

CONTRACT NO: CORP (L) 01/2024 - B

TENDERS ARE HEREBY INVITED FROM REGISTERED AND EXPERIENCED PANEL OF LEGAL PRACTITIONERS FOR THE COLLECTION OF OUTSTANDING DEBT AGING SIXTY - ONE (61) DAYS AND ABOVE FOR MOGALE CITY LOCAL MUNICIPALITY FOR A PERIOD OF THREE (3) YEARS.

Compulsory Briefing Session will be held on **Tuesday 1 August 2023 at 10:00am** at Mayoral Chamber, Civic Centre, Corner Commissioner and Market Street, Krugersdorp, 1740.

No visual compulsory briefing session will be available.

NAME OF TENDERER: CENTRAL SUPPLIER DATABASE (CSD)	MAAA
TELEPHONE No:	
TELEFAX No:	
E-MAIL ADDRESS:	
ADDRESS:	
	July 2023
	Issued by: Municipal Manager
	Mogale City Local Municipality

P O Box 94 KRUGERSDORP 1740

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PART A

INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF MOGALE CITY LOCAL MUNICIPALITY

BID NUMBER:	CORP (L) 01/2024 -B	CLOSING DATE:	01 SEPTEMBER 2023	CLOSING TIME:	11:00	
DESCRIPTION TENDERS ARE HEREBY INVITED FROM REGISTERED AND EXPERIENCED PANEL OF LEGAL PRACTITIONERS FOR THE COLLECTION OF OUTSTANDING DEBT AGING SIXTY - ONE (61) DAYS AND ABOVE FOR MOGALE CITY LOCAL MUNICIPALITY FOR A PERIOD OF THREE (3) YEARS.						
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).						

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)

CNR. COMMISSIONE	R & MARKET STREET		
CIVIC CENTRE			
MOGALE CITY			
KRUGERSDORP			
1740			
SUPPLIER INFORMA	TION		
NAME OF BIDDER			
POSTAL ADDRESS			
STREET ADDRESS			
TELEPHONE			
NUMBER	CODE	NUMBER	
CELLPHONE			
NUMBER			
FACSIMILE			
NUMBER	CODE	NUMBER	
E-MAIL ADDRESS			

MBD 1

VAT REGISTRATION NUMBER								
TAX COMPLIANCE STATUS	TCS PIN:		OR	CSD No:				
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	Yes		B-BBEE STATUS LEVEL SWORN		I Yes			
[TICK APPLICABLE BOX]	□ No		,		□ No			
-	LEVEL VERIFICATION CER FOR PREFERENCE POINT		RN AFF	IDAVIT (FOR EME	S & QSE	s) MUST BI	E SUBMITTI	ED IN
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐N [IF YES ENCLOSE PROOF		BASE FOR / SER	YOU A FOREIGN ED SUPPLIER THE GOODS VICES /WORKS ERED?	[IF YES,	Yes ANSWER F	D PART B:3]	No
TOTAL NUMBER OF ITEMS OFFERED			тотл	AL BID PRICE				
SIGNATURE OF BIDDER			DAT	E				
CAPACITY UNDER WHICH THIS BID IS SIGNED								
BIDDING PROCEDUR	RE ENQUIRIES MAY BE DIR	ECTED TO: T	ECHNIC		ON QUERI	ES MAY BI) TO:
DEPARTMENT/ DIVISION	Supply Chain Manageme	nt						
E-MAIL ADDRESS	SCMEnquiries@mogalec	ity.gov.za						

PART B TERMS AND CONDITIONS FOR BIDDING

1.	BID SUBMISSION:		
1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME ACCEPTED FOR CONSIDERATION.	TO THE CORRECT ADDRESS. LATE	BIDS WILL NOT BE
1.2.	ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FOR	RMS PROVIDED-(NOT TO BE RE-TYP	ED) OR ONLINE
	THIS BID IS SUBJECT TO THE PREFERENTIAL PREFERENTIAL PROCUREMENT REGULATIONS, 2017, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF	THE GENERAL CONDITIONS OF COM	
	TAX COMPLIANCE REQUIREMENTS		
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TA	X OBLIGATIONS.	
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE SARS TO ENABLE THE ORGAN OF STATE TO VIEW TH	PERSONAL IDENTIFICATION NUMBE E TAXPAYER'S PROFILE AND TAX S	er (PIN) Issued by Tatus.
2.3	APPLICATION FOR THE TAX COMPLIANCE STATUS (T FILING. IN ORDER TO USE THIS PROVISION, TAXPAYE THROUGH THE WEBSITE <u>WWW.SARS.GOV.ZA</u> .		
2.4	FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWA	RD QUESTIONNAIRE IN PART B:3.	
2.5	BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFIC	ATE TOGETHER WITH THE BID.	
2.6	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SU SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD N		EACH PARTY MUST
2.7	WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REG A CSD NUMBER MUST BE PROVIDED.	ISTERED ON THE CENTRAL SUPPLIE	R DATABASE (CSD),
3.	QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS		
3.1.	IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOU	TH AFRICA (RSA)?	🗌 YES 🗌 NO
3.2.	DOES THE ENTITY HAVE A BRANCH IN THE RSA?		🗌 YES 🗌 NO
3.3.	DOES THE ENTITY HAVE A PERMANENT ESTABLISHME	NT IN THE RSA?	🗌 YES 🗌 NO
3.4.	DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN	THE RSA?	🗌 YES 🗌 NO
3.5.	IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF	TAXATION?	🗌 YES 🗌 NO
CO	THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN MPLIANCE STATUS SYSTEM PIN CODE FROM THE SO GISTER AS PER 2.3 ABOVE.	IT IS NOT A REQUIREMENT TO RE JTH AFRICAN REVENUE SERVICE (GISTER FOR A TAX (SARS) AND IF NOT
	NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTIC	JLARS MAY RENDER THE BID INVAL	.ID.
	NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE	SERVICE OF THE STATE.	
	SIGNATURE OF BIDDER:		
	CAPACITY UNDER WHICH THIS BID IS SIGNED:		

.....

DATE:

ADVERTISED IN: Sunday Times PUBLISHING DATE: Sunday 23 July 2023 TENDER NOTICE: CORP(L) 01/2024 - B

MOGALE CITY LOCAL MUNICIPALITY

Tenders are hereby invited for the following Office: Corporate Management Services – Legal Services.

TENDER NO: CORP(L) 01/2024 - B

TERMS OF REFERENCE FOR THE APPOINTMENT OF A PANEL OF LEGAL PRACTITIONERS FOR THE COLLECTION OF OUTSTANDING DEBT AGING SIXTY - ONE (61) DAYS AND ABOVE FOR MOGALE CITY LOCAL MUNICIPALITY FOR A PERIOD OF THREE (3) YEARS.

Compulsory Briefing Session will be held on **Tuesday 1 August 2023 at 10:00am** at Mayoral Chamber, Civic Centre, Corner Commissioner and Market Street, Krugersdorp, 1740.

No Visual Compulsory Briefing Session will be available.

Adjudication: 80/20

Tenders will be evaluated using Functionality evaluation criteria of **100** points of which the service provider is required to score the minimum of **70** points in order to be considered for further evaluation.

Tenders will be evaluated using the 80/20 preference point system which awards 80 points for Price and 20 points for Specific goals in accordance with the table below:

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Local enterprise:				
 Within the boundaries of the Municipality 	Х	10		

 Outside the boundaries of the Municipality Within the 	х	6	
boundaries ofGautengOutside of the	х	4	
boundaries of Gauteng Province	х	0	
Historically Disadvantaged persons	Х	10	

Documents Collection: Documents can be downloaded from the e-portal at <u>www.etenders.gov.za</u> or www.mogalecity.gov.za.

