risk Management	All Wards	% implementation of Strategic Risk register mitigation actions	%	New target	100%	Q1	100% of planned actions implemented	100% of planned actions implemented	Request EXCO's assistance around the timelines of submissions that require a consolidated Municipal approved submission	Q1-Q4: Quarterly report	Executive Manager: Community Development Services	Not achieved	
(KPI 9: CDS (243))	Executive Manager: Output	AGSA Audit Action plans	All Wards	% implementation of AGSA Audit Action plans	%	100%	100%	Q1	-	-	1. Final Municipal report on progress on implementation of UJIFME Strategy not finalised at time of submission (SRR 1); 2. Relocation of the function to CDS still under dispute (SRR2)	Q1-Q4: Internal Audit assessed OPCA plans	Executive Manager: Community Development Services	No target for the quarter	

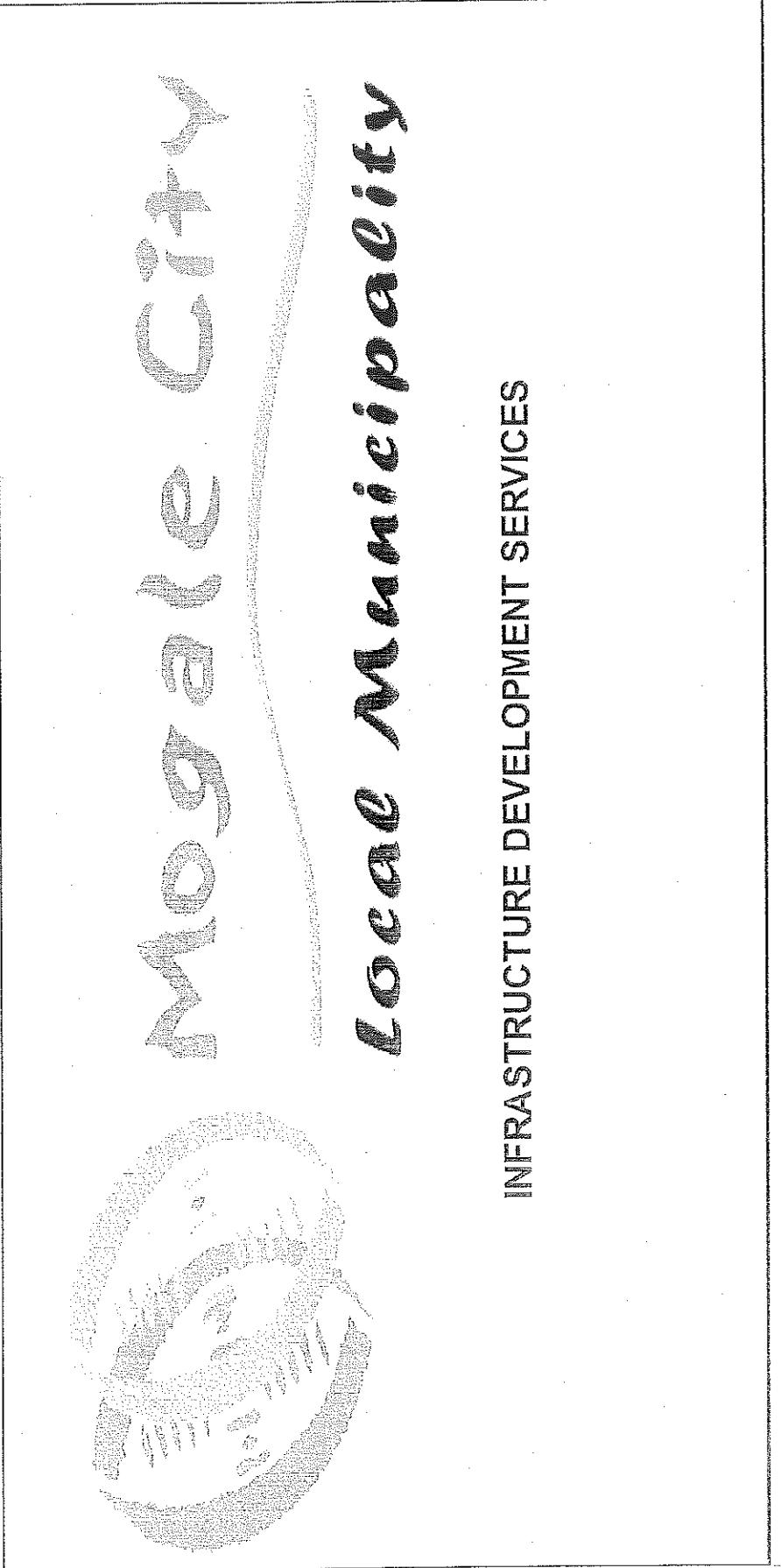


Ministry of Local Government and Economic Development

ECONOMIC DEVELOPMENT SERVICES

SDBIP Ref. No	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT CT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
KPI 1: EDS (953 & 961)	Output	Krugerstadp	% implementation of municipal building project facilities in line with the project plan	%	New target	100%	Q1	100% implementation of planned activities	90%	Approval of site development plan is currently delayed due to Electrical Department having approved building plan. The aforementioned issue has created a bottleneck for the approval of the building places. The construction of the ground floor slab was planned to completion at the end of the quarter, construction has taken behind schedule in this regards.	Workshop between MCLM electrical department, MCLM project manager and consultant to resolve the matter.	Project plan, progress report & milestone certificate	No Achieved	
KPI 2: EDS (333)	Executive Manager: Output	Refurbishment of Municipal Buildings and Chamber offices	% implementation of Chamber refurbishment project milestones (facilities) in line with the project plan	%	New target	100%	Q1	-	-	Implementation of mitigation actions in the forth coming quarters. To be completed in Q3 & Q4	Project Plan, Progress report & milestone certificate	Project plan, progress report & milestone certificate	No Achieved	
KPA: FINANCIAL VIABILITY	All Wards	Tourism Management	% Commercialisation of Krugersdorp Gamma Reserve	%	New target	100%	Q1	-	-	Other mitigation are still in progress and to be completed in Q3 & Q4	Project plan, Progress report & milestone certificate	Project plan, progress report & milestone certificate	No target for the quarter	
SDBIP Ref. No	Planning Level	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT CT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
KPI 3: EDS (321)	Executive Manager: Output	Grants expenditure	All Wards	% expenditure on the Expanded Electric Works Programme (EEWP) grant	%	100%	Q1	25%	25%	More participants were recruited through COGTA in Q1	Q3: Expenditure report	Executive Manager: Economic Development Services	Achieved	

KPI: GOOD GOVERNANCE AND PUBLIC PARTICIPATION									
KPI Ref. No.	PLANNING LEVEL	MSCOA PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR [1st and 2nd quarter] CUMULATIVE
KPI 4: EDS (324)	Executive Manager: Output	Risk Management	All Wards	% Implementation of Strategic Risk register mitigations actions	New KPI	100%	Q1 100% of planned actions implemented Q2 100% of planned actions implemented Q3 100% of planned actions implemented Q4 100% of planned actions implemented	Implementation of mitigation actions in the forth coming quarters. To be presented at the Business forum to be preseneted at Council meeting, LED Review Strategy will be presented at Section 8G.	Implementation of mitigation actions in the forth coming quarters. Quarterly report Q1-Q4. Quarterly report to be presented at Council meeting, LED Review Strategy will be presented at Section 8G.
KPI 5: EDS (324)	Executive Manager: Output	AGSA Audit Action Plans	All Wards	% Implementation of AGSA Audit Action plans	No finding	85%	Q1 C1 C2 C3 C4 85%	Q3-Q4: Internal Audit assessed OIPCA points	Executive Manager: Economic Development Services No target for the quarter
KPI: LOCAL ECONOMIC DEVELOPMENT									
KPI Ref. No.	PLANNING LEVEL	MSCOA PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR [1st and 2nd quarter] CUMULATIVE
KPI 6: EDS (324)	Executive Manager: Output	SMME Strategy	All Wards	Number of SMME Strategy approved by Council	New KPI	1	Q1 Q2 Q3 Q4 1	Copy of the approved SMME Strategy and Council Agenda Minutes/Resolutions	Executive Manager: Economic Development Services No target for the quarter
KPI 7: EDS (324)	Executive Manager: Output	LED Strategy	All Wards	Number of reviewed LED Strategy approved by Council	New KPI	1	Q1 Q2 Q3 Q4 1	Q4: Copy of the approved LED Strategy and Council Agenda Minutes/Resolutions	Executive Manager: Economic Development Services No target for the quarter
KPI 8: EDS (324)	Executive Manager: Output	Cooperatives Strategy	All Wards	Number Cooperatives strategy approved by Council	New KPI	1	Q1 Q2 Q3 Q4 1	Q4: Copy of the approved Cooperatives Strategy and Council Agenda Minutes/Resolutions	Executive Manager: Economic Development Services No target for the quarter
KPI 9: EDS (321)	Executive Manager: Output	Employment Opportunities	All Wards	Number of EPWMP Employment opportunities facilitated	New KPI	1520	Q1 Q2 Q3 Q4 661	Q1: EPWMP Status, Employment Contracts and ID Copies	Executive Manager: Economic Development Services Achieved



INFRASTRUCTURE DEVELOPMENT SERVICES

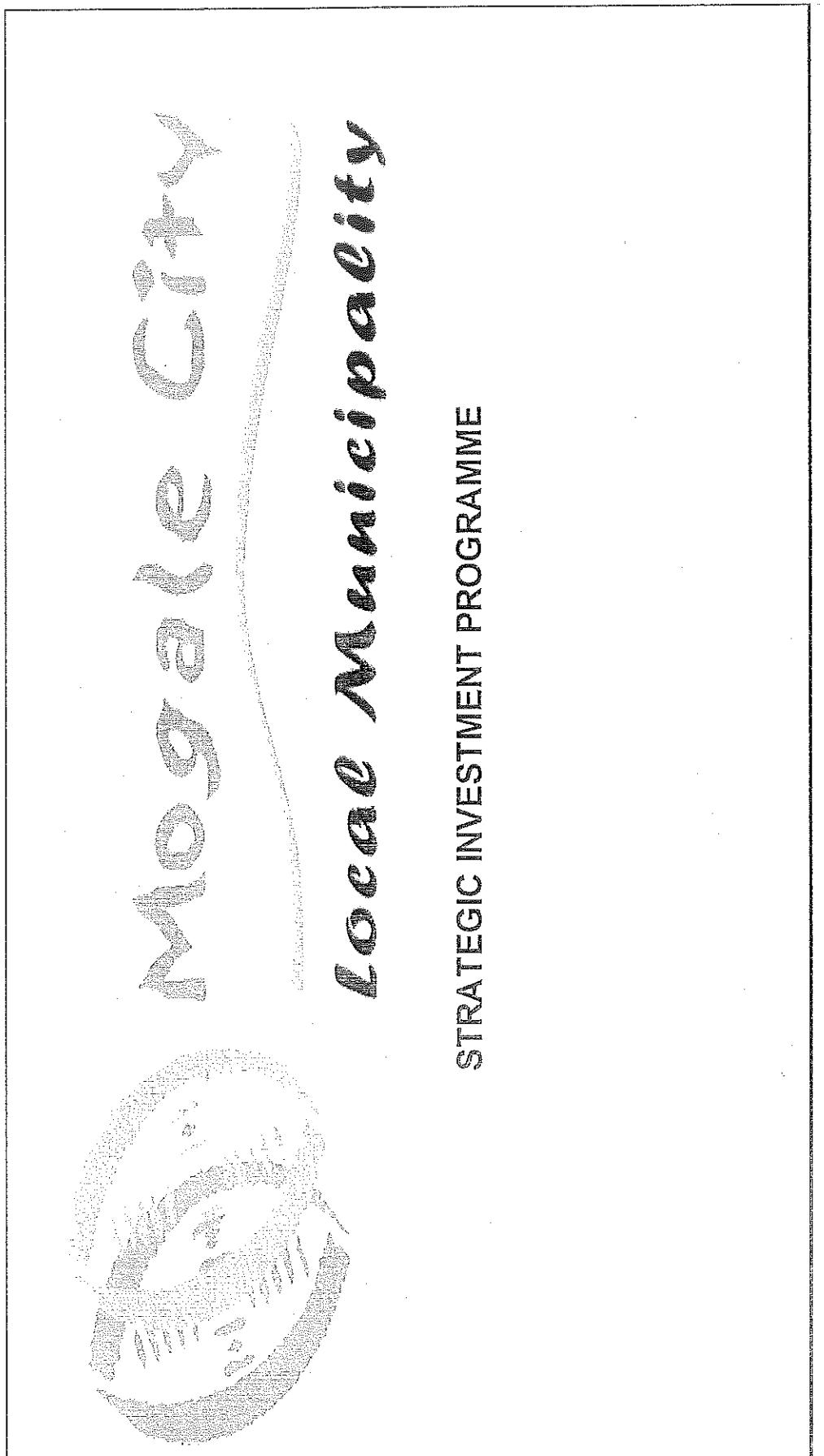
National Outcome	Outcome 8: Responsive, accountable, effective and efficient local government system NDP Chapter NDP: Building a professional capable citizen focused public service NDP Chapter 13																					
Strategic Goal	To provide sustainable services to the community																					
DEPARTMENT: INFRASTRUCTURE DEVELOPMENT SERVICES																						
KPA: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT																						
SDSIS Ref. No.	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	BASELINE	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE VARIANCE	EXPLANATION OF VARIANCE TO IMPROVE PERFORMANCE											
Division: Fleet Management																						
KPI 1: IDS (197)	Executive Manager: Output	All Wards	Number of refuse compactor trucks purchased	New Target	4	Q1 Q2 Q3 Q4	—	—	There was no funds available, funds were made available for only two (2) trucks and they have been ordered. It should be noted that building process takes 12 to 16 weeks.	Procurement in progress for the two (2) trucks	Executive Manager: Infrastructure Development Services											
KPI 2: IDS (197)	Executive Manager: Output	All Wards	Number of mechanical breakdown bakkie purchased	New Target	1	Q1 Q2 Q3 Q4	— 1 — —	1	Delivery scheduled for January as December is a short month	Q2: Delivery note and invoice	Executive Manager: Infrastructure Development Services											
KPI 3: CDS (513)	Executive Manager: Output	All Wards	Number of road block bus purchased	New Target	1	Q1 Q2 Q3 Q4	— — — 1	—	—	Q4: Delivery note and invoice	Executive Manager: Infrastructure Development Services											

