

# REVISED

PERFORMANCE MANAGEMENT AGREEMENT

**FNTFRED INTO BY AND BETWEEN:** 

MOGALE CITY LOCAL MUNICIPALITY

AS REPRESENTED BY THE

MUNICIPAL MANAGER:

MAANDA PRINGLE RAEDANI

# AND

EXECUTIVE MANAGER: UTILITIES MANAGEMENT SERVICES

SANDILE MBANJWA

THE EMPLOYEE OF THE MUNICIPALITY

FOR THE

FINANCIAL YEAR: 01 JULY 2019 TO 30 JUNE 2020

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#### PERFOMANCE MANAGEMENT AGREEMENT

# **ENTERED INTO BY AND BETWEEN**

MOGALE CITY LOCAL MUNICIPALITY herein represented by M.P. RAEDANI as the MUNICIPAL MANAGER (hereinafter referred to as the Employer or Supervisor)

And

SANDILE MBANJWA as the EXECUTIVE MANAGER: UTILITIES MANAGEMENT SERVICES of MOGALE CITY LOCAL MUNICIPALITY (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

#### 1. INTRODUCTION

- 1.1 The Employer has entered into a contract of employment with the Employee in Terms of Section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as the "the Parties".
- 1.2 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
  - 1.3 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B), 57(C) and 57(5) of the Systems Act, Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Manager, 2006 & Local Government: Competency Framework for Senior Managers, 2014.

## 2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to –

2.1 Comply with the provisions of Section 57(1)(b),(4A),(4B), (4C) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;

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- 2.2 Specify objectives and targets established for the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance expectations and accountabilities;
- 2.3 Specify accountabilities as set out in the Performance Plan (Annexure A);
- 2.4 Monitor and measure performance against set targeted outputs;
- Use the Performance Agreement and Performance Plan as the basis for assessing whether the employee has met the performance expectations applicable to his job;
- 2.6 Appropriately reward the Employee in accordance with the Employer's performance management policy in the event of outstanding performance; and
- 2.7 Give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

#### 3. COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the **01 JULY 2019** and will remain in force until **30 JUNE 2020**; where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 This Agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 3.3 The content of this Agreement may be revised at any time during the above- mentioned period to determine the applicability of the matters agreed upon.
- 3.4 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

#### 4. PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
  - 4.1.1 The performance objectives and targets that must be met by the Employee; and
  - 4.1.2 The time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan and the

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- Budget of the Employer, and shall include key objectives; key performance indicators; target and weightings.
- 4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe within which the work must be achieved. The weightings show the relative importance of the key objectives to each other.
- 4.4 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

#### 5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.

# 6. THE EMPLOYEE AGREES TO PARTICIPATE IN THE PERFORMANCE MANAGEMENT AND DEVELOPMENTS SYSTEM THAT THE EMPLOYER ADOPTS

- The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the performance agreement.
  - 6.2.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Competency Requirements (Leading & Core Competencies) (CR) respectively.
  - 6.2.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
  - 6.2.3 KPAs covering the main areas of work will account for 80 weighting and CRs will account for 20 weighting of the final assessment.

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The Employee's assessment will be based on his/her performance in terms of the outputs/ outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80 weighting of the overall assessment result as per the weightings agreed to between the employer and Employee:

KEY PERFORMANCE AREAS (KPA'S)	WEIGHTING %
Service Delivery and Infrastructure Development	60%
Financial Viability	20%
Good Governance and Public Participation	10%
Municipal Transformation and Organizational Development	6%
Local Economic Development	4%
Total	100

6.4 The Employee's assessment will be based on his/her performance in terms of the outputs/ outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80 weighting of the overall assessment result as per the weightings agreed to between the employer and Employee.