Technical Enquiries: scmenquiries@mogalecity.gov.za

Documents available: As from **Sunday 23 July 2023** on <u>www.etenders.gov.za</u> or <u>www.mogalecity.gov.za</u>

Closing date: 01 September 2023 Time: 11:00 Tender Box

Venue: Tender boxes are situated at the reception desk of the Supply Chain Management Unit, situated on the upper level of the West Wing of the Mogale City Civic Centre, Corner Commissioner and Market Streets in Krugersdorp.

A. <u>MANDATORY DOCUMENTS:</u> (IF NOT PROVIDED THE BID WILL BE INSTANTLY DISQUALIFIED.)

- 1. Fully completed and signed the Compulsory Briefing Session attendance register.
- 2. The bidding entity must submit Municipal account which is not more than three (3) months / ninety (90) days plus in arrears at the time of the closing date.
- 3. The director(s) of the bidding entity / Joint Venture / consortium must submit Municipal account which is not more than three (3) months / ninety (90) days plus in arrears at the time of the closing date.
- The bidding entity must submit a valid signed lease agreement or rental statement which is in the name of the business and or the directors.
 Further, the municipal account of the responsible person must be attached.
- 5. If the Bidding Entity operates from Informal settlement and is not responsible for municipal account / services:
 - 5.1. The bidder must submit Confirmation on Municipality / Metro letterhead signed and stamped from the ward Councilor / delegate with contact details.
- 6. If the bidding entity operates from parents' place / director's place or any other place and is not responsible for Municipal account / Services.

- 6.1. The bidder must submit the property owner's Municipal account and Sworn Affidavit of the property owner with the original stamp from the Commissioner of Oaths.
- 7. If the bidding entity's property and / or its director 's property is new and has not been registered nor received any Municipal account, a Conveyancer's letter must be submitted as confirmation with the date of transfer.
- 8. Submit Central Supplier Database (CSD) Registration Report or Summary Report.
- 9. Authority of Signatory must be completed and signed in case of a business not sole proprietor or one-person business or board of director's resolution authorizing signature to sign off the bid documents.
- 10. Completed and signed the below Municipal Bidding Documents:
- 10.1. MBD 1: Invitation to tender
- 10.2. MBD 4. Declaration of Interest.
- 10.3. MBD 6.1 Preferential Points
- 10.4. MBD 8: Declaration of bidders past supply chain management practices
- 10.5. MBD 9: Certificate of independent bid determination.

B. <u>BIDDING TENDER CONDITIONS:</u> (NON- COMPLIANCE WITH THE BELOW WILL LEAD TO BIDDER BEING NON-RESPONSIVE).

- 11. All suppliers of good & services are urged to register in the National Treasury web based Central Suppliers Database with Effect from 1 July 2016 @ www.csd.gov.za.
- 12. As per National Treasury Instruction No.4 A of 2016/2017 National Treasury Supplier Database, organs of state must ensure that suppliers awarded business with the State are registered on the CSD prior to award letter/purchase order/signed contract being issued.
- 13. Tenders by joint ventures are to be accompanied by the Document Formation of the joint venture, duly registered and authenticated by a Notary Public or other official deputized to witness sworn statements. This document must define precisely the conditions under which the joint venture will function, the period for which it will function, the persons authorized to represent and obligate it, the address for correspondence, the participation of several firms forming the joint venture and any information necessary to permit a full appraisal of its functioning, including a clause to the effect that the members of the joint venture are jointly and severely bound.
- 14. No electronic signature will be accepted in the bidding document. The bidder's signature must always be signed by hand in black ink.
- 15. No late tender will be accepted.
- 16. Telefax or e-mail tenders will not be accepted.
- 17. All bids must be submitted on the official and original forms and must not be re-typed, copied or scanned. Tenders must only be submitted on the bid documents as provided by Mogale City Local Municipality.
- 18. Tenders must be completed in black ink, hand written and must not be typed.
- 19. The use of tipp-ex is not allowed on the bid documents.
- 20. Bids completed in pencil will be regarded as invalid bids.
- 21. No page(s) must be removed from the original tender document.
- 22. Requirements for sealing, addressing, delivery, opening and assessment of tenders are stated in the tender document;

- 23. In the event of a mistake having been made on the pricing schedule, it shall be crossed out in ink and be accompanied by initials at each and every alteration. The Municipality reserves the right to reject the bid if corrections are not made in accordance with the above.
- 24. The lowest or any tender will not necessarily be accepted, and Mogale City reserves the right to accept a tender in whole or in part.
- 25. The Municipality reserves the right to appoint and not to appoint.
- 26. The validity period for this tender is ninety (90) days.
- 27. A Corporate social responsibility contribution of two (2) percent inclusive of 15%VAT will be levied on all companies/ service provides appointed as successful bidders if such companied are not based in the area of jurisdiction of Mogale City.
- 28. The Municipality reserve the right to negotiate a fair market related price with recommended bidders after a competitive bidding process or price quotations.
- 29. All bid prices must be in RSA currency and inclusive of VAT.
- 30. In the instance of a term tender (period longer than one year), please indicate the estimated annual price increase and the intervals of such increases, failure to indicate the escalation will lead to a disqualification.
- 31. Bids will be opened immediately after the closing date and time in a venue to be indicated.
- 32. No bids will be accepted from persons in the service of state as it is defined in the Municipal Finance Management Act and Regulations.
- 33. The supply Chain Management Policy of Mogale City Local Municipality allow persons aggrieved by decisions or actions taken by the municipality in the implementation of its supply chain management system, to lodge within fourteen (14) days of the decision or action a written objection or complaint to the municipality against the decision or action.
- 34. Tender documents may be downloaded from e-tender portal at <u>www.etenders.gov.za</u> as well **as** <u>www.mogalecity.gov.za</u>.

C. <u>ESSENTIAL DOCUMENTS</u> (THIS WILL NOT RESULT IN A DISQUALIFICATION OF A BIDDER).

35. Tax Clearance Certificate / Tax Compliance Status documents with Pin.

Each company within the Joint Venture / Consortium must submit Tax Clearance Certificate or a copy of Tax Compliance Status document with Pin.

- 36. Copies of director's ID not older than three (3) months, not a copy of a certified copy.
- 37. Bids must be submitted in original and an electronic copy in PDF format submitted on a USB drive.
- 38. Completed and signed the Declaration of Municipal Account.

OFFICE OF THE MUNICIPAL MANAGER



DECLARATION OF BIDDER/S MUNICIPAL ACCOUNT(S)

NAME OF BIDDING ENTITY.....

Declaration in terms of paragraph 38(1)(d)(i) of the Supply Chain Management Policy of the MCLM irrespective of the contract value of the bid:

NB: Please not that this declaration must be completed and signed by all bidders

- (i) I, the undersigned hereby declare that the signatory to this tender document; is duly authorised and further declare:
- (ii) That the bidding entity as well as all its directors /shareholders must submit Municipal account which is not more than three (3) months in arrears or valid lease agreement which is in the name of the business and or the directors, which must stipulate who is responsible for payment of municipal services.
- (iii) That the copy of the lease agreement/municipal account in the name of the bidding entity and Lessee will only be accepted if water and lights are part of lease payment.
- (iv) I acknowledge that should it be found that any Municipal Rates and Taxes or Municipal charges as set out in (ii) above are in arrears for more than three (3) months, the bid will be rejected and MCLM may take such remedial action as is required, including the rejection of the bid and/or termination of the contract. (Unless if the bidder has attached proof of the payment arrangement of the arrears to the bid document as at the closing date of the submission of bids)
- (v) The following account/s of the bidding entity has reference:

Municipality	Account number		
(NB: if insufficient space above, please su	ubmit on a separate page)		

(vi) If the Bidding Entity operates from home/ family place / director's place or any other place and is not responsible for Municipal account, the bidder must sign **Declaration of Municipal Account**.