SDGIP Ref. No	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE TARGET	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR 1st and 2nd quarter CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	RAE VALIDATED SCORE
Division: Water and sanitation															
KPI 4: IDS (84)	Executive Manager- Output	IDS-Percy Steward Waste Treatment Refurbishment	37,38,29,28	% Process equipment & units refurbished in line with the refurbishment project at Percy Steward	%	93%	80%	Q1 Q2	-	-	-	-	-	Executive Manager- Infrastructure Development Services	No target for the quarter
KPI 5: IDS (83)	Executive Manager- Output	IDS-Flip Human Watty Refurbishment	35,34,18,19,16,15,14,13,12,11,10,9,8,7,6,5,4,3,2,1	% Process equipment & units refurbished in line with refurbishment project plan at Flip Human	%	87%	80%	Q1 Q2 Q3	-	-	-	-	-	Executive Manager- Infrastructure Development Services	No target for the quarter
KPI 6: IDS (592)	Executive Manager- Output	IDS Smart Conventional Water Meters_Pwds_Ws	All Wards	Number of prepaid water meters replaced with conventional water meters	Number	New Target	6500	Q1 Q2 Q3 Q4	-	-	-	-	-	Executive Manager- Infrastructure Development Services	No target for the quarter
KPI 7: IDS (837)	Executive Manager- Output	Ward 31	Km of upVC water pipeline replaced with steel pipeline	Km	New KPI	3Km	Q3 Q4	1km 2km	-	-	-	-	-	Executive Manager- Infrastructure Development Services	No target for the quarter
KPI 8: IDS (837)	Executive Manager- Output	Ward 30	Number of water connections at Tatton(Matshilapala)	Number	New Target	700	Q3 Q4	300 400	-	-	-	-	-	Executive Manager- Infrastructure Development Services	No target for the quarter
KPI 9: IDS (837)	Executive Manager- Output	Ward 31	Number of Booster pumpstation constructed	Number	New Target	1	Q4	1	-	-	-	-	-	Executive Manager- Infrastructure Development Services	No target for the quarter

PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
Executive Manager: Output	IDS Counter Water meters	All Wards	Number of Rand Water Bulk Water Feed Monitoring meters installed	Number	New Target	5	Q1 Q2 Q3 Q4	- - 2 3	- -	-	-	-	No target for the quarter	
Executive Manager: Output	IDS Zonal Water Meters x22	All Wards	Number of Zonal bulk water meters replaced	Number	New Target	300	Q1 Q2 Q3 Q4	- - 100 200	- -	-	-	-	No target for the quarter	
Executive Manager: Output	IDS Service Connections w/s	All Wards	Number of bulk service connections	Number	New Target	35	Q1 Q2 Q3 Q4	- - 15 20	- -	-	-	-	No target for the quarter	
Executive Manager: Output	IDS Smart Conventional Water Meters Indigen! w/s	All Wards	Number of prepaid water meters replaced and installed	Number	New Target	2600	Q1 Q2 Q3 Q4	- - 1000 1800	- -	-	-	-	No target for the quarter	

SDB/PBUDG ET REF.NO	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE TARGET	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	W/M-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
KPI 14: IDS (719)	Executive Manager: Output	All Wards Installation of Electricity Meters	All Wards	Number of meters installed at Krugersdorp Tax rank	New Target Number	95		Q1	40		Storage of meters in the market.	Meters are to be ordered as early as possible. Wiring has started and all the 95 meters will be completed by 3rd Quarter.	Project Plan, Meter Installation Reports	Executive Manager: Infrastructure Development Services	Not Achieved
KPI 15: IDS (719)	Executive Manager: Output	All Wards	All Wards	Number of Indigenous meters installed	New Target Number	500		Q1	100	0	Shortage of Electrically Meters and Ground-mounted Meter box in the market.	Pole-mounted Meter boxes to be used and contractor to supply, install overhead instead of underground system, test and commissioning	Project Plan, Meter Installation Reports	Executive Manager: Infrastructure Development Services	Not Achieved
KPI 16: IDS (572)	Executive Manager: Output	Ward 25 & 27	Ward 25 & 27	% Completion of Bulk Electrical Infrastructure installed in line with the plan	New Target %	100%		Q1	100%			Project Plan, progress reports and milestone certificate	Executive Manager: Infrastructure Development Services	Evidence could not be verified(Not achieved)	
KPI 17: IDS (572)	Executive Manager: Output	Bachlog - Mamelodi Ext 5 & Panopville Thembisa_Satlement_EDS		Electrification	New Target Number	711		Q2	100%	100%		Progress report, milestone certificate	Executive Manager: Infrastructure Development Services	Completion certificates and the close-out report	
KPI 18: IDS (827)	Executive Manager: Output		Ward 25 & 27	Number of households service connections installed	New Target Number	451		Q1	200		Delay in completion of houses by the Department of Housing (DCH).	progress reports and milestones certificate/ List of Certificate of Compliance (COC)	Executive Manager: Infrastructure Development Services	Not Achieved	
						0		Q2	280	70	Meeting held with DCH to explain the delay in project progress	Progress reports and milestones certificate/ List of Certificate of Compliance (COC)			
						0		Q3	—		Order has been placed with the service provider. Project delayed due to scope and budget clarification.	Project Plan, Meter Installation Reports	Executive Manager: Infrastructure Development Services	Not Achieved	
						0		Q4	—						

SDBIP/ BUDGET REF.NO	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PR JECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
Division: Roads and Storm water															
KPI 19: IDS (482 & 988)	Executive Manager: Output	IDS-Construction of Road Extension	39	Km of road constructed	Km	New KPI	0.35KM	Q1 Q2 Q3 Q4	0.35km -	0%		Q1: Completion certificate and the close-out report	Executive Manager: Infrastructure Development Services	No submission	
KPA: FINANCIAL VIBILITY 15%	SDBIP REF.NO	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PR JECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
KPI 20: IDS (484)	Executive Manager: Output	Grants expenditure	All Wards	% expenditure on the Water Services Infrastructure grant (WSIG)	%	100%	100%	Q1 Q2 Q3 Q4	-	-	-	-	Executive Manager: Infrastructure Development Services	No target for the quarter	
KPI 21: IDS (484)	Executive Manager: Output	Revenue generation	All Wards	% expenditure on the Integrated National Electrification Programme (INEP) Grant	%	100%	100%	Q1 Q2 Q3 Q4	-	-	-	-	Executive Manager: Infrastructure Development Services	No target for the quarter	
KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION															
SDBIP Ref. No	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PR JECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
KPI 22: IDS (484)	Executive Manager: Output	AGSA Audit Action plans	All Wards	% Implementation of AGSA Audit Action plans	%	100%	85%	Q1 Q2 Q3 Q4	-	-	-	Q3-Q4: Internal Audit assessed CRCA panel	Executive Manager: Infrastructure Development Services	No target for the quarter	
KPI 23: IDS (484)	Executive Manager: Output	Risk Management	All Wards	% Implementation of Strategic Risk register mitigations actions	%	New target	100%	Q1 Q2 Q3 Q4	100% of planned actions implemented 100% of planned actions implemented 100% of planned actions implemented	Electricity Meter replacement projects delayed Order for some meters is processed and awaiting delivery 66%	Quarterly report Quarterly report Quarterly report Quarterly report	Executive Manager: Infrastructure Development Services	Not Achieved		



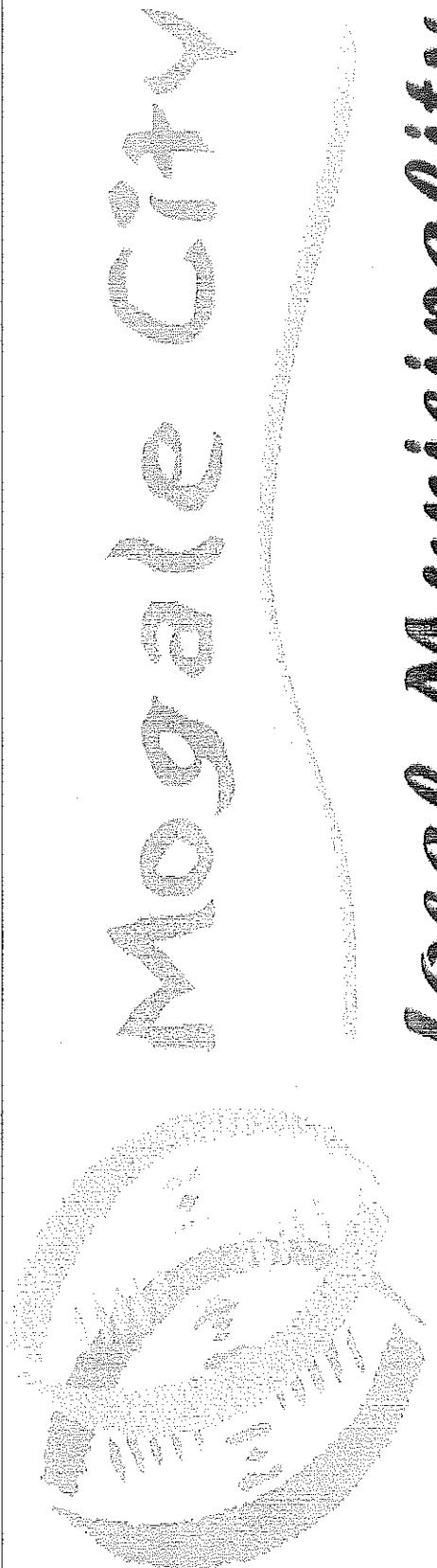
Local Municipality

STRATEGIC INVESTMENT PROGRAMME

National Outcome	Outcome 8: Responsible, accountable, effective and efficient local government system										
NDP Chapter	Building a professional, capable efficient focused public service- NDP Chapter 13										
Strategic Goal	To provide sustainable services to the community										
DEPARTMENT: STRATEGIC INVESTMENT PROGRAMME	KPI: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT										
Division: Human Settlement and Real Estate	KPI 1: SIP (913) % implementation of Leratong 15Ml New Reservoir project milestones (activities) in line with the project plan										
SDBIF Ref. No	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE
(KPI 1: SIP (913))	Executive Manager: Output	Sup-Leratong 15Ml New Reservoir	All Wards	% implementation of Leratong 15Ml New Reservoir project milestones (activities) in line with the project plan	%	Designs 60% completed	Q1	100% implementation of planned activities		Delayed by consulting engineers with appointment of service providers to undertake specialist investigative studies	Project plan, progress report and milestone certificate
(KPI 2: SIP (913))	Executive Manager: Output	Sup-Leratong 5Ml New Reservoir	All Wards	% implementation of Leratong 5Ml New Reservoir project milestones (activities) in line with the project plan	%	New target	Q2	100% implementation of planned activities		One milestone completed on the investigative studies	Progress report and milestone certificate
(KPI 3: SIP (916))	Executive Manager: Output	30	Number of houses completed	Number	300	500	Q3	100% implementation of planned activities	85%	Dispute between municipality and contractor during early stages of the project resulted with deviation from planned program of second quarter	Project Plan, progress report and milestone certificate
(KPI 4: SIP (916))	Executive Manager: Output	30	Km of roads and stormwater constructed	Km	New target	3.5 Km	Q4	100% implementation of planned activities	224	Contracts put more effort towards achieving 500 units by the end of December 2023	Quality assurance reports
(KPI 5: SIP (916))	Executive Manager: Output	30	% Completion of the Tariton/Bitcokole reservoir	%	100% planning milestones achieved	100%	Q3	100%	—	—	Project plan

KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE ONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
%Implementation of Roads Rehabilitation and Resurfacing project milestones in line with the plan	%	100%	Q1 Q2 Q3 Q4	100% 100% 100% 100%	— — — —	— — — —	Q3: Project plan, Progress report and Milestone Certificate Q4: Progress report and milestone certificate	Assistant Manager: Project Implementation Support	No target for the quarter	—	
%completion of Construction of Kagiso Elderly Service Centre project milestones (activities) in line with the plan	%	80%	Q1 Q2 Q3 Q4	100% — — —	— 100% — —	— — — —	Q1: Completion certificate, progress report and milestone certificate	Acting Executive Manager: Strategic Investment Programme	Achieved	—	
%implementation of Ga Matole Sports Complex project milestones (activities) in line with the plan	%	90, 80%	Q1 Q2 Q3 Q4	— 100% 100% —	— 100% implementation of planned activities 100% implementation of planned activities achieved 100% implementation of planned activities	— — — —	Q1: Project plan, Milestone certificate and progress report Q2: Milestone Certificate & Progress report Q3: Milestone Certificate & Progress report Q4: Milestone Certificate & Progress report	Acting Executive Manager: Strategic Investment Programme	Achieved	—	
%implementation of Krugersdorp Museum project milestones in line with the plan	%	50%	Q1 Q2 Q3 Q4	— — 100% 100%	— — 100% implementation of planned activities 100% implementation of planned activities	— — — —	Q3: Project plan, Milestone Certificate & Progress report Q4: Milestone Certificate & Progress report	Acting Executive Manager: Strategic Investment Programme	No target for the quarter	—	

KPA: FINANCIAL VIABILITY (5%)									
Sub KPI Ref No	Planning Level	WSEOA Project	Wards to Benefit	Key Performance Indicator	Unit of Measure	Annual Target	Quarter	Programme Project Milestone	MID-YEAR (1st and 2nd quarter) CUMULATIVE PERFORMANCE
KPI 9: SIP	Executive Manager: Output	Grants expenditure	All Wards	% expenditure on the Integrated Urban Development Grant (IUDG)	%	100%	Q1 Q2 Q3 Q4	- - 100%	- - -
KPI 10: SIP	Executive Manager: Output	Revenue generation	All Wards	% expenditure on the Human Settlement Development Grant (HSDG)	%	100%	Q1 Q2 Q3 Q4	- - - 100%	- - -
KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION (5%)									
Sub KPI Ref No	Planning Level	WSEOA Project	Wards to Benefit	Key Performance Indicator	Unit of Measure	Annual Target	Quarter	Programme Project Milestone	MID-YEAR (1st and 2nd quarter) CUMULATIVE PERFORMANCE
KPI 11: SIP	Risk Management	All Wards		% implementation of Strategic Risk register mitigations actions	%	New target	Q1 Q2 Q3 Q4	100% of planned actions implemented 100% of planned actions implemented 100% of planned actions implemented 100% of planned actions implemented	- - -
KPI 12: SIP	Executive Manager: Output	AGSA Audit Action plans	All Wards	% implementation of AGSA Audit Action plans	%	No finding	Q1 Q2 Q3 Q4	85% 85% 85% 85%	- - -

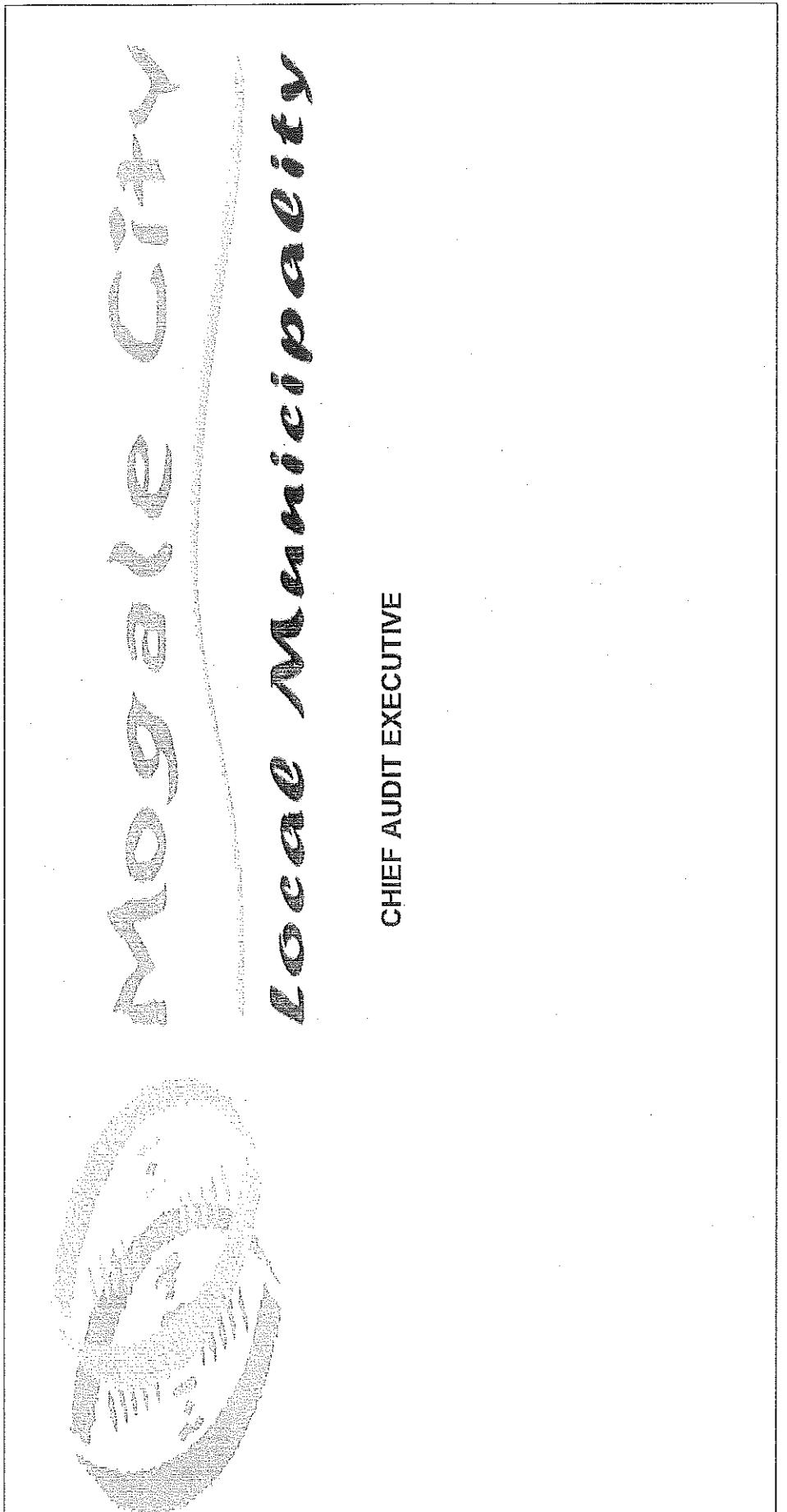


Operational Layer

MID-YEAR PERFORMANCE REPORT

2023/24

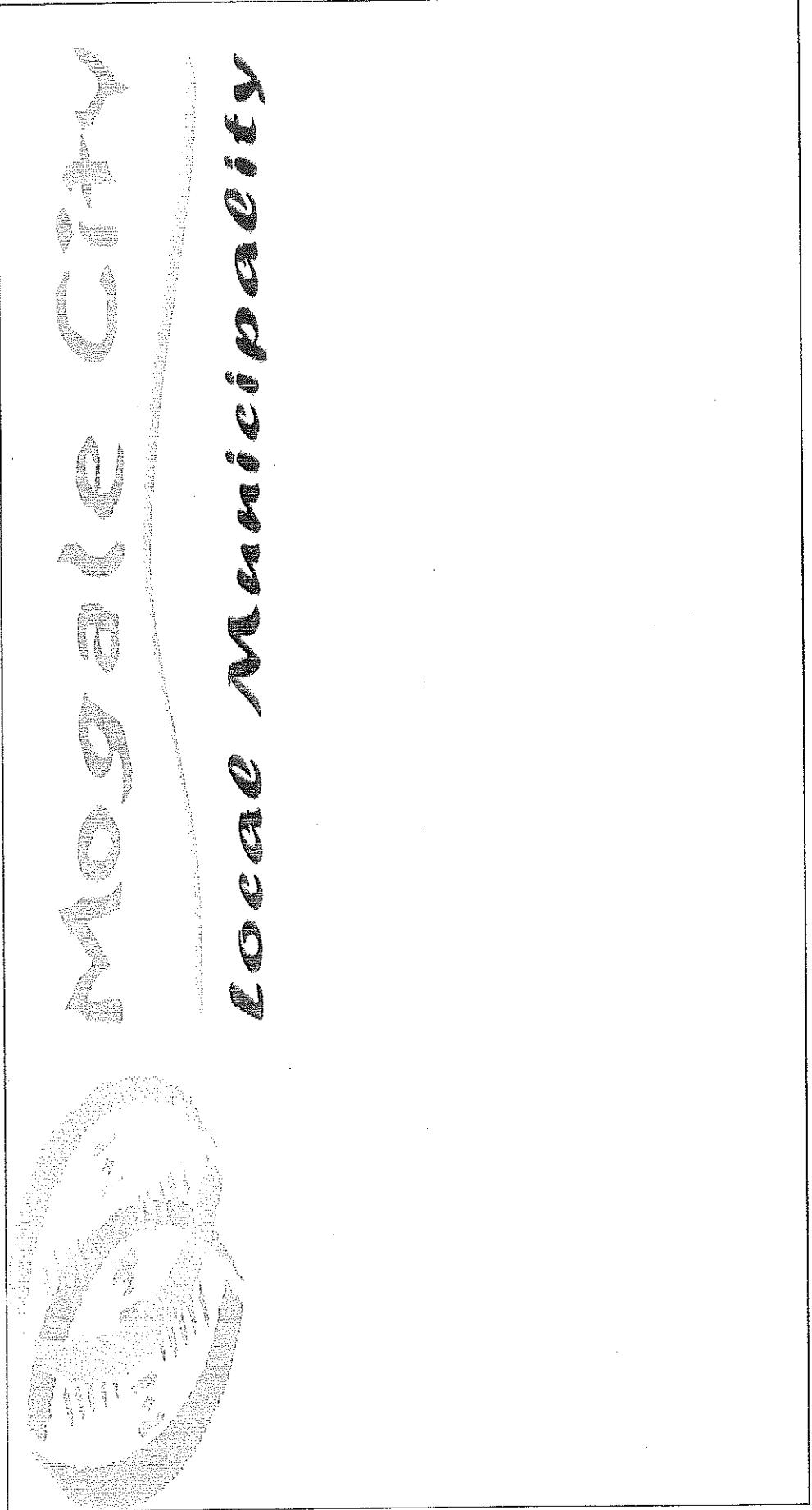
Service Delivery and Budget Implementation Plan (SDBIP)