The six (6) core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level

executed at an optimal level		
LEADING COMPETENCY F	REQUIREMENTS	WEIGHTS %
Strategic Direction and Leadership	<ul> <li>Impact and influence</li> <li>Institutional Performance         Management</li> <li>Strategic Planning and Management</li> <li>Organizational Awareness</li> </ul>	10
People Management & Empowerment	<ul> <li>Human Capital Planning &amp; Development</li> <li>Diversity Management</li> <li>Employee Relations Management</li> <li>Negotiation and Dispute Management</li> </ul>	10
Program & Project Management	<ul> <li>Program &amp; Project Planning and Implementation</li> <li>Service Delivery Management</li> <li>Program &amp; Project Monitoring &amp; Evaluation</li> </ul>	20
Financial Management	<ul><li>Budget Planning &amp; Execution</li><li>Financial Strategy &amp; Delivery</li><li>Financial Reporting &amp; Monitoring</li></ul>	20
Change Leadership	<ul> <li>Change Vision &amp; Strategy</li> <li>Process Design &amp; Improvement</li> <li>Change Impact Monitoring &amp; Evaluation</li> </ul>	20

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LEADING COMPETENCY	REQUIREMENTS	WEIGHTS %
Governance Leadership	<ul> <li>Policy Formulation</li> <li>Risk and Compliance Management</li> <li>Cooperative Governance</li> </ul>	20
COR	-	
	Planning and Organizing Analysis and Innovation	
Knowledg	ge and Information Management	
F	Communication Result and Quality Focus	-
TOTAL		100

#### 7. EVALUATING PERFORMANCE

- 7.1 The Performance Plan (Annexure A) to this Agreement sets out-
  - 7.1.1 The standards and procedures for evaluating the Employee's performance; and
  - 7.1.2 The intervals for the evaluation of the Employee's performance.
- 7.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan (PDP) as well as the actions agreed to and implementation must take place within set time frames.
- 7.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.
- 7.5 The annual performance appraisal will involve:
  - 7.5.1 Assessment of the achievement of results as outlined in the performance Plan:
    - (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to hoc tasks that had to be performed under the KPA;
    - (b) An indicative rating on the five-point scale should be provided for each KPA;
    - (c) The applicable assessment rating calculator (refer to paragraph 6.5.3 below) must then be used to add the scores and calculate a final KPA score.

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#### 7.5.2 Assessment of the CRs

- (a) Each CR should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each CR
- (c) The applicable assessment rating calculator (refer to paragraph 6.5.1) must then be used to add the scores and calculate a final CR score.

# 7.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

7.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CCRs:

OVERALL PERFORMANCE	RATING	PERFORMANCE SCORE
Unacceptable Performance  Performance does not meet the standard expected for the job. The employee has failed to demonstrate the commitment level expected in the job despite management efforts to encourage improvement.	1	0% - 59% and below
Performance Not Fully Effective  Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job.	2	60% 69%
Performance Fully Effective  Performance fully meets the standards expected in all areas of the job	3	70% – 79 %
Performance Significantly Above Expectations/ Exceptional Performance  Performance is significantly higher than the standard expected in the job.	4	80% – 89 %

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OVERALL PERFORMANCE	RATING	PERFORMANCE SCORE
Outstanding Performance		
Performance far exceeds the standard expected of an employee at this level.	5	90% – 100 %

- 7.7 For purposes of evaluating the performance of the Executive Manager: UMS, an evaluation panel constituted by the following persons must be established
  - 7.7.1 Municipal Manager;
  - 7.7.2 Chairperson of the Performance Audit Committee or Audit Committee in the absence of a Performance Audit Committee;
  - 7.7.3 Member of the Mayoral Committee;
  - 7.7.4 Municipal Manager from another Municipality; and

#### 8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1 The performance of each Employee in relation to his or her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

Quarter	Timeline	Date of the Review
First Quarter	July – September 2019	October 2019
Second Quarter	October – December 2019	January 2020
Third Quarter	January – March 2020	April 2020
Fourth Quarter	April – June 2020	n/a

- 8.2 The Employer shall keep a record of all formal and informal reviews, including the mid-year review and annual assessment meetings.
- 8.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 8.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.

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8.5 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

## 9. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

#### 10. OBLIGATIONS OF THE EMPLOYER

- 10.1 The Employer shall -
  - 10.1.1 create an enabling environment to facilitate effective performance by the Employee;
  - 10.1.2 provide access to skills development and capacity building opportunities;
  - 10.1.3 work collaboratively with the Employee to solve problems and solutions to common problems that may impact on the performance of the Employee;
  - 10.1.4 on the request of the Employee delegate such powers reasonably required by the Employee to enable him/ her to meet the performance objectives and targets established in terms of this Agreement; and
  - 10.1.5 make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this agreement.