	Yes	No
Bidding entity who operates from informal settlement		
NB: if yes, the Bidding Entity operates from informal settlement and is not responsible for Municipal account/services;		
• The bidder must submit confirmation on Municipality/Metro letterhead signed and stamped from the ward councilor/delegate.		
 Bidding entity who operates from a property owned by a director / member / partner 		
Bidding entity who operates from somebody else's property (non- Rental paying)		
N.B: If yes, attach confirmation affidavit of the property owner confirming who is responsible for payment of water and lights.		
Bidding entity who rent premises from a landlord		
N.B: Attach valid lease agreement which stipulate who is responsible for payment of Municipal services or Rental statement		
Other (Please specify)	1	1

Name of Duly Authorised Signatory (Please print)

.....

Authorised Signature:

As witness: 1

2

(vii) If the Bidding Entity operates from home/ family place and is not responsible for municipal account, the bidder must submit Sworn Affidavit. (Applicable to Joint Venture / Consortium only)

	Yes	No
Bidding entity who operates from informal settlement		
NB: if yes, the Bidding Entity operates from informal settlement and is not responsible for Municipal account/services.		
• the bidder must submit confirmation on Municipality/Metro letterhead signed and stamped from the ward councilor/delegate.		
Bidding entity who operates from a property owned by a director / member / partner		
1.		
2.		
 Bidding entity who operates from somebody else's property (non-Rental paying) N.B: If yes, attach confirmation affidavit of the property owner confirming who is responsible for payment of water and lights. 		
Bidding entity who rent premises from a landlord N.B: Attach lease agreement which stipulate who is responsible for payment of Municipal services.		
Other (Please specify)		

Signed at	this	day	20
Name of Duly Authorised Signatory	(Please print)		

Authorised Signature:

As witness: 1

2



T2.2.4 MCLM 2% CORPORATE SOCIAL RESPONSIBILITY

Mogale City Corporate Social Responsibility

In terms of Mogale City Corporate Responsibility, non-Mogale City based Services Providers will contribute two (2) percent of the Contract value to Mogale City.

Please provide your registered address:

.....

Please indicate if you are a Mogale based:

If not Mogale City based, a person duly authorized by the tenderer must complete and sign the declaration herewith in detail.

Declaration by Tenderer

I, the undersigned hereby declare and confirm that we accept the contribution towards the Mogale City Corporate Social Responsibility, by the deduction of two percent (2%) on all payment made.

Signed	Date	
Name	Position	
Tenderer		



MBD 4

DECLARATION OF INTEREST

- 1. No bid will be accepted from persons in the service of the state¹.
- 2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or authorised representative declare their position in relation their to the evaluating/adjudicating authority.
- 3 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1	Full Name of bidder or his or her representative:
3.2	Identity Number:
3.3	Position occupied in the Company (director, trustee, hareholder ²):
3.4	Company Registration Number:
3.5	Tax Reference Number:
3.6	VAT Registration Number:
3.7	The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.
3.8	Are you presently in the service of the state? YES / NO
3.8	
CM F	Are you presently in the service of the state? YES / NO 3.8.1If yes, furnish particulars.

 (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);

(f) an en ² Shareho	nber of the accounting authority of a ployee of Parliament or a provincial lder" means a person who owns sha gement of the company or business	legislature. ares in the company and is activ	ely involved in
3.9	Have you been in the service of the	state for the past twelve months	s? YES / NO
	3.9.1 If yes, furnish particulars		
3.10	Do you have any relationship (fami in the service of the state and who the evaluation and or adjudication o	may be involved with	6 / NO
	3.10.1 If yes, furnish particulars.		
3.11	Are you, aware of any relationship any other bidder and any persons in may be involved with the evaluatior	h the service of the state who	YES / NO
	3.11.1 If yes, furnish particulars		
3.12	Are any of the company's directors, principle shareholders or stakehold		YES / NO
	3.12.1 If yes, furnish particulars.		
3.13	Are any spouse, child or parent of t trustees, managers, principle share in service of the state?		YES / NO
	3.13.1 If yes, furnish particulars.		
3.14		ees, managers, lers of this company ed companies or	YES / NO
	3.14.1 If yes, furnish particulars:		

4. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	State Employee Number

Signature

Date

Capacity

Name of Bidder



MOGALE CITY LOCAL MUNICIPALITY

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2 The applicable preference point system for this tender is the 80/20 preference point system.
- 2. Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
 - (a) Price; and
 - (b) Specific Goals.
- 2.1. The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 2.3. Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 2.4. The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

3. DEFINITIONS

- (a) **"tender"** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "**price**" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).
- (f) "**comparative price**" means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;
- (g) "consortium or joint venture" means an association of person for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- (h) "contact" means the agreement that results from the acceptance of a bid by an organ of state;
- (i) "EME" means an Exempted Micro Enterprise as defined by Codes of Good Practice issued in terms of section 9 (1) of the Broad Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (j) "Firm price" means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, the execution of the contract;
- (k) "functionality" means the measurement according to predetermined norms, as set out in the bid documents, of a service or commodity that is designed to be practical and useful, working or operating, taking into account, among other factors, the quality, reliability, viability and durability of a service and the technical capacity and ability of a bidder;
- (I) "non-firm prices" means all prices other than "firm" prices;
- (m) "person" includes a juristic person;
- (n) "QSE" means a Qualifying Small Enterprise as defined by Codes of Good Practice issued in terms of section 9 (1) of the Broad- Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003)
- (o) "rand value" means the total estimated value of a contract in South African currency, calculated at the time of the bid invitations, and includes all applicable taxes and excise duties;
- (p) "sub-contract" means the primary contractor's assigning, leasing, making out work to, or employing, another person to] support such primary contractor in the execution of part of a project in terms of the contract
- (q) "total revenue" bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9 (1) of the Broad-Based Economic Empowerment Act and promulgated in the Government Gazzette on 9 February 2007;
- (r) **"trust"** means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person.

POINTS AWARDED FOR PRICE

THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis: 90/10 80/20 or

$$Ps = 80 \left(1 - \frac{Pt - P\min}{P\min}\right) \text{ or } Ps = 90 \left(1 - \frac{Pt - P\min}{P\min}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

POINTS AWARDED FOR SPECIFIC GOALS 5.

- In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement 5.1. Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 5.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of-
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

6. Table 1: Specific goals for the tender and points claimed are indicated per the table below.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Local enterprise:Within the boundaries of the	v	10		
 Municipality Outside the boundaries of the Municipality 	X			
 Municipality Within the boundaries of Gauteng Outside of the boundaries of 	x	6		
Gauteng Province	х	0		
Historically Disadvantaged persons 7. DECLARATION WITH	X	10		

7. DECLARATION WITH REGARD TO COMPANY/FIRM

7.1.	Name of company/firm:
------	-----------------------

7.2.	VAT registration number:
------	--------------------------

7.3. Company registration number:....

7.4. TYPE OF COMPANY/ FIRM

- Dertnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- □ (Pty) Limited

[TICK APPLICABLE BOX]

7.5. DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

7.6. COMPANY CLASSIFICATION

- □ Manufacturer
- □ Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.
- [TICK APPLICABLE BOX]

8. MUNICIPAL INFORMATION

Municipality where business is situated: Registered Account Number:

Stand Number:....

- 8.1. Total number of years the company/firm has been in business:.....
- 8.2. I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution indicated in paragraph 7 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:
 - i) The information furnished is true and correct;
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
 - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 7, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
 - iv) If the B-BBEE status level of contribution has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other

side) rule has been applied; and

(e) forward the matter for criminal prosecution.

10. **Previous experience**

Provide the following information on relevant previous experience (indicate specifically projects of similar or larger size and/or which is similar with regard to type of work).