CHIEF AUDIT EXECUTIVE

Strategic Goal		DEPARTMENT: OFFICE OF CHIEF AUDIT EXECUTIVE															
KPA	Sub-Objective	Planning Level	Project	Key Performance Indicator	Unit of Measure	Baseline	Annual Target	Quarter	Programme Project Milestone	Mid-Year (1st and 2nd quarter) Cumulative	Explanation of Variance	Measures Taken to Improve Performance	Means of Verification	Responsible Person	Department Score	MAE Validated Score	
Internal Audit																	
KPI 1: CAE (202)	Manager Sub-Output	Assurance services	% implementation of projects in line with the approved Internal Audit Plan	%	100%	100%	Q1	100%	94%	Auditor went on study leave and could not finish the audit	Time extended for the completion of the audit in the 3rd quarter.	Q1: Approved Internal audit plan & Quarterly Progress report	Manager: Internal Audit	88%	Not Achieved		
KPI 2: CAE (202)	Manager Sub-Output	Assurance services	Number of Quality assurance improvement plan (internal assessment) developed	Number	New Target	1	Q1	1	—	—	—	Q2-Q4: Quarterly progress report	Manager: Internal Audit	—	Achieved		
KPI 3: CAE (202)	Manager Sub-Output	Assurance services	Number of internal assessments conducted on implementation of Quality assurance framework	Number	New Target	1	Q1	—	1	—	—	Q1-Copy of the Draft Improvement plan and proof of submission to the CAE	Manager: Internal Audit	—	Achieved		
KPI 4: CAE (202)	Manager Sub-Output	Assurance services	Number of reports compiled on the stakeholders evaluation of the Audit committee performance	Number	1	1	Q1	1	—	—	—	C2-Q4: Quality assurance report (internal assessment)	Manager: Internal Audit	1	Achieved		
KPI 5: CAE (202)	Sub-Output	Assurance services	Number of Audit Committee resolution registers submitted to EXCO	Number	4	4	Q1	1	2	—	—	Q1: Audit Committee Performance Evaluation Report/ Evaluation forms submitted to stakeholders	Manager: Internal Audit	—	Achieved		

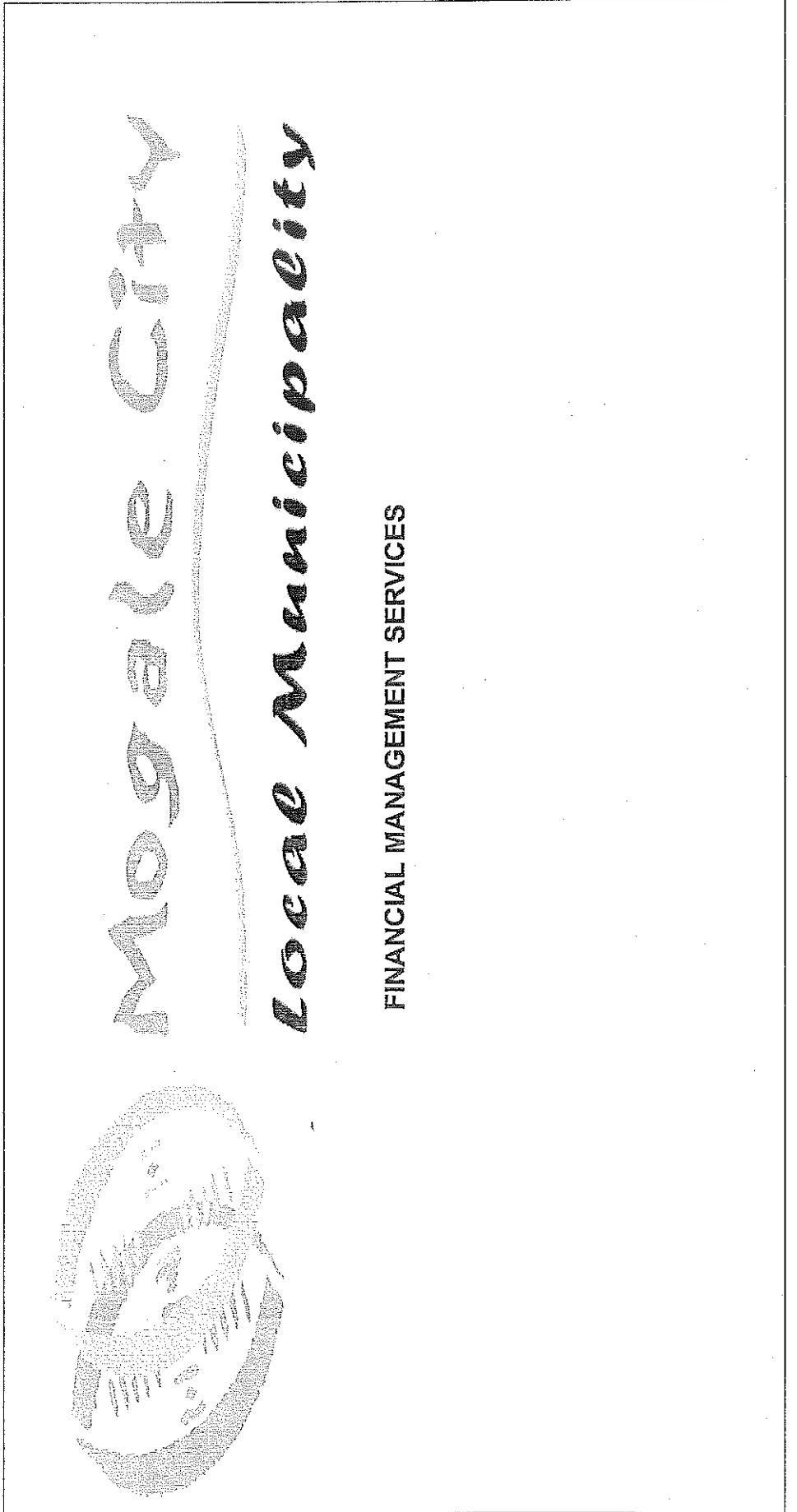
SUB/BUDGET REF.NO	PLANNING LEVEL	PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	BASELINE	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	RESPONSIBLE PERSON	DEPARTMENT SCORE	M&E VALIDATED SCORE	
Division: Corporate Ethics															
KPI 6: CAE (203)	Sub-Output	Corporate Ethics	Number of 2024/25 Ethics Projects Plan submitted to the CAE for approval	Number	1	1	Q1	-	-	-	-	Q4: Approved Ethics Projects Plan 2024/25FY and proof of submission to CAE for approval	Manager: Corporate Ethics	-	No target for the quarter
KPI 7: CAE (203)	Sub-Output	Corporate Ethics	Number of Projects implemented in line with the approved Ethics Plan 2023/24 FY	Number	New Target	16	Q1	4	-	-	-	Q1-Q4: Approved Ethics Projects Plan 2023/24 FY and proof of Projects implemented	Manager: Corporate Ethics	4	Achieved
KPI 8: CAE (203)	Sub-Output	Corporate Ethics	Number of investigations conducted	Number	New KPI	4	Q1	1	-	-	-	Q1-Q4: Proof of investigation report submitted to CAE (Final/Closure Progress)	Manager: Corporate Ethics	1	Achieved
Sub/Budget Ref.No															
Risk Management	Planning Level	Project	Key Performance Indicator	Unit of Measure	Annual Target	Baseline	Quarter	Programme/Project Milestone	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	Means of Verification	Responsible Person	Department Score	M&E Validated Score
KPI 09: OM (454)	Quantity Indicator	Risk Management	% Implementation of the Annual Risk Management Implementation plan	%	100%	100%	Q1	100%	100%	100%	100%	Q1: Annual Plan & Progress report Q2-Q4: Progress Report	Assistant Risk Management	-	Achieved



National Outcomes	Outcome 9: Responsive, accountable, effective and efficient local government system													
NDP Chapter														
Strategic Goal	To ensure good participative governance in compliance with the Constitution													
KPA	Good Governance and Public Participation within Operations management Department													
Division: Monitoring And Evaluation														
SDB/PIBUD GET REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL BASELINE	QUARTER	PROGRAMME/ PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
KPI 1: OM (424)	Manager's Sub-outputs	Independent oversight Committees	All Wards	Number of Performance Audit Committee resolutions circulated for implementation	Number	4	2		Q1 1 Q2 - Q3 1 Q4 -	1		-	-	Achieved
KPI 2: OM (447)	Manager's Sub-outputs	Tabling of the Municipal Annual Report	All Wards	Number of Municipal Draft Annual Report submitted to EXCO	New KPI Number				Q1 1 Q2 - Q3 - Q4 -	1		-	-	Achieved
KPI 3: OM (431)	Sub-output Indicator	National Treasury Reporting	All Wards	Number of SOBIP performance reports submitted to Council	New KPI Number	4			Q1 1 Q2 1 Q3 1 Q4 1	2		-	-	Achieved
SDB/PIBUD GET REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL BASELINE	QUARTER	PROGRAMME/ PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
Division: Strategic Planning														
KPI 4: OM (986)	Manager's Sub-outputs	Strategic Planning Review	All Wards	Number of Departmental Strategic reviews conducted	New KPI Number	8			Q1 - Q2 - Q3 8 Q4 -		-	-	No target for the quarter	

SOP/BUDGET REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
Division: Integrated Development Planning (IDP)															
KPI 5: CM (001)	Manager's Sub-outputs	IDP Process plan and implementation	All wards	Number of the IDP process plan submitted to Council	New KPI	1	Q1	1	1	-	-	-	Manager: Integrated Development Planning	Achieved	
KPI 6: CM (001)	Activity	IDP participation	All Wards	Number of IDP Public Participation Inputs analysis conducted	Number	2	Q1	1	-	-	-	-	Assistant Manager: Integrated Development Planning	No target for the quarter	
KPI 7: CM (001)	Manager's Sub-outputs	IDP Development and Review	All Wards	Number of IDP document(s) submitted to EXCO for Council	New KPI	2	Q2	1	-	-	-	-	Manager: Integrated Development Planning	No target for the quarter	
KPI 8: CM (001)	Manager's Sub-outputs	IDP Submissions to the MEC for Local Government	All Wards	Number of IDP documents(s) submitted to the MEC	New KPI	3	Q3	1	-	-	-	-	Manager: Integrated Development Planning	Achieved	

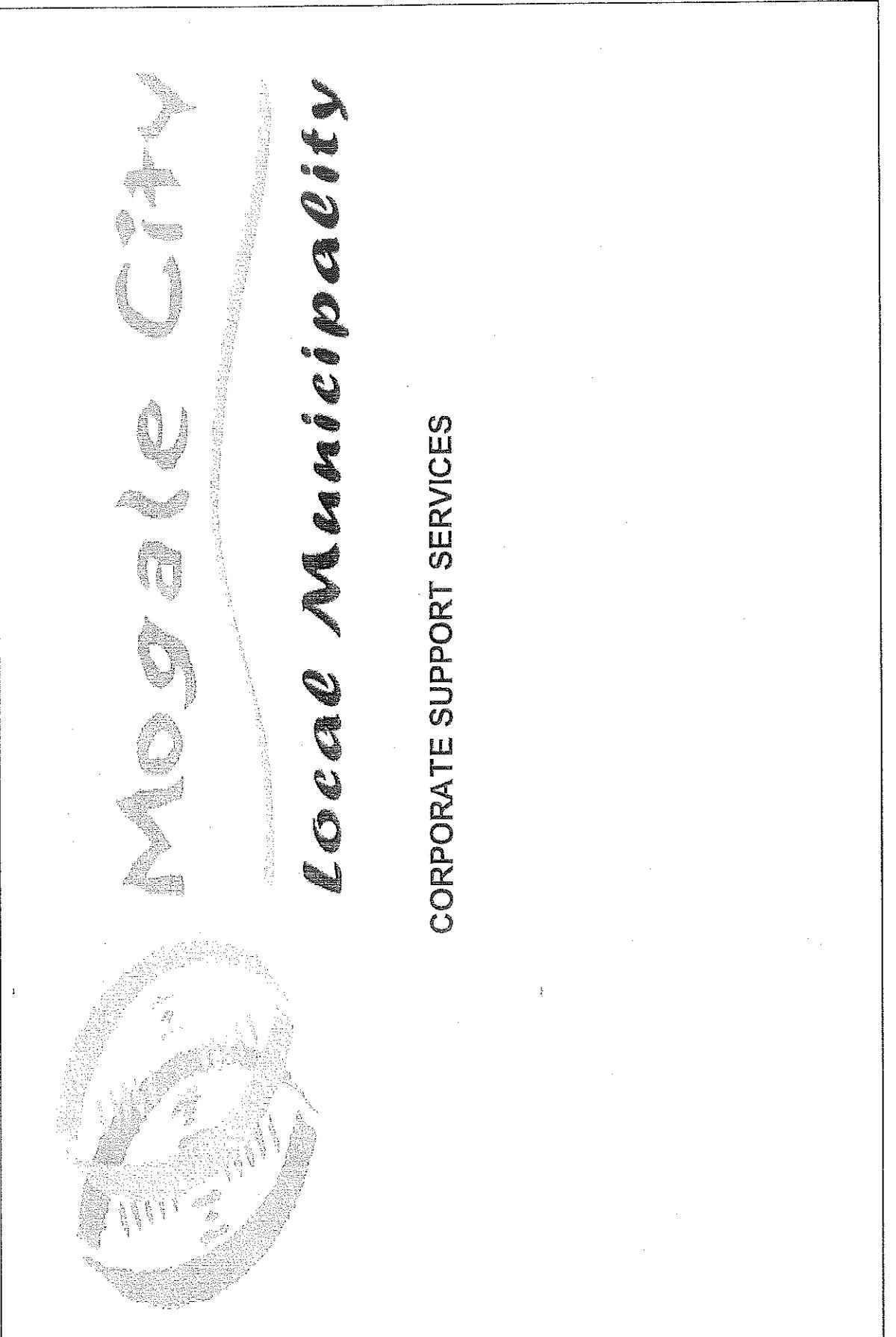
SD/BUDG PLANNING E/T REF NO	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PR [MID-YEAR (1st and 2nd quarter) CUMULATIVE]	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE		RESPONSIBLE PERSON	M&E VALIDATED SCORE
									OBJECTIVE	MILESTONE		
Division: Corporate Communication and Customer Care												
KPI 9: OM (432)	Manager's Sub-outputs	All Wards	Number of co-branding (destination) partnerships entered into.	Number	4	4	Q1 Q2 Q3 Q4	2	—	—	Manager: Corporate Communication and Customer Care	Achieved
KPI 10: OM (448)	Manager's Sub-outputs	All Wards	% of Marketing collateral development projects implemented versus requested	%	100%	100%	Q1 Q2 Q3 Q4	100%	—	—	Manager: Corporate Communications and Customer Care	Achieved
KPI 11: OM (453)	Quantity Indicator	All Wards	Number of external publications published	Number	1	3	Q1 Q2 Q3 Q4	1	3	Newsletter produced Monthly vs Quarterly as initially anticipated	Assistant Manager: Communications	Achieved
KPI 12: OM (449)	Quantity Indicator	All Wards	Number of interactive email signature updated	Number	3	12	Q1 Q2 Q3 Q4	3	2	Corporate Communication will start website migration planning in advance as this caused delays to activate under new host in advance	Assistant Manager: Communications	Not Achieved
KPI 13: OM (434)	Adequacy Indicator	Customer Satisfaction	% queries received versus attended to through the call Centre	%	80%	80%	Q1 Q2 Q3 Q4	80%	63%	System Downtime due to load shedding	Assistant Manager: Call Centre	Not Achieved