## 11. CONSULTATION

- 11.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others
  - 11.1.1 a direct effect on the performance of any of the Employee's functions;
  - 11.1.2 commit the Employee to implement or to give effect to a decision made by the Employer; and
  - 11.1.3 a substantial financial effect on the Employer.
- 11.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

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### 12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.2 A performance bonus of 5% to 14% of the inclusive annual remuneration package may be paid to the Employee in recognition of performance and the amount payable would be calculated on the following basis:

		Performance Rating	Bonus Amount
1.	0% - 59%	Performance Unacceptable	0% of total package
2.	60% - 69%	Performance Not Fully Effective	- 
3.	70% - 79%	Performance Fully Effective	Remuneration Progression
4.	80% - 89%	Performance Significantly Above Expectations/ Exceptional Performance	<ul><li>Remuneration Progression</li><li>5% - 9% of Total Package</li></ul>
5.	90% - 100%	Outstanding Performance	Remuneration Progression     10% - 14% of total package

- 12.3 The Employee will be eligible for progression to the next higher remuneration package, within the relevant remuneration band, after completion of at least twelve months (12) service at the current remuneration package on 30 June (end of financial year) subject to a fully effective performance assessment results and above.
- 12.4 In the case of unacceptable performance, the Employer shall
  - 12.4.1 provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
  - 12.4.2 after appropriate counseling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the employee on grounds of unfitness or incapacity to carry out his or her duties.

## 13. DISPUTE RESOLUTION

- 13.1 Any disputes about the nature of the employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provide for, shall be mediated by
  - 13.1.1 In the case of Managers directly accountable to the Municipal Manager, the executive mayor or mayor within thirty (30) days of receipt of a formal dispute from the employee; whose decision shall be final and binding on both parties.

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13.2 In the event that the mediation process contemplated above fails, clause 19.3 of the Contract of Employment shall apply.

#### 14. GENERAL

- 14.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer.
- 14.2 Nothing in this agreement diminished the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

Thus done and signed aton this the	neday of2020
AS WITNESSES:	Ay )
1. A.	
#1	EMPLOYEE EXECUTIVE MANAGER: UMS
2. Grane	
Thus done and signed at RMLGRADORP on this th	ne 17 day of JUNE 2020
AS WITNESSES:	
1. marke	Marda
	` EMPLOYER
- Baban	(Municipal Manager)

National	Outcome 9: Responsive, accountable, effective and efficient local government system
Outcome	
NDP Chapter	NDP: Building a professional capable citizen focused public service NDP Chapter 13
Strategic	To provide sustainable services to the community
DEPARTME	NT: UTILITIES MANAGEMENT SERVICES - 70
	OF DELIVERY AND NICHAETHURTHUR DEVELOPMENT SOM

	E DELIVERY AN		I .				PERCONMANCE		ANNUAL		PROGRAMME/PROJ	REVISED		
SDSIP Ref. No	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	REVISED KPI	WEIGHTING	PERFORMANCE MEASUREMENT	BASELINE	TARGET	QUARTER	ECT MILESTONE	PROGRAMME/PROJ ECT MILESTONE	EVIDENCE	
							1=59 % and below achievement against target set			Q1	7%	7%		
							2=60-69% achievement against target set			Q2	7%	7%		
KPI 8/701	Executive Manager: Output	Electricity Losses	All Wards	% of electricity losses measured	% of electricity losses measured	15%	3=70-79% achievement against target set	15%	15%			ì	In year monitoring report (Quarterly)	
							4=80-89% achievement against target set			Q3	7%	10%		
							5=90-100% achievement against target set			Q4	7%	15%		
					% reduction in water losses			1=59 % and below achievement against target set	st		Q1	15%	15%	
	Executive Manager: Output						2=60-69% achievement against target set	st 15%	15% 19%	Q2	15%	15%		
KPI B/702		Water losses	All Wards	% water losses measured			3=70-79% achievement against target set			Q3	15%	n/a	Quarterly report submitted.	
							4=80-89% achievement against target set							
								5=90-100% achievement against target set			Q4	15%	19%	
							1=59 % and below achievement against target set			Q1	87%	n/a		
							2=60-69% achievement against target set			Q2	58%	n/a		
KPI H(2) /703	Executive Manager: Output	Electicity services	All Wards	% of households with access to electricity	No, of electrification connections	10%	3=70-79% achievement against target set 4=80-89% achievement against	87%	439	Q3	88%	200	Quarterly report submitted.	
							target set 5=90-100% achievement against target set			Q4	89%	239		
							1=59 % and below achievement against target set			Q1	87%	n/a		
							2=50-69% achievement against target set			Q2	86%	n/a		
KPI H/ (3)704	Executive Manager: Output	Sanitation services	All Wards	% households with access to sanitation services	Number of sites provided with chemical toilets	10%	3=70-79% achievement against target set	82	82	Q3	89%	82	Quarterly report submitted.	