	Value (R,	Year(s)	Reference		
Description	Description VAT executed excluded)	executed	Name	Organization	Tel no

10.1 <u>Staffing Profile</u>

Provide information on key staff you intend utilizing on this contract, should it be awarded to you.

Name	Position in your organization	Qualifications	Experience

10.2 Infrastructure and resources available to execute this contract

10.2.1 Physical facilities

Description	Address	Area (m²)

10.3 Plant and equipment

Description : Plant and equipment owned (or to be rented)	Number of units

10.4 List of <u>shareholders</u> by Name, Position, Identity number, Citizenship, HDI status and ownership as relevant.

Name	Date/Position Occupied in Enterprise	ID Number (please attach certified copies of ID's	Date RSA Citizenship obtained	HDI	Women	Disabled	Youth (person not older than 35 years of age)	% of business/ enterprise owned
							Total	100%

10.5. List of <u>shareholders</u> by Name, percentage (%) of business/enterprise owned, residential address.

Full Name	Identity (ID) Number (please attached certified copies of ID's)	% of business/ enterprise owned	Residential address

10.6. AUTHORITY FOR SIGNATORY

Please note that the sole proprietors or "one person business" are not required to submit an official and duly signed authority of signatory.

Signatories for close corporations and companies shall confirm their authority by signing on behalf of the company/firm **by attaching to this page** a duly signed and dated copy of the relevant resolution of their members or their board of directors, as the case may be.

An <u>example for a company is shown below:</u>

Printed on company letterhead:
" By resolution of the board of directors passed on20 Mr
has been duly authorized to sign all documents in connection with the bid for
Tender No
and any Contract, which may arise there from on behalf of
SIGNED ON BEHALF OF THE COMPANY
IN HIS CAPACITY ASCAPACITY AS
DATE:
SIGNATURE OF SIGNATORY:
AS WITNESSES: 1
2

I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution indicated in paragraph 7 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- (i) The information furnished is true and correct.
- (ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form.
- (iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 7, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- (iv) If the B-BBEE status level of contribution has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution

	SIGNATURE(S) OF TENDERER(S)
SURNAME AND NAME:	
DATE:	
ADDRESS:	



MBD 8

MOGALE CITY LOCAL MUNICIPALITY

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be rejected if that bidder, or any of its directors have:
 - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b. been convicted for fraud or corruption during the past five years;
 - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- 4 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

ltem 4.1	QuestionIs the bidder or any of its directors listed on the National Treasury'sDatabase of Restricted Suppliers as companies or persons prohibitedfrom doing business with the public sector?(Companies or persons who are listed on this Database were informedin writing of this restriction by the Accounting Officer/Authority of theinstitution that imposed the restriction after the audi alteram partemrule was applied).The Database of Restricted Suppliers now resides on the NationalTreasury's website(www.treasury.gov.za) and can be accessed by	Yes	No □
4.1.1	clicking on its link at the bottom of the home page.		

4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury's website (<u>www.treasury.gov.za</u>) by clicking on its link at the bottom of the home page.	Yes	No
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes	No
	If so, furnish particulars:		
4.3.1			
4.3.1 Item	Question	Yes	No
		Yes	No
ltem	Question Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more		
ltem 4.4	Question Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?		

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME)CERTIFY THAT THE INFORMATION FURNISHED ON THISDECLARATION FORM TRUE AND CORRECT.I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of Bidder



MBD 9

that:

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

TENDERS ARE HEREBY INVITED FROM REGISTERED AND EXPERIENCED PANEL OF LEGAL PRACTITIONERS FOR THE COLLECTION OF OUTSTANDING DEBT AGING SIXTY - ONE (61) DAYS AND ABOVE FOR MOGALE CITY LOCAL MUNICIPALITY FOR A PERIOD OF THREE (3) YEARS. (Bid Number and Description)

in response to the invitation for the bid made by: MOGALE CITY LOCAL MUNICIPALITY

(Name of Municipality / Municipal Entity)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of:_____

(Name of Bidder)

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.

- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

•••••	•••••	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •

Signature

Date		

.....

Position

Name of Bidder

Js9141w 4

GENERAL CONDITIONS OF CONTRACT

THE NATIONAL TREASURY

Republic of South Africa



GOVERNMENT PROCUREMENT GENERAL CONDITIONS OF CONTRACT JULY 2010

GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT July 2010

THE NATIONAL TREASURY: Republic of South Africa 2

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GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT THE NATIONAL TREASURY: Republic of South Africa 3 General Conditions of Contract

- 1. **Definitions** 1. The following terms shall be interpreted as indicated:
- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when,

through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.

1.7 "Day" means calendar day.

- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.

1.10 "Delivery into consignees store or to his site" means delivered and unloaded

in the specified store or depot or on the specified site in compliance with the

conditions of the contract or order, the supplier bearing all risks and charges

involved until the goods are so delivered and a valid receipt is obtained.

1.11 "Dumping" occurs when a private enterprise abroad market its goods on own

initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT THE NATIONAL TREASURY: Republic of South Africa 4

1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and

freight embargoes.

1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a

procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.

1.14 "GCC" means the General Conditions of Contract.

1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.

1.16 "Imported content" means that portion of the bidding price have been or are still To be imported (whether by the supplier or his subcontractors) and which costs Are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the Factory in the Republic where the goods covered by the bid will be manufactured.

1.17 "Local content" means that portion of the bidding price, which is not included in the imported content provided that local manufacture does take place.

1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.

1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.

1.20 "Project site," where applicable, means the place indicated in bidding documents.

1.21 "Purchaser" means the organization purchasing the goods.

1.22 "Republic" means the Republic of South Africa.

1.23 "SCC" means the Special Conditions of Contract.

1.24 "Services" means those functional services ancillary to the

Supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered

under the contract.

1.25 "Supplier" means the successful bidder who is awarded the contract to maintain and administer the required and specified service(s) to the State. 1.26 "Tort" means in breach of contract.

1.27 "Turnkey" means a procurement process where one service provider assumes total responsibility for all aspects of the project and delivers the full end product service required by the contract.

1.28 "Written" or "in writing" means hand-written in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services (excluding professional services related to the building and construction industry), sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific goods, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid.

Where applicable a nonrefundable fee for documents may be charged. 3.2 Invitations to bid are usually published in locally distributed news media and on the municipality/municipal entity website.

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information inspection

5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall.

extend only so far as may be necessary for purposes of such performance. 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the

purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent Rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

6.2 When a supplier developed documentation / projects for the municipality / municipal entity, the intellectual, copy and patent rights or ownership of such documents or projects will vest in the municipality / municipal entity.

7. Performance security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or (b) a cashier's or certified cheque

(b) a cashier's or certified cheque.

7.4 The performance security will be discharged by the purchaser

and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified.

8. Inspections, tests and analyses

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that goods to be produced or services to be rendered should

at any stage be subject to inspections, tests and analyses, the bidder or contractor's premises shall be open, at all reasonable hours, for inspection by a representative of the purchaser or organization acting on behalf of the purchaser. 8.3 If there are no inspection requirements indicated in the bidding documents and no

mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the goods to be in accordance with the contract requirements, the cost of the

inspections, tests and analyses shall be defrayed by the purchaser. 8.5 Where the goods or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such goods or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

8.6 Goods and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

8.7 Any contract goods may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected goods shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with goods, which do comply with the requirements of the contract. Failing such removal the rejected goods shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute goods forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected goods, purchase such goods as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 22 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size

weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, and in any subsequent Instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods and arrangements for shipping and clearance obligations, shall be made by the supplier in accordance with the terms specified in the Contract.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely Convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified.