National Outcome		Outcome 3: Responsive, accountable, effective and efficient local government system									
NDP Chapter		Building a professional, capable, citizen-focused public service (NDP Chapter 13)									
Strategic Goal		To provide efficient, effective and sustainable financial resource management services for the municipality									
NKPA		Municipal Financial Viability									
DEPARTMENT: FINANCIAL MANAGEMENT SERVICES											
SDBIP/BUD GET REF.NO	PLANNING LEVEL	PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE
Division: Revenue Management											
KPI 1: FMS (344)	Manager's Sub-output	OPCA	% Implementation of OPCA action plans within the reporting period	%	No findings	100%	Q1	—	—	Q3 - Q4: Reviewed OPCA Action plan by Internal Audit	Manager: Revenue Management
KPI 2: FMS (344)	Quantity Indicator	Reconciliation of property rates billing values on the billing system against the validation roll on the financial system.	Number of reconciliations of property rates billing values against validation roll includes property values	Number	12	12	Q2	—	—	—	No target for the quarter
KPI 3: FMS (360)	Adequacy Indicator	Completeness of consumers billed	% budgeted versus revenue billed on the main tariffs or services	%	106%	100%	Q3	100%	106%	Q1-Q4: Analytical report approved by Manager: Revenue based on Budgeted billed versus actual billed	Achieved
KPI 4: FMS (359)	Quantity Indicator	Accuracy of debtors data	No. of debtors reconciliation analysis conducted	Number	12	12	Q4	100%	100%	Q1-Q4: Analytical report approved by Manager: Revenue on	Achieved
SDBIP/BUD GET REF.NO	PLANNING LEVEL	PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE
Division: Credit control											
KPI 5: FMS (342)	Manager's Sub-output	OPCA	% Implementation of OPCA action plans within the reporting period	%	No findings	100%	Q1	—	—	Q3 - Q4: Reviewed OPCA Action plan by Internal Audit	Manager: Credit Control
KPI 6: FMS (34)	Time Frame Indicator	Ratio Analysis on Credit control management	Time taken (days) for debtors payment	Time bound	105 days	105 days	Q2	—	—	Q4: Debtors days report	Assistant Manager: Customer Accounts

SDBIPBUD GET REF.NO	PLANNING LEVEL	PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJ ECT MILESTONE	ACTUAL QRT 2	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	RESPONSIBLE PERSON	M&E VALIDATED SCORE		
Division: Expenditure Management														
KPI 13; FMS (346)	Manager's Sub-output	OPCA	% implementation of OPCA action plans within the reporting period	%	0%	100%	Q1 Q2 Q3 Q4	— — 100% 100%	— — — —	— — — —	Q3-Q4; Reviewed OPCA Action plan by Internal Audit	Manager: Expenditure	No target for the quarter	
KPI 14; FMS (354)	Manager's Sub-output	Irregular Expenditure, Frivolous and Wasteful Expenditure	Number of registers on irregular, frivolous and wasteful expenditure compiled	Number	4	4	Q1 Q2 Q3 Q4	1 1 1 1	1 2 — —	— — — —	Q1-Q4; Reviewed Registers by the CFO	Manager Expenditure	Achieved	
KPI 15; FMS (354)	Quantity Indicator	Salaries Reconciliations	Number of reconciliations of monthly salaries against the general ledger and salaries bank account.	Number	4	12	Q1 Q2 Q3 Q4	3 3 3 3	3 — — —	— — — —	Q1-Q4; Salaries report approved by Manager Expenditure	Assistant Manager: Payroll	Achieved	
KPI 16; FMS (354)	Time Frame Indicator	Reduction of creditors payment period	Time taken (days) to pay creditors	Time bound	116 days	140 days	Q1 Q2 Q3 Q4	160 days 160 days 150 days 140 days	147 147 147 147	effective and efficient cash flow management	— — — —	Q1-Q4; Creditors Age Analysis and the Creditors ratio analysis	Assistant Manager: Creditors	Achieved
KPI 17; FMS (354)	Time Frame Indicator	Management of Grant Funding	Time taken (days) to submit Grants reports to National Treasury and other stakeholders	Time bound	10 working days after month end	10 working days after month end	Q1 Q2 Q3 Q4	10 working days 10 working days 10 working days	10 working days 10 working days 10 working days	10 working days — — —	— — — —	Q1-Q4; Proof of submission: Monthly monitoring of Grants report.	Assistant Manager: Cost & Grant Management	Evidence could not be verified (Not achieved)
SDBIPBUD GET REF.NO	PLANNING LEVEL	PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJ ECT MILESTONE	ACTUAL QRT 2	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
Division: Budget and Treasury														
KPI 18; FMS (341)	Manager's Sub-output	OPCA	% Implementation of OPCA action plans within the reporting period	%	No findings	100%	Q1 Q2 Q3 Q4	— — 100% 100%	— — — —	— — — —	Q3-Q4; Reviewed OPCA Action plan by Internal Audit	Manager: Budget and Treasury	No target for the quarter	
KPI 19; FMS (341)	Quantity Indicator	Cash Management	Number of performed bank reconciliations	Number	12	12	Q1 Q2 Q3 Q4	3 3 3 3	3 — — —	— — — —	Q1-Q4; Reviewed monthly bank reconciliations and supporting documents	Manager: Budget and Treasury	Achieved	

SOP/BUD GET REF.NO	PLANNING LEVEL	PROJECT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJ ECT MILESTONE	ACTUAL QTR 1	EXPLANATION OF TAKEN TO IMPROVE PERFORMANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
Division: Supply Chain Management														
KPI 20; FMS (345)	Manager's Sub-output	OPCA	% Implementation of OPCA action plans within the reporting period	%	57%	100%	Q1	Q1	-	-	-	-	Q3-Q4: Reviewed OPCA Action plan by internal Audit	Manager: Supply Chain Management
KPI 21; FMS (356)	Quantity Indicator	Inventory management	Number of inventory reconciliations submitted to the CFO	Number	4	12	Q1	3	-	-	-	-	Q1-Q4: SCM report and Approved Inventory recons submitted to the CFO	Assistant Manager: Demand & Logistics Management
KPI 22; FMS (356)	Quantity Indicator	Supply Chain Management (Annual stock take)	Number of stock take conducted	Number	2	1	Q1	-	-	-	-	-	Q4: Reviewed stocktake report by SCM Manager for the CFO	Assistant Manager: Demand & Logistics Management
KPI 23; FMS (346)	Quantity Indicator	Asset Management	Number of reconciliations of asset registers	Number	4	12	Q1	3	-	-	-	-	Q1-Q4: Approved reconciliation Asset Register	Assistant Manager: Assets Management
KPI 24; FMS (348)	Quantity Indicator	Asset Verification and Management	Number of asset verifications conducted	Number	2	2	Q1	1	-	1	-	-	Q1 & Q4: Asset Verification Report	Assistant Manager: Assets Management

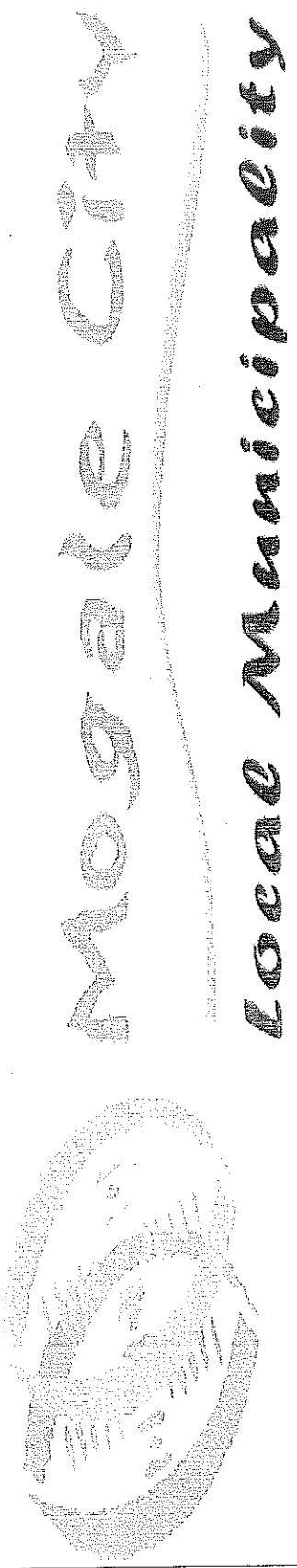


CORPORATE SUPPORT SERVICES

DEPARTMENT: CORPORATE SUPPORT SERVICES										
DIVISION: Legal Services		PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMM EPROJECT AND 2ND QUARTER MILESTONE CUMULATIVE
KPI 1: CSS (297)		Litigation Management	All Wards	New KPI	Number of Standard Operating Procedure (SOP) on Litigation management submitted to EM	New KPI	1	Q1	1	Q1: Proof of submission to the EM and copy of SOP on Litigation Management
KPI 2: CSS (297)		Employee relations	All Wards	New KPI	Number of Standard Operating Procedure (SOP) on Disciplinary procedure submitted to the EM	New KPI	1	Q1	1	Q1: Proof of submission to the EM and copy of SOP on Disciplinary Procedure
Contract management										
KPI 3: CSS (286)		Supply Chain Related Contract Development	All Wards	New KPI	Number of Standard Operating Procedure (SOP) on Supply Chain Management Service Level Agreement submitted to the EM	New KPI	1	Q1	1	Q1: Proof of submission to the EM and copy of SOP on SCM SLA
SDBIPBUDGET REF.NO		PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMM EPROJECT AND 2ND QUARTER MILESTONE CUMULATIVE
Division: Human Capital Management										
KPI 4: CSS (283)		Manager's sub-output	Individual Performance Management (IPMS)	Number of Individual Performance Management System Standard Operating Procedure(SOP) submitted to the EM	New KPI	1	Q1	1	1	Q3: IPMS Standard Operations Procedure (SOP) and Proof of submission

