

# Mogale City

## Local Municipality

PERFORMANCE MANAGEMENT AGREEMENT

ENTERED INTO BY AND BETWEEN:

MOGALE CITY LOCAL MUNICIPALITY

AS REPRESENTED BY THE

MUNICIPAL MANAGER:

MAANDA PRINGLE RAEDANI

### AND

EXECUTIVE MANAGER: STRATEGIC MANAGEMENT SERVICES

MPHO BOIHANG

THE EMPLOYEE OF THE MUNICIPALITY
FOR THE

FINANCIAL YEAR: 01 JULY 2018 TO 30 JUNE 2019



### PERFOMANCE MANAGEMENT AGREEMENT

### **ENTERED INTO BY AND BETWEEN**

MOGALE CITY LOCAL MUNICIPALITY herein represented by Maanda Pringle Raedani as the Municipal Manager (hereinafter referred to as the Employer or Supervisor)

### And

Mpho Boihang as the Executive Manager: Strategic Management Services (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

### 1. INTRODUCTION

- 1.1 The Employer has entered into a contract of employment with the Employee in Terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as the "the Parties".
- 1.2 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
  - 1.3 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B), 57(C) and 57(5) of the Systems Act, Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Manager, 2006 & Local Government: Competency Framework for Senior Managers, 2014

### 2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to –

- 2.1 Comply with the provisions of the Contract of Employment entered into between the parties;
- 2.2 Specify objectives and targets established for the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance expectations and accountabilities;
- 2.3 Specify accountabilities as set out in the Performance Management Plan (Annexure A);
- 2.4 Monitor and measure performance against set targeted outputs;

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- 2.5 Use the Performance Management Agreement and Performance Management Plan as the basis for assessing whether the employee has met the performance expectations applicable to his job;
- 2.6 Appropriately reward the Employee in accordance with the Employer's performance management policy in the event of outstanding performance; and
- 2.7 Give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

### 3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the **01 July 2018** and will remain in force until **30 June 2019**; where after a new Performance Management Agreement, Performance Management Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of the Agreement during February each year. The parties will conclude a new Performance Management Agreement and Performance Management Plan that replaces this Agreement at least once a year by not later 31 July.
- 3.3 This Agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the above- mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

### 4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
  - 4.1.1 The performance objectives and targets that must be met by the Employee; and
  - 4.1.2 The time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan and the Budget of the Employer, and shall include key objectives; key performance indicators; target and weightings.

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- 4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe within which the work must be achieved. The weightings show the relative importance of the key objectives to each other.
- 4.4 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

### 5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.

# 6 THE EMPLOYEE AGREES TO PARTICIPATE IN THE PERFORMANCE MANAGEMENT AND DEVELOPMENT SYSTEM THAT THE EMPLOYER ADOPTS

- 6.1 The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 6.2 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the performance agreement.
  - 6.2.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Competency Requirements (Leading & Core Competencies) (CR's) respectively.
  - 6.2.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
- 6.2.3 KPAs covering the main areas of work will account for 80 weighting and CRs will account for 20 weighting of the final assessment.

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6.3 The Employee's assessment will be based on his/her performance in terms of the outputs/ outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80 weighting of the overall assessment result as per the weightings agreed to between the employer and Employee:

Key Performance Areas (KPA's)	Weighting
Municipal Transformation and Organizational Development	20%
Good Governance and Public Participation	78%
Local Economic Development	2%
TOTAL	100%

The Employee's assessment will be based on his/her performance in terms of the outputs/ outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80 weighting of the overall assessment result as per the weightings agreed to between the employer and Employee.

The six (6) core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level.

LEADING COMPETENCY !	REQUIREMENTS	WEIGHTS %
Strategic Direction and Leadership	<ul> <li>Impact and influence</li> <li>Institutional Performance         Management</li> <li>Strategic Planning and Management</li> <li>Organizational Awareness</li> </ul>	20%
People Management	<ul> <li>Human Capital Planning &amp; Development</li> <li>Diversity Management</li> <li>Employee Relations Management</li> <li>Negotiation and Dispute Management</li> </ul>	10%
Program & Project Management	<ul> <li>Program &amp; Project Planning and Implementation</li> <li>Service Delivery Management</li> <li>Program &amp; Project Monitoring &amp; Evaluation</li> </ul>	20%
Financial Management	<ul><li>Budget Planning &amp; Execution</li><li>Financial Strategy &amp; Delivery</li><li>Financial Reporting &amp; Monitoring</li></ul>	10%
Change Leadership	<ul><li>Change Vision &amp; Strategy</li><li>Process Design &amp; Improvement</li></ul>	20%