1	1	ı	1	I	ı	t .		_					
							4≖80-89% achievement against						]
	}						target set	_		Q4	90%	82	
							5=90-100% achievement against					02	
<u> </u>	<del> </del>		-	_	ļ	ļ <u>.</u>	target set						
	!						1=59 % and below achievement against			Q1	93%	n/a	
							target set				3376	ina	
							2=60-69% achievement against			Q2	94%	n/a	]
							target set	_			0-74	110	
KPI H(4)/705	Executive Manager: Output	Water services	All Wards	% of households with access to water services	Number of settlements provided with water	10%	3=70-79% achievement against	111	111		İ		Quarterly report
	-		1		provided with states		target set	1		Q3	94%	111	submitted.
						Ì	4=80-89% achievement against	Ì					
							target set	-	1				]
			1				5=90-100% achievement against			Q4	95%	111	
KPA: FINANC	I AL VIABILITY 20%	<u> </u>	·			<u> </u>	target set						
SDBIP Ref.	PLANNING	MSCOA	WARDS TO	KEY PERFORMANCE	1	T	PERFORMANCE	1	T	Г	I	REVISED	1
No	LEVEL	PROJECT	BENEFIT	INDICATOR	REVISED KPI	WEIGHTING	MEASUREMENT	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJ	PROGRAMME/PROJ	EVIDENCE
					†··		1=59 % and below	<del> </del>	<del>                                     </del>		-	ECT MILESTONE	
							achievement against target set			Q1	100%	n/a	
		Grant					2=60-69%	1					-
					% expenditure on the Integrated National Electrification Programme Grant		achievement against target set		100%	Q2	100%	n/a	
KPI D/708	Executive		All Wards	Wards % new meters installed in line with applications received		10%	3=70-79%	1					In year monitoring report 1 july 2019 until 30 June 2020
ì	Manager: Output	expenditure					achievement against target set	New target		Q3	100%	n/a	
							4=80-89%					100%	
							achievement against target set				4000		
							5=90-100% achievement against			Q4 100%	100%		
ļ							target set						
			İ				achievement against		1	Q1		n/a	
							2=60-69%	1					
		Grant	ļ				achievement against target set	İ		Q2		n/a	
	Executive				% expenditure on the		3=70-79%	1	100%		NEW KPI		In year monitoring report 1 july 2019 until 30 June 2020
KPID/707	Manager: Output		All Wards	new kpl	Water and Sanitation Infrastructure Grant	10%	achievement against target set	New target		Q3		n/a	
					innostructure Grant		4=80-89%						
							achievement against target set						
							5=90-100% achievement against	1		Q4		100%	
KBA-COOD C	OVERNANCE AND	DUDI IA BARA			7		target set						
							T						
SDBIP Ref. No	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	REVISED KPI	WEIGHTING	PERFORMANCE MEASUREMENT	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJ ECT MILESTONE	REVISED PROGRAMME/PROJ ECT MILESTONE	ÉVIDENCE
					-		1=59 % and below achievement against target set			Q1		n/e	
							2=60-69%						Approved AG
							achievernent against target set			Q2	-	n/a	action plan, 2.
KPI A/708	Executive	AG Audit Action	All Wards	% implementation of	% implementation of	5%	3=70-79% achievement against						Progress reports of Implementation of
	Manager: Output	plans		audit action plans	audit action plans	ე%	target set	New target	100%	<u></u>	4000/		the AG action plans. 3. Final report
				,			4=80-89% achievement against			Q3 100	100%	100,0	(OPCA) of the AG
							target set	]				ac	action plans as reported by IA.
							5=90-100% achievement against			04	4000/	1000	
L							target set			<b>44</b>	100%	100%	1