SDBIP/BUDG E1 REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMM E/PROJECT MILESTONE	MID-YEAR ('1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
Human Capital Management: Employee Wellness															
KPI 5: CSS (277)	Quantity Indicator	Employee Wellness Services	All Wards	Number of National Priority events held as per national health calendar	Number	—	4	—	Q1 1 Q2 1 Q3 1 Q4 1	2	—	—	Q1-Q4: Report and attendance registers	Manager: Human Capital Management	Achieved
SDBIP/BUDG E1 REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMM E/PROJECT MILESTONE	MID-YEAR ('1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
OCCUPATIONAL HEALTH AND SAFETY															
KPI 6: CSS (278)	Quality Indicator	Occupational Health and Safety Legal Compliance)	All Wards	Number of OHS compliance inspections conducted on all municipal buildings	Number	—	20	—	Q1 5 Q2 5 Q3 5 Q4 5	10	—	—	Q1-Q4: Signed Inspection Reports	Assistant Manager: Occupational Health and Safety	Achieved
SDBIP/BUDG E1 REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMM E/PROJECT MILESTONE	MID-YEAR ('1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
Division: Corporate Administration															
KPI 7:CSS (280)	Quantity Indicator	Section 79 Committee Management	All Wards	Number of functionality analysis conducted on Section 79 Committees	Number	4	4	—	Q1 1 Q2 1 Q3 1 Q4 1	2	—	—	Q1-Q4: Section 79 committee functionality report	Assistant Manager: Ward Operations and Public Participation	Achieved
Sub-Division: Secretarial Services															
KPI 8: CSS (280)	Time Frame Indicator	Dissemination of Council Resolutions to departments	All Wards	Average time (days) taken to disseminate Council resolutions	Time bound	3,65 days	7 days	—	Q1 7 days Q2 7 days Q3 7 days Q4 7 days	2 special council meetings held this quarter prompting urgent implementation of the resolutions hence the earlier circulation	3,14 days	—	Q1-Q4: Copy of the email distribution of Council resolutions, Summary calculation of days taken	Assistant Manager: Secretariat Services	Achieved

SDBIP/BUDG ET REF.NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
Sub-Division: Records Management Services														
KPI 9: CSS (305)	Activity	Records Management	All Wards	Number of the reviewed records management policy submitted to Legal	New KPI	1	Q1 Q2 Q3 Q4	—	—	—	Q1: Draft reviewed policy and proof of submission to EM	Achieved	Assistant Manager, Records Management Services	
Division: Information Communication and Technology (ICT)														
KPI 10: CSS (239)	Output Indicator	Project	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
			All Wards	% Network availability	%	91.7%	Q1 Q2 Q3 Q4	75% 75% 75% 75%	65,57%	A service provider has been appointed (VOACOM) where all sites will move to them and will be accurately reported during Q4	Q1: Draft reviewed policy and proof of submission to EM	Not Achieved	Assistant Manager, Records Management Services	
KPI 11: CSS (264)	Output Indicator	Corporate governance ICT Framework	All Wards	Number of the reviewed Corporate Governance ICT Framework submitted to EM	New KPI	1	Q1 Q2 Q3 Q4	— — — —	—	—	Q3: Proof of submission to the EM and draft revised policy	Manager: ICT	No target for the quarter	
KPI 12: CSS (185)	Output Indicator	Voice Over Internet Protocol (Connectivity project)	All Wards	Number of sites connected to the new ICT infrastructure	New KPI	1	Q1 Q2 Q3 Q4	— — — —	2	Urgent sites required for service delivery	Q2: Project sign off report	Manager: ICT	Achieved	



INTEGRATED ENVIRONMENTAL MANAGEMENT

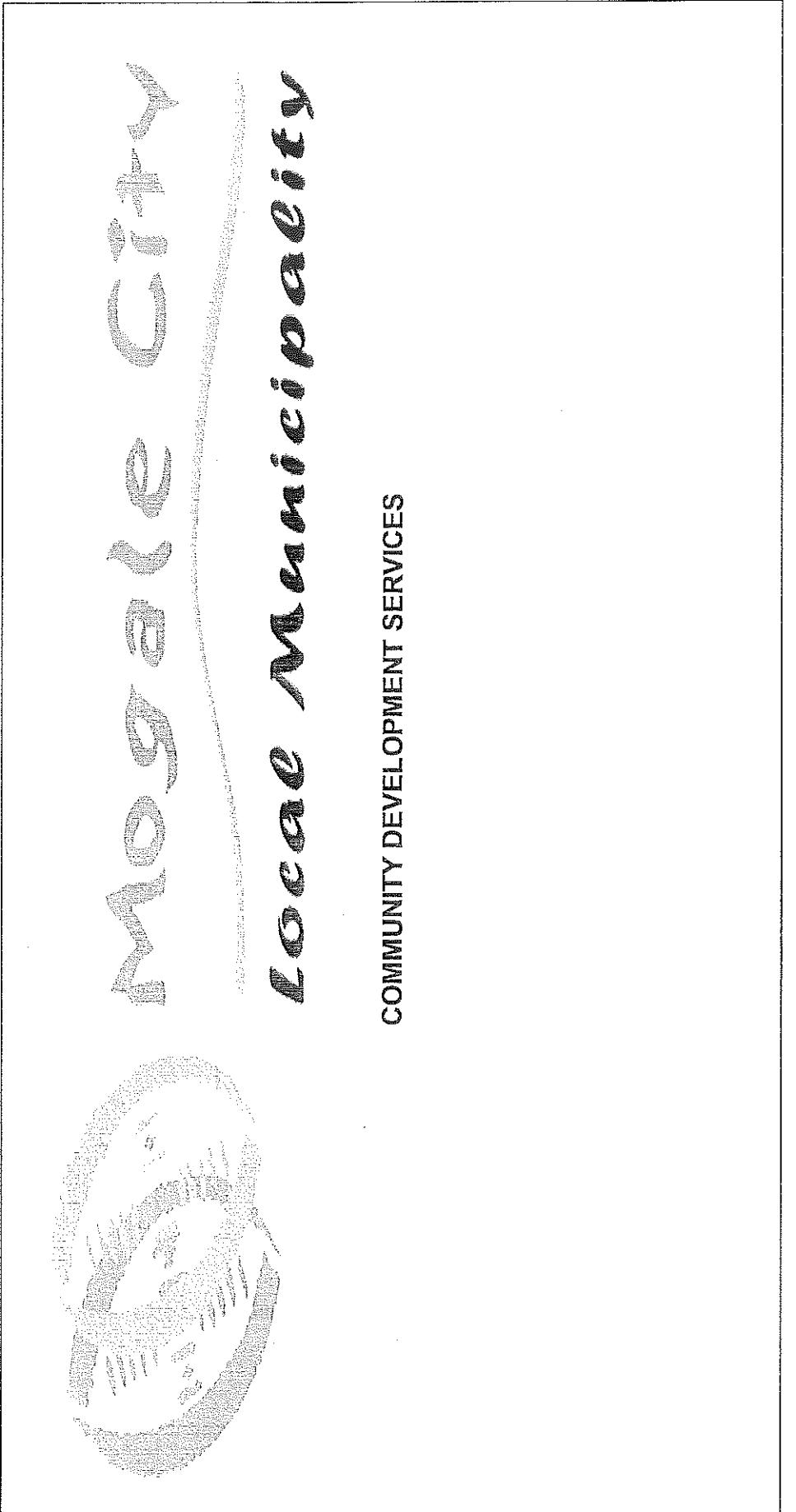
Locate Maximisability

National Outcome	Outcome 3: Responsive, accountable, effective and efficient local government system									
NDP Chapter	Chapter 5 Transitioning to a low carbon economy									
Strategic Goal	To deliver affordable, quality and sustainable services to communities									
KPA	Basic Service Delivery and Infrastructure within DLEM									
DEPARTMENT: INTEGRATED ENVIRONMENTAL MANAGEMENT										
SDBP/BUDGET REF.NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE
KPI 1: IEM (382)	Executive Manager: Outputs	Development of Workflows/SOPs	All Wards	Number of service delivery workflow processes developed	New KPI	6	Q4	—	—	—
Division: Environmental Management										
KPI 2: IEM (354)	Manager's sub-output	Environmental Compliance Management (Land use)	All Wards	Average time (days) taken to comment on land use applications received	Time bound	22 days	30 Days	Q1 Q2 Q3 Q4	30 days 30 days 30 days 30 days	Minimal variation of less than 10% due to improvement on internal admin processes (routing & signing of files)
KPI 3: IEM (363)	Manager's sub-output	Environmental Compliance Management (complaints)	All Wards	Average time (days) taken to respond to complaints received	Time bound	8.5 days	15 days	Q1 Q2 Q3 Q4	15 days 15 days 15 days 15 days	Minimal variation of less than 10% due to improvement on internal admin processes (routing & signing of files)
KPI 4: IEM (376)	Channelling Indicator	Environmental education awareness/campaigns	All Wards	Number of environmental education awareness campaigns conducted	Number	4	4	Q1 Q2 Q3 Q4	1 1 1 1	—
KPI 5: IEM (375)	Ambient Air Quality Compliance monitoring	Ambient Air Quality Compliance monitoring	All Wards	Average time (days) taken to respond to air quality related complaints received	Time bound	7.3 days	15 days	Q1 Q2 Q3 Q4	15 days 15 days 15 days 15 days	Minimal variation of less than 10% due to improvement on internal admin processes (routing & signing of files)
										Q1-Q4: Registers of complaints received and letters responding to the complainant
										Q1-Q4: Photos, Attendance registers and Quarterly Reports
										Q1-Q4: Comments/letters sent and Register reflecting the number of days taken to comment
										Q1-Q4: Complaints register showing turnaround times and written response to the complainant
										Q1-Q4: Manager: Environmental Management
										Achieved
										Achieved
										Achieved
										Achieved

SDG/BUDGET REF.NO	PLANNING LEVEL	PROJECT	WARDS TO GENERATE	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	BASELINE	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
Division: Biodiversity Management														
KPI 6: IEM (055)	Parks Inspections & Monitoring In Terms of SANS 51176 and 51177	Quantity Indicator	All Wards	Number of Parks Inspected	New KPI	38	38	Q1	38	38	–	C1-Q4: List of all parks inspected. Summary of Parks Management report and supporting pictures.	Assistant Manager: Parks Management	Achieved
KPI 7: IEM (056)	Complaints management (Biodiversity Management)	Time Frame Indicator	All Wards	Average time (days) taken to attend to biodiversity complaints received	Time bound	24 days	30 days	Q1	30 days	30 days	–	Q1-Q4 Complaints management register spreadsheet showing turnaround times and complaints received	Assistant Manager: Parks Management	Evidence could not be verified (Not achieved)
KPI 8: IEM (055)	Krugerdrift Game management	Quantity Indicator	38	Number of Game verification conducted	Number	1	1	Q1	–	–	–	–	Assistant Manager: Environmental Protection	No target for the quarter
KPI 9: IEM (372)	Improve cemetery management services through grave digging	Affinity Indicator	All Wards	% grave dug in line with burial bookings	%	New KPI	100%	Q1	100%	100%	–	Q1-Q4: Burial booking and monthly report. Grave digging stats	Assistant Manager: Environmental Protection	Evidence could not be verified (Not achieved)

Division: Integrated Waste Management

SB#	BUDGET REF.NO	PLANNING PROJECT LEVEL	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	BASELINE	QUARTER	PROGRAMME PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	MAE VALIDATED SCORE	
KPI 10; IEM (360)		Executive Manager: Output	All Wards	Refuse removal in informal settlements	Number	19	19	Q1 Q2 Q3	19 19 19	19			Q1-Q4: Informal settlement Skip Bin verification report, Weekly schedules and Quarterly report	Manager: Integrated Waste Management	Evidence could not be verified(Not achieved)	
KPI 11; IEM (360)		Manager's sub-output	All Wards	Monitoring of Bus back facilities	Number of monitoring sessions conducted for bus back facilities	New KPI	16	Q1 Q2 Q3 Q4	4 4 4 4	8	-	-	Q1-Q4: Inspection report and attendance register	Assistant Manager: Support and Surveillance	Achieved	
KPI 12; IEM (360)		Manager's sub-output	All Wards	Waste Management	Number of inspections conducted on waste storage areas	Number	50	20	5	5	10	-	-	Q1-Q4: Copies of attendance Registers, signed by the representative of the premises	Manager: Integrated Waste Management	Achieved
Division: Integrated Waste Management																
KPI 13; IEM (370)		Quantity Indicator	All Wards	Waste Management	Number of inspections conducted on waste minimization and sorting facilities	Number	12	16	Q1 Q2 Q3 Q4	4 4 4 4	8	-	-	Q1-Q4: Attendance Registers and inspection report	Assistant Manager: Waste Support & Surveillance	Achieved