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	Change Impact Monitoring &     Evaluation	
Governance Leadership	Policy Formulation	20%
·	Risk and Compliance Management	
	Cooperative Governance	
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F		
[ A	Analysis and Innovation	
Knowledg		
R	esult and Quality Focus	
TOTAL		100

### 7 EVALUATING PERFORMANCE

- 7.1 The Performance Management Plan (Annexure A) to this Agreement sets out-
  - 7.1.1 The standards and procedures for evaluating the Employee's performance; and
  - 7.1.2 The intervals for the evaluation of the Employee's performance.
- 7.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.
- 7.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.
- 7.5 The annual performance appraisal will involve:
  - 7.5.1 Assessment of the achievement of results as outlined in the performance Plan:
    - (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to hoc tasks that had to be performed under the KPA;
    - (b) An indicative rating on the five-point scale should be provided for each KPA;

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(c) The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.

### 7.5.2 Assessment of the CRs

- (a) Each CR should be assessed according to the extent to which the specified standards have been met;
- (b) An indicative rating on the five-point scale should be provided for each CR;
- (c) The applicable assessment rating calculator must then be used to add the scores and calculate a final CR score.

### 7.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

7.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CRs:

Overall Performance	Rating	Performance Score
Unacceptable Performance  Performance does not meet the standard expected for the job. The employee has failed to demonstrate the commitment level expected in the job despite management efforts to encourage improvement.	1	59% and below
Performance Not Fully Effective  Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job.	2	60 – 69 %
Performance Fully Effective  Performance fully meets the standards expected in all areas of the job	3	70 – 79 %
Performance Significantly Above Expectations / Exceptional Performance		

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Overall Performance	Rating	Performance Score
Performance is significantly higher than the standard expected in the job.	4	80 – 89 %
Outstanding Performance  Performance far exceeds the standard expected of an employee at this level.	5	90 – 100 %

- 7.7 For purposes of evaluating the annual performance of managers directly accountable to the Municipal Manager, an evaluation panel constituted of the following persons must be established
  - 7.7.1 Municipal Manager;
  - 7.7.2 Chairperson of the Performance Audit Committee or the Audit Committee in the absence of a Performance Audit Committee;
  - 7.7.3 Member of the Mayoral Committee; and
  - 7.7.4 Municipal Manager from another Municipality.

### 8 SCHEDULES FOR PERFORMANCE REVIEWS

The performance of each Employee in relation to his or her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

Quarter	Timeline	Date of the Review
First Quarter	July – September 2018	October 2018
Second Quarter	October – December 2018	January 2019
Third Quarter	January – March 2019	April 2019
Fourth Quarter	April – June 2019	n/a

- 8.2 The Employer shall keep a record of all formal and informal reviews, including the midvear review and annual assessment meetings.
- 8.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.

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- 8.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 8.5 The Employer may amend the provisions of Annexure "A" whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

### 9 DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

### 10. OBLIGATIONS OF THE EMPLOYER

- 10.1 The Employer shall:-
- 10.1.1 Create an enabling environment to facilitate effective performance by the Employee;
- 10.1.2 Provide access to skills development and capacity building opportunities;
- 10.1.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that my impact on the performance of the Employee;
- 10.1.4 On the request of the Employee delegate such powers reasonably required by the Employee to enable him/ her to meet the performance objectives and targets established in terms of this Agreement; and
- 10.1.5 Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this agreement.

### 11 CONSULTATION

- 11.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others –
- 11.1.1 A direct effect on the performance of any of the Employee's functions;
- 11.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer; and
- 11.1.3 A substantial financial effect on the Employer.

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11.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

### 12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.2 A performance bonus of 5% to 14% of the inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance.

		Performance Rating	Bonus Amount
1.	0% - 59%	Performance Unacceptable	0% of total package
2.	60% - 69%	Performance Not Fully Effective	
3.	70% - 79%	Performance Fully Effective	Remuneration Progression
4.	80% - 89%	Performance Significantly Above Expectations/ Exceptional Performance	Remuneration Progression     5% - 9% of Total Package
5.	90% - 100%	Outstanding Performance	Remuneration Progression     10% - 14% of total package

- 12.3 The Employee will be eligible for progression to the next higher remuneration package, within the relevant remuneration band, after completion of at least twelve month (12) service at the current remuneration package on 30 June (end of financial year) subject to a fully effective performance assessment results and above.
- 12.4 In the case of unacceptable performance, the Employer shall -
  - 12.4.1 Provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
  - 12.4.2 After appropriate counseling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the employee on grounds of unfitness or incapacity to carry out his or her duties.