13. Incidental Services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any:

(a) Performance or supervision of on-site assembly and/or commissioning of the supplied goods;

(b) Furnishing of tools required for assembly and/or maintenance of the supplied goods;

(c) Furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

(d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and (e) Training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods. 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

(a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and;

(b) in the event of termination of production of the spare parts:

(i) advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
(ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination. 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, Whichever period concludes earlier, unless specified otherwise.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
16.4 Payment will be made in Rand unless otherwise stipulated.
17 Prices

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized or in the purchaser's request for bid validity extension, as the case may be.

18. Variation orders

18.1 In cases where the estimated value of the envisaged changes in purchase does not vary more than 15% of the total value of the original contract, the contractor may be instructed to deliver the goods or render the services as such. In cases of measurable quantities, the contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract. 21.3 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the goods are required, or the supplier's services are not readily available.

21.4 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is greed upon pursuant to GCC Clause 22.2 without the application of penalties.

21.5 Upon any delay beyond the delivery period in the case of a goods contract, the purchaser shall, without cancelling the contract, be entitled to purchase goods of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

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22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract ursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

(a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;

(b) if the supplier fails to perform any other obligation(s) under the contract; or (c) if the supplier, in the judgement of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner, as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the supplier as having no objection and proceed with the restriction.

23.5 . Any restriction imposed on any person by the purchaser will, at the discretion of the purchaser, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the purchaser actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:(i) the name and address of the supplier and / or person restricted by the aser.

purchaser;

(ii) the date of commencement of the restriction

(iii) the period of restriction; and

(iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

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 $\ensuremath{\text{23.7}}$. If a court of law convicts a person of an offence as contemplated in sections

12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Antidumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase .When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favorable difference shall on demand be paid forthwith by the supplier to the purchaser or the purchaser may deduct such amounts from moneys (if any) which may otherwise be due to the supplier in regard to goods or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other

failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Notwithstanding any reference to mediation and/or court proceedings herein,

(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and

(b) the purchaser shall pay the supplier any monies due the supplier for goods delivered and / or services rendered according to the prescripts of the contract.

28. Limitation of Liability

28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;

(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid SARS must have certified that the tax matters of the preferred bidder are in order.

32.4 No contract shall be concluded with any bidder whose municipal rates and taxes and municipal services charges are in arrears.

33. Transfer of contracts

33.1 The contractor shall not abandon, transfer, cede assign or sublet a contract or part thereof without the written permission of the purchaser

34. Amendment of contracts

34.1 No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing, shall also be in writing.

35. Prohibition of restrictive practices:

35.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of **restrictive practices** 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder(s) is / are or a contractor(s) was / were involved in collusive bidding.

35.2 If a bidder(s) or contractor(s) based on reasonable grounds or evidence obtained by the purchaser has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in section 59 of the Competition Act No 89 0f 1998.

35.3 If a bidder(s) or contractor(s) has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned

11. TENDERS TO BE EVALUATED ON FUNCTIONALITY

(1) An organ of state must state in the tender documents if the tender will be evaluated on functionality.

(2) The evaluation criteria for measuring functionality must be objective.

(3) The tender documents must specify-

(a) the evaluation criteria for measuring functionality;

- (a) the points for each criteria and, if any, each sub-criterion; and
- (b) the minimum qualifying score for functionality.

(4) The minimum qualifying score for functionality for a tender to be considered further-

- (a) must be determined separately for each tender; and
- (b) may not be so-
- (i) low that it may jeopardise the quality of the required goods or services; or
- (ii) high that it is unreasonably restrictive.

(5) Points scored for functionality must be rounded off to the nearest two decimal places.

(6) A tender that fails to obtain the minimum qualifying score for functionality as indicated in the tender documents is not an acceptable tender.

(7) Each tender that obtained the minimum qualifying score for functionality must be evaluated further in terms of price and the preference point system and any objective criteria envisaged in regulation 11.

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TERMS OF REFERENCE FOR THE REGISTERED AND EXPERIENCED PANEL OF LEGAL PRACTITIONERS FOR THE COLLECTION OF OUTSTANDING DEBT AGING SIXTY - ONE (61) DAYS AND ABOVE FOR MOGALE CITY LOCAL MUNICIPALITY FOR A PERIOD OF THREE (3) YEARS.

Tenderers are hereby invited from experienced Law Firms on and as when required for a period of 3 (three) years. Physical inspection and interviews of the qualifying firms may be conducted at the Municipality's discretion on a specific day or days to be disclosed later in the RFP process. All qualifying firms will be notified of the proposed interview /inspection date(s) in advance.

12. SCOPE OF WORK

The firms selected should have demonstrable qualifications and experience to handle legal work in the following practice areas. It is expected that the appointed firms shall, always, provide the services diligently and in a professional manner.

13. INTRODUCTION

- 13.1 The main objectives is to collect the outstanding debt of MCLM in excess of sixtyone (61) days and above for a period of three (3) years.
- 13.2. The Successful tenderer shall
- 13.2.1. provide confirmation of registration with Debt Collectors MCLM as is required in terms of Section 8(1) and 8(3) of the Debt Collectors Act No. 114 of 1998 or registration as member of a Law Society in terms of the Attorneys Act, 1979 or registration as member of the Association of Debt Recovery Agents "ADRA".
- 13.2.3. ensure that all collection methods shall comply in all respects with the provisions of the *Magistrate's Court Act No. 32 of* 1944 as amended, and the Debt Collectors Act No. 114 of1998 as amended, credit control and debt collection policy and other applicable legislations.

- 13.2.4. Debt collection activities:
 - 13.2.5. The pre-legal debt collection services for the collection of revenue on overdue accounts of 60 days and above, on a commission basis, include the following:
 - 13.2.5.1. Debtor identification through an arrears extract or preferably through an interface with the municipality's system;
 - 13.2.5.2. Filtering arrears information for import into the Successful tenderer's system;
 - 13.2.5.3. Also be available to be on-site twice a week to ensure thorough communication and skills transfer on debtor related matters,
 - 13.2.5.4. Soft and hard tracing
 - 13.2.5.5. Letter of demand,
 - 13.2.5.6. Telephonic and SMS interaction with debtor,
 - 13.2.5.7. Negotiating acceptable payment agreements in accordance with the Credit Control and Debt Collection Policy, such agreements will apply to all debt arrangements,
 - 13.2.5.8. Follow up on negotiated agreements,
 - 13.2.5.9. Identification of defaults on negotiated agreements.
 - 13.2.6. The legal debt collection services for the collection of revenue on overdue accounts interpreted and handed off for legal collection, on a per service billing, include the following:
 - 13.2.6.1. Soft and hard tracing
 - 13.2.6.2. Preparation of summonses
 - 13.2.6.3. Obtaining judgements

13.3. Automated online debt management system

- 13.3.3. The successful tenderer must provide, at own cost all hardware and software required to provide the necessary services to the Municipality.
- 13.3.4. It must be an on-line system and be able to interface with the financial system in such a way that it can serve as an extension of the existing systems. Data will be transferred between the Contractor and the Municipality's systems in a format to be agreed on.
- 13.3.5. It must have a built-in workflow process the system must start at predetermined action and follow the credit control and debt collection processes automatically.
- 13.3.6. The system should automatically diarise all actions for the prescribed periods and instruct operators accordingly.
- 13.3.7. The system must have an automatic monitoring process of actions and staff performance to identify bottlenecks and the effectiveness of every action in process.