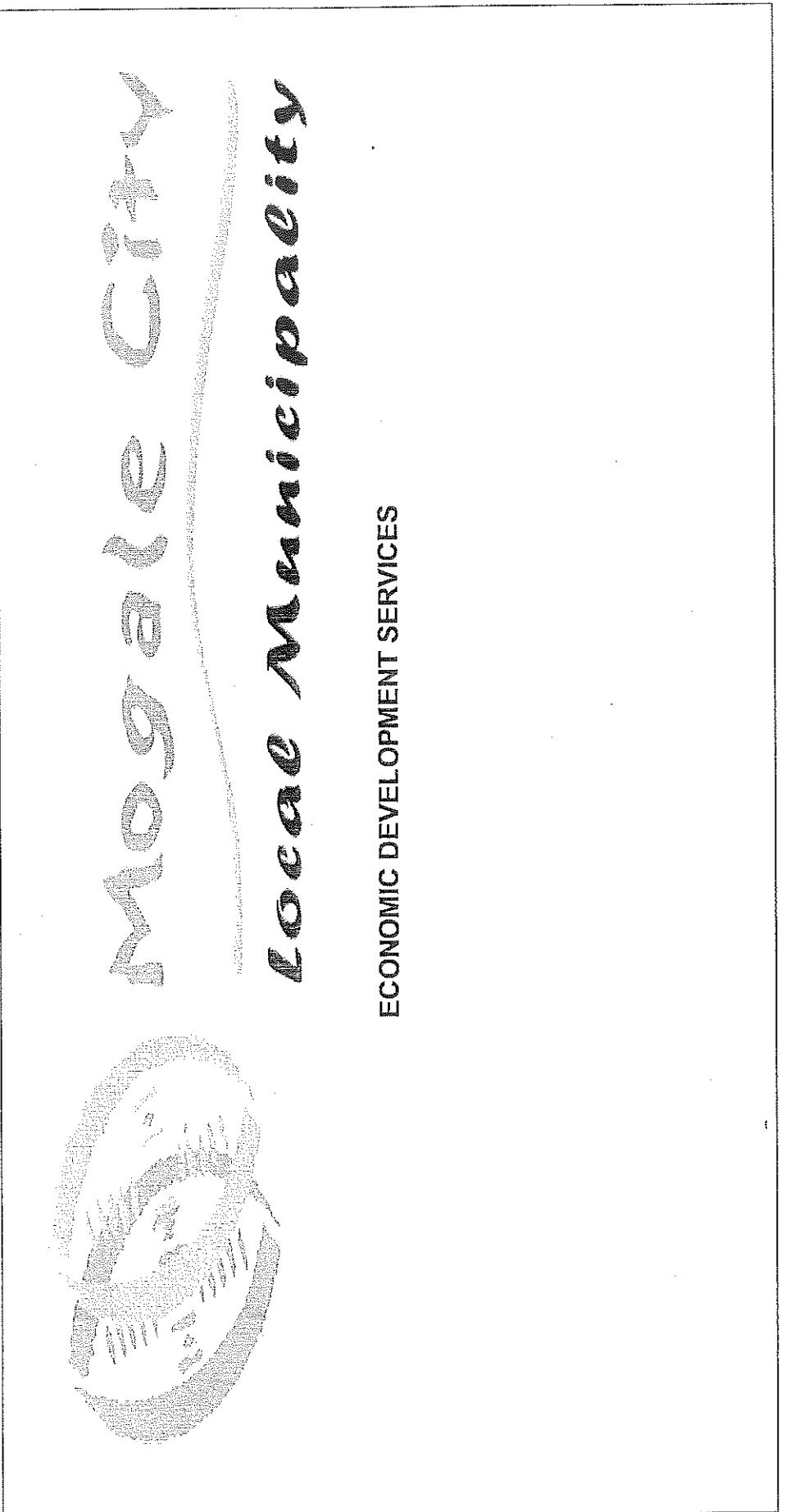
COMMUNITY DEVELOPMENT SERVICES

DEPARTMENT: COMMUNITY DEVELOPMENT SERVICES										
SDBIP /BUDGET REF.NO		Planning level	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/ PROJECT MILESTONE	EXPLANATION OF VARIANCE
										MEASURES TAKEN TO IMPROVE PERFORMANCE
National Outcomes -										
NDP Chapter Strategic Goal										
KPA										
Basic Service Delivery and Infrastructure within Community Development Services										
Division : Social Development										
KPI 1: CDS (226)	Output Indicator	Social development programmes	All Wards	Number	Number of Social Development programmes implemented	Annual Target	Quarter	MID-YEAR (1st and 2nd quarter) CUMULATIVE	Explanation of Variance	Means of Verification
KPI 2: CDS (226)	Activity indicator	Indigent Programs	All Wards	Number	Number of Indigent awareness campaigns undertaken	6	Q1	3	Q1: Implementation plan Quarterly Report	Achieved
KPI 3: CDS (226)	Adequacy Indicator	Indigent burial	All wards	%	% of Indigent burial support provided as per requests received	100%	Q2	3	Q2-Q4: Quarterly Report	Achieved
KPI 4: CDS (228)	Adequacy Indicator	Pauper burial	All wards	%	% of Pauper burial support provided as per referrals received	100%	Q3	3	One more campaign had to be conducted at Soweto City for electrification	Achieved
Division : Social Development										
KPI 5: CDS (227)	Quantity Indicator	All wards	Number	New KPI	New KPI	8	Q1	3	Q1-Q4: Quarterly reports and attendance register	Achieved
KPI 6: CDS (227)	HIV/AIDS grant funding	All wards	Number	New KPI	New KPI	368 000	Q2	3	Q1-Q4: Quarterly report and statistics report	Evidence could not be verified (Not achieved)
						92 000	Q3	3	Positive variance of 7459 due to increased participation and reporting of Global funded organisations in the HIV and AIDS Multisectoral team	Achieved
						196 802	Q4	3		
						92 000				

SDG/BU DGT REF.NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/ PROJECT MILESTONE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	N/E VALIDATED SCORE	
Division : Public Safety															
KPI 7: CDS (237)			All Wards	Number of roadblocks conducted	Number	2980	3024	Q1	512		By-Law officers trained and certified to do point stops. All traffic officers are eligible to conduct Roadblocks.	Q1-Q4: Quarterly report	Manager: Public Safety	Not Achieved	
	Output Indicator	Public Safety						Q2	1000	1270	Insufficient personnel. By-Law officers were attending training	Q1-Q4: Quarterly report	Manager: Public Safety	Achieved	
Q3								Q3	1000						
KPI 8: CDS (237)			All Wards	Number of Roads Safety Campaigns conducted	Number	110	120	Q1	40		Due to the school holidays for December the November trainings were increased	Q1-Q4: Quarterly report end attendance registers	Manager: Public Safety	Achieved	
								Q2	20	80					
								Q3	20						
								Q4	40						
KPI 9: CDS (235)	Activity Indicator	Road marking	All wards	km of road painted	km	27.8km	90	Q1	-		There was delay in delivering of paints	Q2-Q4: Quarterly reports and statistics	Assistant Manager: Law Enforcement	Not Achieved	
								Q2	30	64.8					
								Q3	30						
KPI 10: CDS (246)	Quantity Indicator	Traffic management	All wards	Number of traffic citations issued	Number	172 103	35 000	Q1	5 000		Service provider delayed by the Department of Public Prosecution's approval of the documentation for the use of speed cameras on MCIM roads	Q1-Q4: Spreadsheets log for citations	Assistant Managers: Traffic Management	Achieved	
								Q2	10 000						
								Q3	10 000	18 723					
								Q4	10 000						
KPI 11: CDS (236)	Quantity Indicator	Security Management (Land invasions)	All wards	% Land invasion complaints responded to vs received	%	New KPI	100%	Q1	100%		Continuous follow ups with the service provider.	Q1-Q4: Spreadsheets log for citations	Assistant Manager: Traffic Management	Achieved	
								Q2	100%						
								Q3	100%	100%					
								Q4	100%						
KPI 12: CDS (215)	Quantity Indicator	By-Law enforcement	All wards	Number of Inspections conducted within MCIM jurisdiction	Number	New KPI	12 000	Q1	3000		Training for the By-Law officers resulted in a positive outcome of conducting more inspections.	Q1-Q4: Quarterly report	Assistant Manager: By-Law Enforcement	Evidence could not be verified(Not achieved)	
								Q2	3000	8787					
								Q3	3000						
								Q4	3000						

SDB/P/SU REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/ MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	MEASURES TAKEN TO IMPROVE PERFORMANCE	EXPLANATION OF VARIANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	MA&E VALIDATED SCORE		
Division: Sport Arts Culture & Recreation																	
KPI 13: CDS (234)	Quantity Indicator	Heritage, Arts and Culture programmes	All wards	Number of Heritage, Arts and Culture programmes implemented	Number	7	4										
KPI 14: CDS (233)	Executive Manager Output	Sport and Recreation Maintenance	All Wards	Number of formal municipal sport facilities maintained	Number	New KPI	16										
Libraries and Information Services																	
KPI 15: CDS (207)	Quantity Indicator	Libraries and Information Services	All wards	Number of library outreach programmes implemented	Number	6	9	Q1 1	Q2 3	Q3 3	Q4 2	4	+	+	+		
Sport and Recreation																	
KPI 16: CDS (241)	Quantity Indicator	Sport Recreation	All wards	Number of sport and Recreation programmes implemented	Number	4	4	Q1 1	Q2 1	Q3 1	Q4 1	2	—	—	—		

SDB/BU REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/ PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	MALE VALIDATED SCORE
Division: Testing and Licensing															
KPI 17: CDS (260)	Adequacy Indicator	Motor Vehicle Roadworthy Test	All Wards	% Vehicle roadworthy applications processed on the NaTIS system	%	100%	100%	Q1	100%	100%	371	-	-	Q1-Q4 NaTIS L112/L131 Report RD323	Achieved
KPI 18: CDS (257)	Adequacy Indicator	Learner and driving licence test and issuing	All Wards	% Learners licence applications processed on the NaTIS system	%	100%	100%	Q1	100%	100%	2002	-	-	Q1-Q4 NaTIS Reports RD323 & R754	Achieved
KPI 19: CDS (257)	Adequacy Indicator	Driving licence test and issuing	All Wards	% Driving licence applications processed on the NaTIS system	%	100%	100%	Q1	100%	100%	24 321	-	-	Q1-Q4 NaTIS Reports RD323 & R754	Achieved
KPI 20: CDS (261)	Adequacy Indicator	Weightbridge Operations	All Wards	% of motor vehicles processed to determine weight for licensing purposes	%	100%	100%	Q1	100%	100%	59	-	-	Q1-Q4 NaTIS B/Q	Achieved
KPI 21: CDS (259)	Adequacy Indicator	Motor Vehicle Registrations	All wards	% Motor vehicle registrations Processed on the NaTIS system	%	100%	100%	Q1	100%	100%	10 562	-	-	Q1-Q4 NaTIS Report RD323	Achieved
KPI 22: CDS (259)	Adequacy Indicator	Motor Vehicle Registration and Licensing	All Wards	% Motor vehicle licences renewals processed on the NaTIS's system	%	100%	100%	Q1	100%	100%	40 511	-	-	Q1-Q4 NaTIS Report RD323	Achieved
KPI 23: CDS (259)	Adequacy Indicator	Motor Vehicle Penalties	All Wards	% motor vehicle penalties processed on the NaTIS system	%	100%	100%	Q1	100%	100%	9 923	-	-	Q1-Q4 NaTIS Report RD323	Achieved



National Outcomes	Outcomes 9: Responsible, accountable, effective and efficient local government system																			
KPIs	NDP Chapter 3 Economy and employment, Chapter 4: Economic Infrastructure, Chapter 6: Transforming Human Settlements																			
Strategic Goal Sustainable Services to the community																				
Local Economic Development																				
SDG/BUDGET REF NO	Planning Level	PROJECT NAME	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE CUMULATIVE	EXPLANATION OF VARIANCE										
Division: Enterprise and Rural Development																				
(KPI 1: EDS (322))	Manager's sub-output	Mechanization Programmes	All Wards	% farmers support provided against request received	%	100%	100%	Q1 Q2 Q3 Q4	100% 100% 100% 100%	-										
(KPI 2: EDS (318))	Quantity Indicator	Business inspections	All Wards	Number of business compliance inspections conducted	Number	1459	2000	Q1 Q2 Q3 Q4	500 500 1038 500	Joint raid operations were conducted with external & internal stakeholders										
(KPI 3: EDS (319))	Quantity Indicator	Business Registration	All Wards	Number of Private Companies and cooperatives registered with CPC	Number	390	240	Q1 Q2 Q3 Q4	60 60 60 60	More individuals are prone to registering businesses towards year end and thus increasing the number of businesses registered within mobile city										
SDG/BUDGET REF.NO	Planning Level	PROJECT NAME	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE CUMULATIVE	EXPLANATION OF VARIANCE										
Division: Development Planning																				
(KPI 4: EDS (328))	Executive Manager: Capital Development Planning	All Wards	% compliant development applications submitted to the MM	%	100%	100%	100%	Q1 Q2 Q3 Q4	100% 100% 100% 100%	-										
(KPI 5: EDS (330))	Quantity Indicator	Illegal Land Use	All Wards	Number of Inspections conducted on illegal land use	Number	65	90	Q1 Q2 Q3 Q4	15 25 25 25	the total number was increased due to joint operation conducted as logo-inspection with by-law enforcement										
(KPI 6: EDS (333))	Time Frame Indicator	Development Planning Applications	All Wards	Average time (days) taken to submit compliant Application to the Section 8D: Portfolio Committee	Time bound	30 days	30 days	Q1 Q2 Q3 Q4	30 days 30 days 30 days 30 days	No Application was compliant										
(KPI 7: EDS (333))	Time Frame Indicator	Municipal Planning Tribunal	All Wards	Average time (days) taken to submit proposed compliant applications to the Municipal planning Tribunal for consideration	Time bound	30 days	30 days	Q1 Q2 Q3 Q4	30 days 30 days 13 days 30 days	Draft agenda Index and the list of proposed applications showing turnaround times										

