



## **ADDENDUM A**

**Tender F (CC) 01/2025**

**TENDERS ARE HEREBY INVITED FROM SERVICE PROVIDER/S FOR MANAGEMENT OF CREDIT CONTROL SERVICES, REVENUE PROTECTION, ADMINISTRATION OF RELATED FIELD ACTION FOR A PERIOD OF THREE (3) YEARS.**

### **TENDER ADVERT ON PAGE 6**

- **RFP Notice is replaced with Tender Notice**

### **SPECIAL CONDITIONS ON PAGE 50**

The following special condition is added to the special conditions on page 50 of the tender document and will form as part of the tender document

- The municipality will provide the successful bidder with tamper detection and solutions for water restriction and adjustment securing devices monthly and continuous audits of devices will be conducted during the contract period to reconcile the number of devices issued.

### **TECHNICAL EVALUATION**

**Bidders are hereby notified that an addition has been made to criteria 1 of technical evaluation on page 51 of the tender document.**

ITEM	CRITERIA	WEIGHTS	MINIMUM SCORE
1.	<p>The bidders experience and track record in Credit Control projects in a Municipal/Metro environment (Both management and actual performance of actions).</p> <p><b>Only current and successfully completed contracts which were completed within the past five (05) years will be accepted</b></p>		
1. 1.	<p>Attach contactable reference letters (must include contact details and designation of person who signed the reference letter) from Municipalities and/or Metros confirming successful completion of contract/s within the past five (05) years or implementation of current contract by bidder</p> <p>1.1.1 Minimum of three (03) reference letters within the past <b>Five (05) years = Five 05 Points</b></p> <p><b>NB: Bidders must attach contactable signed reference letters from municipalities and/or metros</b></p> <p><b>NB: Reference letters submitted from bidders as a subcontractor will not be considered, even if the bidder was/is subcontracting in a municipality/ metro</b></p> <p><b>NB: Reference letters submitted by bidders will be verified with either the municipalities and/or Metros as per S28 (e) of SCM policy</b></p>	05	05