- 13.3.8. It must contain document templates for all the necessary letters, forms, instructions and legal processes to effectively control debtors and recover arrears.
- 13.3.9. It must be flexible and allow for the customisation of standard documents according to needs and for the creation of additional documents where necessary.
- 13.3.10. The system must accommodate different processes for different types of accounts.
- 13.3.11. The system must be able perform consumers profiling to identify paying, consumers, slow paying consumers, non-paying consumers and indigent consumers that will assist in developing proper collection strategies
- 13.3.12. The system must be able to generate management reports per geographical, consumer types and consumer profiling.
- 13.3.13. The complete history of the account must be on enquiry screens copies of all documents generated and received should be available and easily accessible.
- 13.3.14. The history should be kept in the system for future reference until such time that the municipality decides to delete it.
- 13.3.15. The system should be user friendly and uncomplicated and should have built-in security levels and prioritisation levels.

14 CONDUCT OF DEBT COLLECTOR

- 14.1 Mogale City Local Municipality expects a high standard of delivery and that all reasonable steps, to recover debt as speedily, cost effectively and appropriately as possible, will be instituted timeously and without undue delay.
- 14.2 The successful tenderer must assess and report to the municipality on the prospects and cost effectiveness of the recovery of debt and shall immediately advise municipality, in writing, of irrecoverable matters and close its file upon instruction in respect hereof.
- 14.3 The successful tenderer will not accept work from the municipality if and when the debtor is their client, in order to avoid conflict of interest.
- 14.4 The successful tenderer will treat debtors humanely and with the utmost empathy and uphold the dignity of debtors at all times.
- 14.5 The successful tender will be required to take the necessary action against debtors placed under administration or debt review and act on behalf of the municipality in business rescue and liquidation matters and in executions where the municipality has a vested interest.
- 14.6 The successful tenderer shall not settle or compromise any claim or initiate litigation on behalf of the municipality, without the necessary consultation and approval of the municipality.
- 14.7 The successful tenderer is not required to receive payments on behalf of the municipality on any matter that have not been handed over for legal proceedings.

14. COLLECTION INSTRUCTIONS & PROCEDURES

- 15.1. The successful tenderer shall accept all such instructions as may be handed over by the MCLM.
- 15.2. The MCLM shall be entitled from time to time and in its discretion to instruct the successful tenderer to collect any debt by delivering to the successful tenderer, electronically or any other form reasonably acceptable to the successful tenderer and MCLM.
- 15.3. The following procedures shall be observed to ensure efficient and effective collection:
 - 15.3.1. should the debtor fail to pay, or otherwise settle the matter in terms of a written demand, the successful tenderer shall institute action in a competent court for payment of the : outstanding debt.
 - 15.3.2. in the event of the debtor fails to pay or otherwise settle the matter on receipt of summons, the successful tenderer shall proceed with judgment and execution in terms of the rules of the court concerned, but with prior approval from the Municipality.
 - 15.3.3. in the event of the debtor defending any action instituted against him, the successful tenderer shall report such to the MCLM, and shall not proceed with the prosecution of such action, unless otherwise instructed by the MCLM. In the event of judgment being granted in favor of the MCLM, the successful tenderer shall proceed with execution and/or such further steps as may be available in terms of the Rules of the Court concerned for collection of the amount outstanding;

- 15.3.4. to the MCLM's satisfaction maintain adequate and correct records and details of payments by debtors, amount charged, legal fees charged on the debts and outstanding balances in respect of each debt;
 - 15.3.5. collect each debt strictly on an "individual matter" basis and maintain a separate account, file and record in respect of each debt;
 - 15.3.6. not allow any set-off between any of the debts for any reason whatsoever;
 - 15.3.7. be entitled in circumstances where he is of the opinion after reasonable enquiry that the debtor is unable to pay the whole amount of the debt immediately, to accept payment in monthly instalments over a period not exceeding 36 months, provided that the debtor agrees to pay all cost as between successful tenderer and client;
 - 15.3.8. inform the MCLM when the successful tenderer becomes aware of any change to the personal Information of the debtor's postal address and telephone details, or any other details;
 - 15.3.9. request instructions from the MCLM as to any settlement of any matter which may be proposed by the debtor.
 - 15.3.10. any request for instructions or any settlement proposal shall be transmitted by the successful tenderer electronically to the MCLM.
 - 15.3.11. in regard to instructions relating; to the facts of the matter to enable the successful tenderer to plead or to prepare to trial, the request for such instructions shall be hand delivered to the MCLM.
- 15.4. The successful tenderer shall have access to the MCLM's computer system.
 - 15.4.1. to check the balance outstanding on any account in respect of which he has been instructed to collect and for viewing and enquiries.
 - 15.4.2. to ascertain payments made by the debtor to the MCLM.
 - 15.4.3. to inform MCLM to update information regarding the debtor's postal address and telephone details;
 - 15.4.4. to record settlement arrangements made by the debtor with the successful tenderer:
 - 15.4.5. to ascertain whether the debtor has made any settlement arrangement with the MCLM;
 - 15.4.6. to inform MCLM of any information relating to the debtor which has come to the attention of the successful tenderer;
 - 15.4.7. to obtain such information as he may require regarding the debtor, and for no other purpose, whatsoever.
- 15.5. The successful tenderer shall within two days of the information becoming available to him, report to the MCLM, electronically provide the MCLM with the information regarding:
 - 15.5.1. Payments received from the debtor;
 - 15.5.2. Approved charges, in accordance with legislation, levied by the successful tenderers;
 - 15.5.3. Arrangements for payment of installments should be concluded with successful tenderer and not MCLM.
 - 15.5.4. Other settlements arrangements made with the prior consent of the MCLM;
 - 15.5.5. Any other information, which the successful tenderer is entitled to record on the MCLM's computer system.
- 15.6. In the event of any payment made by the debtor having been made to the successful tenderer by cheque and such cheque being dishonored, the successful tenderer shall within two (2) days of such cheque having been dishonored and returned to the successful tenderer, debit the debtor's account

with the amount concerned. And reflect such debit as arising, from a dishonored cheque to the attention of the MCLM to enable the MCLM to take such action as it may deem necessary in regard to the cut-off of services to the debtor concerned. Only cash or bank guaranteed cheques will be accepted from handed over customers.

- 15.7. The successful tenderer shall ensure that debtors make payment direct to the MCLM and not to the appointed collection agents. All amounts collected shall be paid directly into the municipal primary bank account. Successful tenderers are not allowed to receive or accept money on behalf of the municipality.
- 15.8. The successful tenderer shall ensure that they put adequate internal control measures in place to ensure that the following information are regularly verified on the MCLM's computer system:
 - 15.8.1. any payment made direct to the MCLM by any debtor in respect of whom the successful tenderer has been instructed collect any amount owing:
 - 15.8.2. any information relating to any such debtor which may come to the knowledge of the MCLM;

16. **PROCESSING OF INSTRUCTIONS**

16.1. The service provider shall accept ah such instructions as may be handed over by the MCLM.

16.2. The MCLM shall be entitled from time to time and in its discretion to instruct the service provider to collect any debt by delivering to the service provider, electronically or any other form reasonably acceptable to the service provider and MCLM.

The service provider shall after receipt of instructions confirm receipt thereof.

17. COLLECTION PROCEDURES

The service provider shall:

17.1. Ensure that all collection methods shall comply in all respects with the provisions of the Magistrate's Court Act No. 32 of 1944 as amended, and the Debt Collectors Act No. 114 of 998 as amended, credit control and debt collection policy and other applicable legislations.

- 17.2. Should the debtor fail to pay, or otherwise settle the matter in terms of a written demand, the service provider shall institute action in a competent court for payment of the: outstanding debt.
- 17.3. In the event of the debtor fails to pay or otherwise settle the matter an receipt of summons, the service provider shall proceed with judgment and execution in terms of the rules of the court concerned, but with prior approval from the Municipality.
- 17.4. In the event of the debtor defending any action instituted against him, the service provider shall report such to the MCLM, and shall not proceed with the prosecution of such action, unless otherwise instructed by the MCLM. In the event of judgment being granted in favour of the MCLM, the service provider shall proceed with execution and/or such further steps as may be available in terms of the Rules of the Court concerned for collection of the amount outstanding.
- 17.5. To the MCI-Ms satisfaction maintain adequate and correct records and details of payments by debtors, amount charged legal fees charged on the debts and outstanding balances in respect of each debt.
- 17.6. collect each debt strictly on an "individual matter" basis and maintain a separate account, file and record in respect of each debt.