SDB/BUDGET REF.NO	Planning Level	STRATEGIC PRIORITY	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE	MID-YEAR (1st and 2nd quarters) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	IN&E VALIDATED SCORE		
Building Development Management																	
KPI 8: EDS (327)	Activity	Building Inspections conducted	All Wards	Number of Inspections conducted on Buildings	Number	7073	7000	Q1	1750	More building inspections were attended to as more applications for new developments were approved, building inspections, complaints and ad-hoc inspections	Q1-Q4 Monthly Inspection reports and Inspection forms	Assistant Manager: Building control	Achieved				
KPI 9: EDS (327)	Manager's sub-output	Building Inspections conducted (Responses to complaints on non-compliant buildings)	All Wards	Average time (days) taken to respond to complaints on non-compliant buildings from the date of receipt	Time bound	2.2 days	3 days	Q1	3 days	Inspections were attended to within the specified period as per complaints received. Extra assistant from Assistant Manager to attend to complaints.	-	-	-				
KPI 10: EDS (327)	Activity	Building Plans Applications (Approve compliant building plans from date of receipt)	All Wards	Average time (days) taken to approve compliant building plans from date of receipt	Time bound	10.3 days	30 days	Q1	30 days	Stringent follow up on comments from the owner/draughtsman	-	-					
KPI 11: EDS (327)	Activity	Building Plans Applications (Process compliant application and issue certificate of occupancy from date of final inspection)	All Wards	Average time (days) taken to issue certificate of occupancy from date of final inspection	Time bound	1 day	2 days	Q1	2 days	Inspections were attended to immediately upon request/received	-	-					
KPI 12: EDS (334)	Activity	Outdoor Advertising Applications	All Wards	Average time (days) taken to process outdoor advertising applications	Time bound	New KPI	3 days	Q1	3 days	Only permits applications for posters and trailers were received as per the register summary of applications received	Q1-Q4: Register summary of applications received showing turnaround times and copies of occupancy certificates	Manager: Building Development Management	Achieved				
KPI 13: EDS (366)	Activity	Outdoor advertising inspections	All wards	Number of outdoor advertising inspections conducted	Number	New KPI	680	Q1	170	Inspections were conducted to identify illegal advertising signs within its jurisdiction at the municipality	Q1-Q4: Identify inspection reports and inspection forms	Assistant Manager: Outdoor advertising	Achieved				

Division: Tourism Development

SDB/PBUDGET REF.NO	Planning Level	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	PROGRAMME/PROJECT MILESTONE	EXPLANATION OF VARIANCE CUMULATIVE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
KPI 14: EDS (386)	Manager's sub-output	Township Tourism Youth Leadership on Food and beverage	All Wards	Number of youth trained on Tourism, food and Beverages	Number	New KPI	25	Q1 25	2 learners dropped out of the programme thus resulting in only 23 trained	Q1: Report on Tourism youth trained and attendance register	Assistant Manager: Information and Transformation	Not Achieved	
KPI 15: EDS (387)	Quantity Indicator	Tourism Stakeholders Engagement	All Wards	Number of Tourism stakeholder engagement sessions conducted	Number	2	2	Q2 C2 Q3 C3 Q4 C4	1	--	Q2&Q4: Attendance Register and minutes/report	Manager: Tourism Development	Achieved
KPI 16: EDS (388)	Quantity Indicator	MCMU Tourism Infrastructure Inspections	All Wards	Number of inspections conducted on Tourism related infrastructure	Number	New KPI	5	Q1 2 Q2 C2 Q3 C3 Q4 C4	11	--	Q1-Q3: Inspections report	Assistant Manager: Information and Transformation	Achieved
KPI 17: EDS (389)	Quantity Indicator	Small, Medium & Micro Enterprises (SMMEs) Tourism Awareness	All Wards	Number of Tourism awareness campaigns conducted	Number	New KPI	2	Q1 1 Q2 C2 Q3 C3 Q4 C4	1	--	Q1&Q3: Invites, Attendance register and Report	Assistant Manager: Product Development and Implementation Support	Achieved
KPI 18: EDS (387)	Quantity Indicator	Tourism capacity building for SMMEs	All Wards	Number of capacity building sessions conducted for SMMEs	Number	New KPI	2	Q1 1 Q2 C2 Q3 C3 Q4 C4	1	--	Q2&Q3: Invites, Attendance register and Report	Assistant Manager: Product development and Implementation Support	Achieved



Madagascar Ecole Maritime

INFRASTRUCTURE DEVELOPMENT SERVICES

National Outcome	Outcome 9; Responsive, accountable, effective and efficient local government system										
NDP Chapter	Building a professional capable citizen focused public service NDP Chapter 13										
Strategic Goal	To deliver affordable, quality and sustainable services to communities										
KPA	Basic Service Delivery and Infrastructure Services										
Division: Fleet Management											
SDBIP/ BUDGET REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE
KPI 1: IDS (062)	Output Indicator	Fleet Management	All wards	Number of mobile Superlift trucks Inspected in compliance with OHS Act Regulation No. 85 of 1993	Number	New KPI	16	Q1	-	-	Q3&Q4: Load test certificates issued
SDBIP/ BUDGET REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE
KPI 2: IDS (063)	Efficiency Indicator	Road Network Maintenance	All Wards	% of services requests completed vs requests received	%	70%	70%	Q1	-	-	-
KPI 3: IDS (065)	Efficiency Indicator	Roads and Storm water maintenance	All Wards	% of services requests completed vs requests received	%	70%	70%	Q1	70%	70%	71% All Services request attended to
KPI 4: IDS (075)	Output Indicator	Traffic Engineering	All wards	% engineering applications attended to vs requests received	%	85%	80%	Q1	80%	80%	97% Most requests were carried from previous months
SDBIP/ BUDGET REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJECT MILESTONE CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE
KPI 5: IDS (059)	Time Frame Indicator	Building Maintenance	All Wards	% of works requests attended to in line with works requests received for Electricity and Plumbing	%	100%	70%	Q1	70%	70%	Q1-Q4: Request forms/E-mails, request register and works orders
KPI 6: IDS (059)	Time Frame Indicator	Building Maintenance	All Wards	% of works requests attended to in line with works requests received for Maintenance Building and Capitality	%	100%	70%	Q1	70%	70%	Q1-Q4: Request forms/E-mails, request register and works orders

SDBIP/IDS REF NO	PLANNING LEVEL	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJ ECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE
KPI 7: IDS (65)	Adequacy Indicator	Maintenance of water network	All Wards	% response to requests for maintenance to prevent water losses	%	100%	70%	Q1	70%	70%	Q1-Q4: Job Cards and register of complaints received and attended to.	Assistant Manager: Water distribution and Network	Achieved		
KPI 8: IDS (65)	Quantity Indicator	Chemical Toilets provision to informal and rural communities	All wards	Number of Chemical toilets serviced	Number	New KPI	2526	Q1	2516	2516	Q1-Q4: Quarterly report with the number of chemical toilets & frequency of cleaning. involves with a number of inlets and outlets.	Senior Engineering Technician: Maintenance Projects	Evidence could not be verified(Not achieved)		
KPI 9: IDS (75)	Quantity Indicator	Vacuum Services to Informal and Rural Communities	All wards	No. of settlements/areas provided with vacuum tanker services	Number	45	45	Q1	45	45	Q1-Q4: Quarterly report with the list of settlements/areas provided with vacuum tanker services & frequency of maintenance.	Senior Engineering Technician: Maintenance Projects	Not Achieved		
KPI 10: IDS (65)	Quantity Indicator	Distribution of tanked water to Informal Settlements and other areas as per need	All Wards	No. of settlements/areas provided with tankered water	Number	131	130	Q1	130	130	Q1-Q4: Quarterly report with the list of settlements provided with tankered water.	Senior Engineering Technician: Maintenance Projects	Evidence could not be verified(Not achieved)		

Division: Water and sanitation	SDG/BU OBJECTIVE REF NO	PLANNING LEVEL	PROJECT REF NO	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER TARGET	PROGRAMME/PROJ ECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE	MEANS OF VERIFICATION	RESPONSIBLE PERSON	M&E VALIDATED SCORE	
Q1	Q2	Q3	Q4													
KPI 11: DS (057)	Quality Indicator	Percy Stewart WWTW WULA Compliance Monitoring.	26, 27, 28, 37	Number of WULA audit conducted	Number	1	1				-	-	Q4: WULA Audit Report	Assistant Manager: Sewage Waste Treatment Works	No target for the quarter	
KPI 12: DS (162)	Quality Indicator	Fib Human WWTW WULA Compliance Monitoring.	1-5, 6-16, 36	Number of WULA audit conducted	Number	New KPI	1				-	-	Q4: WULA Audit Report	Assistant Manager: Sewage Waste Treatment Works	No target for the quarter	
KPI 13: DS (489)	Quality Indicator	Maintenance of Waste Water Treatment (Percy Stewart)	26, 27, 28, 37	% Completion of maintenance milestones in line with maintenance plan	%	52%	50%				-	-	Q1: Developed Annual Maintenance Plan	Assistant Manager: Sewage Waste Treatment Works	No target for the quarter	
KPI 14: DS (487)	Quality Indicator	Maintenance of Waste Water Treatment (Fib Human)	1-16, 36	% Completion of maintenance milestones in line with maintenance plan	%	37%	50%				-	-	Q3: Progress report with maintenance milestones as per the plan.	Assistant Manager: Sewage Waste Treatment Works	No target for the quarter	
KPI 15: DS (490)	Quality Indicator	Water Quality Monitoring (Compliance of drinking water)	All Wards	% Compliance of potable water with national water quality standards	97%	97%	97%				-	-	Q4: Progress report with maintenance milestones as per the plan.	Assistant Manager: Scientific & Quality Control Services	Not Achieved	

DEPARTMENT: STRATEGIC INVESTMENT PROGRAMME										
S&EIP /BUDGET REF.NO	Planning level	PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	QUARTER	PROGRAMME/ PROJECT MILESTONE	MID-YEAR (1st and 2nd quarter) CUMULATIVE	EXPLANATION OF VARIANCE
KPI 1: SIP (793)	Executive Manager Output	Pr3: Kapsio Ext.13 Roads and Stormwater	All Wards	% Implementation planning milestones for Pr3: Kapsio Ext.13 Roads and Stormwater	Number	New target	Q1 1	-	-	Q2: Project plan and progress report
KPI 2: SIP (551)	Executive Manager Output	Pr10: Rielvlei Ext. 1 And Proper	All Wards	% implementation planning milestones for Pr10: Rielvlei Ext. 1 And Proper roads and stormwater	Number	100% of Phase 2 completed	Q2 Q3 Q4	100%	100%	Q2: Project plan and progress report
KPI 3: SIP (515)	Executive Manager Output	Pr5: Rielvlei Ext.5 Roads And Stormwater	All Wards	% implementation planning milestones for Pr5: Rielvlei Ext.5 Roads and Stormwater	Number	100% phase 2 completed	Q1 Q2 Q3 Q4	100%	100%	Q2: Project plan and progress report
KPI 4: SIP (513)	Executive Manager Output	Roads Rehabilitation And Resurfacing In Kapsio And Krugersdorp West	All Wards	% implementation planning milestones for Roads Rehabilitation and Resurfacing In Kapsio and Krugersdorp West	Number	TBC	Q1 Q2 Q3 Q4	100%	100%	Q1: Project plan and progress report