### 13 DISPUTE RESOLUTION

- 13.1 Any disputes about the nature of the employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provide for, shall be mediated by –
- 13.1.1 The Executive Mayor within thirty (30) days of receipt of a formal dispute from the Employee; or

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- 13.1.2 Any other person appointed by the Executive Mayor.
- 13.2 In the event that the mediation process contemplated above fails, clause 19.3 of the Contract of Employment shall apply.

### 14 GENERAL

- 14.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer.
- 14.2 Nothing in this agreement diminished the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

MUNICIPAL MANAGER

**AS WITNESSES:** 

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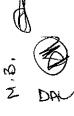
MOGALE CITY LOCAL MUNICIPALITY PERFORMANCE MANAGEMENT PLAN FOR 2018/2019
INCUMBENT: MPHO BOIHANG
POST TITLE: EXECUTIVE MANAGER: STRATEGIC MANAGEMENT SERVICES

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1= 5 Performance Management Agreements signed after the 15/09/2018 2= 5 Performance Management Agreements signed after the 15/09/2018 3= 5 Performance Management Agreements signed by the 31/08/2018 4= 5 Performance Management Agreements signed by the 31/07/2018 1=PDPs developed by 31/02/2018 1=PDPs developed	u)		(Strategic Plar Department Plat	nning and Man nn allgned to the 2019/2020 bu	nagement) Ap e SDBIP (to it idget)	oproved	1=Department the end of 30 Z= Department 33 Z= Department 34 Z= Department 4=Department the 31 Januar 5=Department 4= Department 5=Department 5= Department	ttal Plan appr. April 2019 March 2019 March 2019 Intal Plan appr. Ital Plan appr. Ital Plan appr. 2019 Ital Plan appr. 2019 Ital Plan appr.		Approved Depr aligned to I	artmental Plan the SDBIP	Executive Manager: Strategic Management Services				
1=PDPs developed by 30 November 2018 2018 2018 2018 2018 2018 2018 2018	ıo		No. of Individual P signed will	erformance M h Managers by	anagement ⊬ 7.31 August 2	Agreements :018	11=5 Ferform Agreements solosysore 2=5 Perform Agreements i 15/09/2018 3=5 Perform Agreements s 4=5 Perform Agreements s 5=5 Perform Agreements s	ance Manage signed after the manage signed after the signed after the ance Manage signed by the ance Manage signed by the	ement he ement he ament 13/08/2018 ament 15/08/2018 ament 31/07/2018	Five (5) 2 Performance Agreements Mans	2016/2019 Management s signed with agers	Exacutive Manager: Strategic Management Services				
1= 70-60% and below implementation within set timefranes 2= 71-79% implementation within set timefranes 4= 51-90% implementation within set timefranes 5= 91-100% implementation within set timefranes 6= 91-100% implementation within set timefranes 7= 80% implementation of the SDBIP SDBIP Quarterly Performance	People Management and Empowerment 10		Development of P	Personal Devel- Manager	opment Plan:	s (PDPs) for	to taka tala rala aslar ta	eloped by 37 eloped by 37 eloped by 30 eloped by 15 or 18 or 18 eloped by 31 eloped by 31 eloped by 31	November October September August	Proof on the PDPs for Seni Learning and Sub-div implemi	submission of ior Managers to I Development rision for ientation					
SDBIP Quarterly Performance	10 Program and Project Management	1	Operational	l Programs/ Pr	ojects implen	nented	1= 70-50% a Within set tim 2= 71-79% ir timeframes 3= 60% implimentames 14 meframes 5= 91-100% timeframes timeframes 5= 91-100% timeframes	and below imp reframes mplementation ementation w riplementation implementation	olementation in within set ithin set in within set on within set		s) and Reports ementation or DBIP Reports	Executive Manager: Strategic Management Services				
	<u></u>		and Apple 1771				1= 80% impl 2= 85% impl	ementation o ementation o	if the SDBIP	SDBIP Quarter	rly Performance			'. 		