17.7. not allow any set-off between any of the debts for any reason whatsoever.

17.8. be entitled in circumstances where he is of the opinion after reasonable enquiry that the debtor is unable to pay the whole amount of the debt immediately, to accept payment in monthly instalments over a period not exceeding 36 months, provided that the debtor agrees to pay all cost as between service provider and client; 4.9inform the Council when the service provider becomes aware of any change to the personal information of the debtor's postal address and telephone details, or any other details;

17.9. request instructions form the MCLM as to any settlement of any matter which may be proposed by the debtor.

17.10. any request for instructions or any settlement proposal shall be transmitted by the service provider electronically to the MCLM.

17.11. in regard b instructions relating; to the facts of the matter to enable the service provider to

plead or to prepare to trial the request for such instructions shall be hand delivered to the MCLM.

18. ACCESS TO COUNCIL'S COMPUTER SYSTEM

18.1. The service provider shall have access to the MCLM^Is computer system

18.2. To check the balance outstanding on any account in respect of which he has been instructed to collect and for viewing and enquiries.

- 18.3. To ascertain payments made by the debtor to the MCLM.
- 18.4.To inform MCLM to update information regarding the debtor's postal address and telephone details.
- 18.5. To record settlement arrangements made by the debtor with the service provider:
- 18.6. To ascertain whether the debtor has made any settlement arrangement with the MCLM,
- 18.7. To inform Council of any information relating to the debtor which has come to the attention of the service provider.
- 18.8. To obtain such information as he may require regarding the debtor, and for no other purpose, whatsoever.
- 18.9. The service provider shall within two days of the information becoming available to him, report to the MCLM, electronically provide the MCLM with the information regarding:
 - 18.10. Payments received from the debtor:.
- 18.11. Approved chargest in accordance with legislation, levied by the service provideArrangements for payment of instalments should be concluded with service provider and not MCLM.
- 18.12. Other settlements arrangements made with the prior consent of the MCLM.
- 18.13. Any other information which the service provider is entitled to record an the MCLM^Is computer system.
- 18.14. In the event of any payment made by the debtor having been made to the service provider by cheque and such cheque being dishonoured, the service provider shall within two (2) days of

such cheque having been dishonoured and returned to the service provider, debit the debtors account with the amount concerned. And reflect such debit as arising, from a dishonoured cheque to the attention of the MCLM to enable the MCI-M to take such action as it may deem necessary in regard to the cut-off of services to the debtor concerned. Only cash or bank guaranteed cheques will be accepted from handed over customers.

- 18.15. The service provider shall ensure that the debtors make payment direct to the MCLM and not to the appointed collection agents.
- 18.16. The service provider shall ensure that they put adequate internal control measures in place to ensure that the following information are regularly verified on the MCLM's computer system:
- 18.17. any payment made direct to the MCLM by any debtor in respect of whom the service provider has been instructed collect any amount owing:
- 18.18. any information relating to any such debtor which may come to the knowledge of the MCLM.

19. WITHDRAWAL OF INSTRUCTION'S

- 19.1. The MCLM may at any time:
- 19.2. Instruct the service provider to cease proceedings against any debtor.
- 19.3. Withdraw any. instruction in respect of the collection of the amount owing by any debtor.
- 19.4. After a period of six months, the service provider shall' report to the MCLM; if the debt is not paid in full or if no satisfactory arrangement with the debtor to pay the debt has been concluded.
- 19.5. The MCLM shall be entitled to call for reasons from the service provider as to why no, or poor collection of debt was achieved.
- 19.6. The service provider shall be obliged to furnish such reasons to the MCLM within 14 days of request for such information.

20. **FEES**

20.1. The fees payable to the service provider in respect of any monies collected by them from any . debtor in respect of whom the service provider has received instructions shall be based on commission of amounts collected. Debt collector should indicate their preferred percentage underneath.

COMMISSION RATE _____% (Percent)

Signature:....

- 20.2. Payment will be based on commission of the amount collected. Service provider should provide their own preferred amount of commission.
- 20.3. Service shall not be entitled to a commission where the amount paid by a debtor into the current account, unless paid in error.
- 20.4 All amounts collected on the handed over accounts/ shall be entitled to a commission.
- 20.5. All commissions payable to the service shall be inclusive of value added tax.
- 20.6. The service provider shall in addition be entitled to charge to the debtor all legal charges as between party to party* and shall be entitled to recover such charges from the debtor.

- 20.7. The commission fees chargeable by the service provider in terms of paragraph 6.2 above shall be based on amounts collected by the service provider at any time, and upon amounts paid direct b the MCLM by the debtor at any time after the service provider has commenced the process of collection.
- 20.8. The service provide shall not be entitled to the commission as in paragraph 7.2 for the collection of outstanding debt which was not handed over to them.
- 20.9. In event of the MCLM withdrawing the instruction of the service provider in relation to any debtor, the service provider shall nevertheless be entitled to commission upon the amounts subsequently paid directly to the MCLM for a period not exceeding 30 (thirty) days from the date on which the MCLM issued the withdrawal notice.
- 20.10 The MCLM may set monthly collection target.

20. PERFORMANCE

- 20.1. Performance will be measured according to the following scale:
- 20.2. Performance assessment and evaluation will be conducted monthly.
- 20.3. Performance review will be conducted annually and the services of poor performing debt collectors may be terminated.
- 20.4. Performance will be rated quarterly as follows: Quarterly collection of 5 percent and above of the total debt handed over is excellent, 3% = good, 2% = fair and 0% to 1% = poor.
- 20.5. Additional work will be allocated to outstanding performance.
- 20.6. An incentive of 5 percent will be given to debt collector/s who manage to collect
- 20.7. percent of the total debt handed over in the last twelve (12) months.

21. PAYMENT OF FEES

21.1. Ten (10) days of the end of each month the service provider shall prepare an account which shall be transmitted to the MCLM in electronic form or hand delivered in which the following entries for the month immediately past shall appear:

21.2. The amounts collected from each debtor by the service provider:

21.3. The amounts collected from each debtor in respect of which the service provider had received instructions and had commenced the collection procedure.

21.4. The legal fees incurred by the service provider in respect of the debtor, which cast will be recovered by the service provider from debtor.

21.5. The gross amount owing to the MCLM in respect of that debtor.

21.6. The collection commission owing to the service provider in respect of the debt collections made by the service provider.

21.7. The service provider and client charges incurred in respect of defended actions during, the course of the month concerned in respect of each debtor.

21.8. All matters that warrant litigation will be negotiated with the project manager and legal division.

22. INSURANCE AUDIT CERTIFICATES AND WARRANTIES

22.1. The service provider shall maintain at its own cost insurance for a minimum amount covering the collection payments equivalent to two months current payments made directly to the service provider and any loss, liability or damage which the MCLM may suffer arising out of non-compliance with any law and regulation pertaining to the collection of debt on-behalf of the MCLM.

22.2. the MCLM shall be entitled to inspect the records of the service provider relating b the collection of debts on behalf of MCLM.

22.3. the appointed attorney acting on behalf of the MCLM warrants that it shall at all times be registered Gauteng, Provincial member of the Legal Practice Council.

22.4. the debt collector warrants that it shall at all times be a member of (ADRA) and registered as a debt collector under the provisions of the Debt Collectors Act and Attorneys Act and shall comply with all the provisions, code of conduct and regulations under the Acts.