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							1=59 % and below achievement against target set			Q1	100%	n/a																																			
							2=60-69% achievement against target set			Q2	100%	100%																																			
KPI B/709	Executive Manager: Output	UMS - Strategic Support	All Wards	new kpi	% implementation of departmental miligation actions on the Strategic Risk Register	5%	3=70-79% achievement against target set	New target	100%	Q3	100%		Executive Manager: Utilities Management Services																																		
							4=80-89% achievement against target set																																								
	ı						5=90-100% achievement against target set			Q4	100%	100%																																			
KPA- MINICIP	AL TRANSFORMA	TION AND ORGA	ANISATIONAL E	EVELOPMENT 6%																																											
SDBIP Ref.	PLANNING LEVEL	MSCOA PROJECT	WARDS TO	WEN BEBESON ANDE	REVISED KPI	WEIGHTING	PERFORMANCE MEASUREMENT	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJ ECT MILESTONE	REVISED PROGRAMME/PROJ ECT MILESTONE	EVIDENCE																																		
							1=Employee grievances attended within timeframe stipulated within the pollcy.			Q1	10 days	10 days																																			
	Executive Manager: Output					to 55 6%	2=Employee grievances attended within timeframe stipulated within the policy	New target	ow target 10 days	Q2	10 days	10 days																																			
KPI G/710		iabour disputes	All Wards	Days taken to attend to employee grievances within the prescribed timelines (Step 2)	Days taken to attend to employee grievances within the prescribed timelines (Step 2)		3=Employee grievances attended within timeframe stipulated within the policy.			Q3	10 days	10 days	Grievances lodged finalized																																		
							4=Employee grievances attended to within timeframe set within the policy.																																								
																	l			1												l									5≃Employee grievances attended to within timeframe set within the policy			Q4	10 days	10 days	
KPA: LOCAL	ECONOMIC DEVE	LOPMENT 4%									<del></del>	T	T****																																		
SDBIP Ref.	PLANNING LEVEL	MSCOA PROJECT	WARDS TO BENEFIT	KEY PERFORMANCE INDICATOR	REVISED KPI	WEIGHTING	PERFORMANCE MEASUREMENT	BASELINE	ANNUAL TARGET	QUARTER	PROGRAMME/PROJ ECT MILESTONE	REVISED PROGRAMME/PROJ ECT MILESTONE	EVIDENCE																																		
							1=59 % and below achievement against target set			Q1		100%																																			
							2=60-69% achievement against target set			Q2		100%																																			
KPI (H4)/711	Executive Manager; Output	Water meter installations	All Wards	new kpi	% new meters installed in line with applications received	2%	3=70-79% achievement against target set	New target	100%	Q3	NEW KPI	N/A	Quarterly report submitted.																																		
							4=80-89% achievement against target set																																								

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	1			_					
				•			Q4	N/A	1
				ŧ	5=90-100%			'	
[					achievement against				
					target set			'	
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			***************************************				1≈5 Youths exposed to employment opportunities by end of 3rd Quarter			Q1	N/A	N/A		
	4,14,14						2=10 Youths exposed to employment opportunities by end of 3rd Quarter	to employment opportunities by end			Q2	NA	NA	
KPI V712	Executive Managor: Output	Youth employment	011 Miorde		No, of youth exposed to employment opportunities		3=15 Youths exposed to employment opportunitiesby end of 3rd Quarter	nployment ortunities by end of Duarter  2 Youths exposed in mployment ortunities by end of Quarter  5 Youths exposed mployment ortunities by end of Duarter of Duarter ortunities by end ortunities by end		Q3	25		Report on youths exposed to amployment opportunities	
							4=20 Youths exposed to employment opportunities by end of 3rd Quarter							
							5m25 Youths exposed to employment opportunities by end of 3rd Quarter			Q4	N/A	N/A		
				- <del> </del>			1=15 Employment opportunities created			Q1				
							2=20 Employment opportunities created	ted 178	d.		Q2	_	-	
KPI J/713	Executive Manager: Output	Employment Opportunities		No. of employment opportunities created		376	3=25 employment opportunities created 4=25 Employment opportunities created		78 228	QЗ	25	25	Quarterly report submitted.	
							5=203 Employment opportunities created	]		Q4	203	203		