Σ		Executive Manager: Strategic And Management Services	Σ	toe Executive Manager: ntal Strategic Management Services	bed Executive Manager. Inited Strategic Sories Management Services	Executive Manager: ement Strategic Management Services				
3=90% implementation of the SDBIP Reports from Monitoring and 4= 92% implementation of the SDBIP Evaluation Division 5= 84% implementation of the SDBIP	1: 8% unauthorised expenditure 2= 6% unauthorised expenditure 1 utty 2018 to 30 June 2019 2= 6% unauthorised expenditure 1 vear monitoring report 5= 10% savings 5= 10% savings	1 July 2018 to 30 June 2018 In year monitoring report	7=59% and Below implementation Z=60.79% implementation = 850% implementation implementation of the Ethics implementation implementation of the Ethics E-82% implementation	Agenda and Attendance Register of departmental	Revised and Developed Policies vs Policies submitted to Council in the 2016/2019 financial year for Approval	elow Dashboard Risk Management Reports from M&E				
Service Delivery Management 3= 90% imple 4= 92% imple 5= 94% imple 5= 94% imple	1= 8% unauthor.  2= 6% unauthor.  % Negative Variance on operational budget spent 7= 0 % unauthor.  4= 5% savings	% of MIG funded capital budget spent at the end of 2= 94% Spent 3= 94% Spent 4= 96% Spent 4= 96% Spent 4= 96% Spent 5= 100% Spen	7=59% and Below Implem 2=50% and Below Implem 2=60-79% Implementation 3=60% Implementation 4=22% Implementation 6=84% Implementation 6=84% Implementation	1= 2 meetings   2= 3 meetings	1=55% and Below   2=60-78% and Below   2=60-78%   3=60-78%   3=60%   4=61-50%   4=61-50%   5=91-100%	7=59% and Below 2=60.79% implementation of the annual risk management 2=80% implementation plan 4=82% 5=84%	) (266 (2017) (2017) (2017) (2017) (2017) (2017) (2017) (2017) (2017) (2017) (2017) (2017) (2017) (2017) (2017) (2017)			
10 Service D	10	- 6	01	- 10	10	5	Total=100 Signed and Accepted by the Executive Manager. Strategic Management Services Mpho Bolhang	<u> </u>	Manager Ac Sec 78	
		rinarida Maragenieri	i anderchi	לו ה ביינים הלו היינים		Governance Leadersing	Total=100 Signed and Accepted by the Ex	Date: 07 (04 (0)	Approved by the Municipal Manage	AV COLORS



# PERSONAL DEVELOPMENT PLAN (PDP)

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POSITION	EXECUTIVE MANAGER: SMS	ER: SMS	REPORT TO	MUNICIPAL MANAGER	NAGER	
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DEPARTMENT	STRATEGIC MANAGEMENT SERVICES	EMENT SERVICES	FINANCIAL YEAR	2018/2019		
Competency area to be developed	Specific development objectives (what to achieve)	Competency indicators (evidence of development)	Development activities (self-study, on-the-job, formal- dates and cost)	Support required (e.g. coaching)	Development review and assessment: Training provider	Sign-off review and assessment (Individual, Expert Trainer & Coach)
Change Management	<ul> <li>Change Vision &amp; Strategy</li> <li>Process Design &amp; Improvement</li> <li>Change Impact Monitoring &amp; Evaluation</li> </ul>	Portfolio of evidence as required by the Training institution.	Short course NQF 6	Training through a service provider	Service provider to be appointed.	Trainer
Program and Project Management	<ul> <li>Program &amp; Project Planning and Implementation</li> <li>Service Delivery Management.</li> <li>Program &amp; Project Monitoring &amp; Evaluation</li> </ul>	Portfolio of evidence as required by the Training institution.	Short course NQF 6	Training through a service provider	Service provider to be appointed.	Trainer
Financial Management	<ul> <li>mSCOA implementation aligned to the budgeting process.</li> </ul>	Portfolio of evidence as required by the Training institution.	Short course NQF 6	Training through a service provider	Service provider to be appointed.	Trainer



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SALARY LEVEL. 2  DEPARTMENT STRATEGIC MANAGEMENT SERVICES Competency area Specific Competency indicators to be developed development development objectives (what to achieve)  • Standard for Infrastructure Procurement and Delivery Management Procurement Policy implementation.			And the state of t
2 STRATEGIC MANAGE Specific development objectives (what to achieve)  • Standard for Infrastructure Procurement and Delivery Management Procurement Procurement Procurement Procurement procurement Procurement Procurement	REPORT TO	MUNICIPAL MANAGER	
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sea Specific development objectives (what to achieve)  • Standard for Infrastructure Procurement and Delivery Management Procurement Procurement inplementation.	FINANCIAL YEAR	2018/2019	
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EMPLOYEE MICHOLOGICAL SIGNATURE	MM's SIGNATURE	M pool DATE	27/07/2018