Total 100

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CORE MANAGERIAL COMPETENCIES	WEIGHTING	KPI	PERFORMANCE MEASUREMENT		
	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	The Company of the Co	1=Departmental Plan approved before the end of 30 April 2020		
			1=Departmental Mari approved before the and of 30 April 2020		
			2= Departmental Plan approved before the 31 March 2020		
	5	(Strategic Planning and Management) Approved Department Plan aligned to the SDBIP (to inform the 2019/2020 budget)	3= Departmental Plan approved before the 28 February 2020		
			4=Departmental Plan approved before the 31 January 2020		
Strategic Direction and Leadership			5=Departmental Plan approved before the 31 December 2019		
			1= 4 Performance Management Agreements signed after the 30/09/2019		
			2= 4 Performance Management Agreements signed after the 15/09/2019		
	5	No. of Individual Performance Management Agreements signed with Managers by 31 August 2019	3= 4 Performance Management Agreements signed by the 31/08/2019		
			4= 4 Performance Management Agreements signed by the 20/08/2019		
			5= 4 Performance Management Agreements signed by the 10/08/2019		
			1=PDPs developed by 30 November 2019		
			2=PDPs developed by 31October 2019		
People Management and Empowerment	10	Davidant of Remark Davide around Disea (DDDs) for Manager	3≂PDPs developed by 30 September 2019		
7 Oopie Management and Emporeomornion	"	Development of Personal Development Plans (PDPs) for Managers	4=PDPs developed by 15 September 2019		
			S=PDPs developed by 31 August 2019		
		The state of the s	1= 70-60% and below implementation within set timeframes		
			2= 71-79% implementation within set timeframes		
	10	Operational Programs/ Projects Implemented	3= 80% Implementation within set timeframes		
			4= 61-90% implementation within set timeframes		
Program and Project Management			5≈ 91-100% implementation within set timeframes		
			1= 80% implementation of the SDBIP		
	10	Service Delivery Management	2= 85% implementation of the SDBiP		
		Service Delivery intallagement	3= 90% implementation of the SDBIP		
			4= 92% implementation of the SDSIP		
		7/4/1-2-1	5= 94% implementation of the SDBIP		
			1= 20% and more increase of UIF		
	10	% Reduction of Unauthorized irregular Fruitless (UIF) expenditure	2= 10% Increase of UIF		
	"	74 (1000000) of one amore a magazin (1000000 (OIF) expericitore	3= 10% reduction of UIF		
Financial Management			4= 20% reduction of UIF 5= 30% reduction of UIF		
, managantott			1= 92% Spent		
			2= 94% Spent		
	10	% of grant funded capital budget spent at the end of financial year	3= 95% Spent		
ELLIA CALLES			4= 98% Spent 5= 100% Spent		
	<del></del>		1=59% and Below implementation		
			2=60-79% implementation		
	10	% Change Management Plan Implementation	3=80% Implementation		
	l		4=82% implementation		
Change Leadership		The state of the s	5=84%Implementation 1= 2 meetings		
			2= 3 meetings		
l	10		3= 4 meetings		
			4= 5 meetings		

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	1 1		5= 6 meetings	]
		Revision and Development of Policios	1≃59% and Below	_
	1		2=60-79%	
Governance Leadership	10		3=80%	
Governance Leadership	"	Trouble and posterphanes I should	4=81-90%	
			5=91-100%	]
	<del>                                     </del>		1=59% and Below	_]
			2=60-79%	_[
Governance Leadership	10	% Implementation of the annual risk management implementation plan	3=80%	
Governance Ceadership	.~	To distribution of the minimal very pro-	4=82%	
	<del>-</del>		5=84%	
Approved by the Municipal Manage Maanda Pringle Raedani	- Vaeda			

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