23. SPECIAL CONDITIONS

- 23.1. All amount collected shall be paid directly into the Municipal primary bank account.
- 23.2. Amount paid by the consumer less the current monthly account of the consumer;
- 23.3. The net of the amount paid, and the monthly account will be the amount subject to commission charges by the service provider/debt collector with exception of the amount or balance in the handed over account. TO BE MOVED TO THE SLA

Example: Amount paid R10 000 – Monthly levies R5 000= net R5 000

R5 000 X % IS payable to the service provider/Debt collector

.23.4. Service providers are not allowed to receive or accept moneys on behalf of the Municipality. Commission will be paid in the following manner:

24. EVALUATION CRITERIA FOR DEBT COLLECTION

- The below mentioned criteria regarding Functionality is required for responsiveness and therefore eligibility for the next stage of evaluation. This is done to determine the ability of each bidder to successfully execute the contract according to specifications.
- Failure to score the minimum of 70 points out of 100 points will lead to non-compliance and bidders will be rejected after this phase and not continue for price scoring.
- These criteria shall only determine whether a tender will further be evaluated and will not influence the points scored on Price.
- If any criterion is rated zero points, the tenderer will be rejected, even if the required 60 out of 85 points are achieved.

No.	Standard	Weighting	Min score
24.1	Company registration: proof of		
	 Registration with debt collection body (Council of debt collectors/ ADRA) and/or legal practice council operating in South Africa = 10 points 	10	10
	Proof of registration to be attached		
	Failure to attach proof of registration will lead to zero (0) points.		
	Company profile to be submitted indicating years of experience in debt collection.		
	General debt collection		
	• Minimum of 5 years and above = 10 points		1
	OR	15	15
	Municipal debt collection: and or General collection		
	• Minimum of 5 years and above = 15 points	15	15
	Failure to attach proof of company profile will lead to zero (0).		
24.2	Service provider to attach a minimum of five (5) contactable reference letters from Municipalities and/or other institutions indicating the amount collected and the period .	20	10
	 Minimum of 5 -6= 10 points 7 reference letters and above = 20 points 		

	Failure to attach signed contactable reference letters will lead to zero (0) points		
24.3	 Availability and experience/qualifications of existing and/or temporary staff to successfully execute this contract. 1 x project Manager with NQF 7 qualification and five years' experience = 10 points 1 x admitted attorney with five years' experience = 10 call centre agents or debt collectors = 20 points 	20	10
	CV's proving the experience and proof of certified qualifications must be attached in order to claim points.		
24.4	Effective technology, management information system (debt collection system). Attach proof of software license/ software agreement.	15	15
25.5	 Methodology used for debt collection and administrative processes Collection without summons and court judgement = 10 Print out of call logs and or letter of demand Ability to list debtors and collection up to court and judgement = 20 Attach Summons or proof of access to credit bureau 	20	10
TOTAL		100	70

These criteria shall only determine whether a tender will further be evaluated and will not influence the points scored on Price.

All information and particulars necessary to properly evaluate the tender must be furnished on the submission. Incomplete particulars and documents required to substantiate the bidder's claim or insufficient documentary proof thereof will be construed to mean that the Bidder is forfeiting the evaluation points in that regard.

21.1. Reimbursement for Litigation

- 21.1.1. MCLM may reimburse the successful tenderer on litigation matters against the debtor.
- 21.1.2. The successful tenderer shall obtain approval from MCLM prior to instituting any legal action in the competent court of law against the debtor.
- 21.2. The commission fees chargeable by the successful tenderer in terms of paragraph 5.1 above shall be based on amounts collected by the successful tenderer at any time, and upon amounts paid direct to the MCLM by the debtor at any time after the successful tenderer has commenced the process of collection.
- 21.3. The tenderer shall not be entitled to the commission as in paragraph 5.1 for the collection of outstanding debt which was not handed over to them.
- 21.4. In event of the MCLM withdrawing the instruction of the successful tenderer in relation to any debtor, the successful tenderer shall nevertheless be entitled to commission upon the amounts subsequently paid directly to the MCLM for a period not exceeding 30 (thirty) days from the date on which the MCLM issued the withdrawal notice.
 - 21.5. The MCLM may set quarterly collection target.

22. Performance

- 22.1. Performance will be measured according to the following scale:
 - 22.1.1. Performance assessment and evaluation will be conducted quarterly.
 - 22.1.2. Outstanding or excellent performance may be rewarded by MCLM.
 - 22.1.3. Performance review will be conducted annually and the services of poor performing debt collectors may be terminated.
- 22.2. Performance will be measured according to the following scale:

Excellent	Good	Fair	Poor
6 and above	4-5	2-3	0-1

- 22.3. Additional work will be allocated to outstanding performance.
- 22.4. An incentive of 2 percent will be paid to outstanding or excellent debt collector/s who managed to collect 6 percent and above of the 25 percent of the total debt handed over.

23. PAYMENT FILE

- 23.1. Within ten (10) days of the end of each month, the successful tenderer shall prepare an account which shall be transmitted to the MCLM in electronic form or hand delivered in which the following entries for the month immediately past shall appear:
 - 23.1.1. the amounts collected from each debtor by the successful tenderer:
 - 23.1.2. the amounts collected from each debtor in respect of which the successful tenderer had received instructions and had commenced the collection procedure;
 - 23.1.3. the legal fees incurred by the successful tenderer in respect of the debtor, which cost will be recovered by the successful tenderer from debtor.
 - 23.1.4. the gross amount owing to the MCLM in respect of that debtor;
 - 23.1.5. the collection commission owing to the successful tenderer in respect of the gross collections made by the successful tenderer.
 - 23.1.6. the successful tenderer and client charges incurred in respect of defended actions during, the course of the month concerned in respect of each debtor.
- 23.2. All matters that warrant litigation will be negotiated with the project manager.

BID CHECKLIST

This list is aimed at assisting all bidders to submit complete bid documents.

Bidders are to check the following points before the submission of their tender document and to complete YES/NO next to each item as an indication that the bidder has complied with the provision of the item concerned. If any of the items are marked as NO – it might lead to the disqualification of your bid.

ITEM	DESCRIPTION	YES	NO
1.	Bidder must attach the Central Supplier Database (CSD) registration report.		
2.	The bidding entity as well as all its directors/shareholders must submit Municipal account not more than three (03) months / ninety (90) days plus in arrears at the time of the closing date. No bid will be awarded to a company and its directors that owe more than three (3) months charges to any municipality or metro.		
3.	A valid lease agreement which is in the name of the business and or directors /shareholders, which must stipulate who is responsible for payment of Municipal services;		
	(Copy of the lease agreement will only be accepted if water and lights are part of lease payment). or		
	If the Bidding Entity operates from informal settlement and is not responsible for Municipal account/services.		
	 The bidder must submit confirmation on Municipality/Metro letterhead signed and stamped from the ward councilor/delegate or 		
	If the Bidding Entity operates from parents' place and is not responsible for Municipal account:		
	• The bidder must submit the property owner's Municipal account and a Sworn Affidavit of the property owner with and original stamp from the Commissioner of Oaths.		
4.	All pages of the bid document have been read by the bidder and the returnable schedules and MBD 's forms duly completed and signed. e.g. MBD1, MBD 4, MBD 6.1, MBD 8 AND MBD 9.		
5.	All pages requiring information have been completed in full and in black ink.		
6.	No pages removed from the tender document		

	T	11			
7.	A copy of the resolution of your Board of Directors, similar to the				
	attached specimen, authorizing the signatory to sign the tender and				
	the subsequent contracts, has been attached and signed.				
8.	JV agreement has been attached and signed (if applicable)				
9.	Commission Rate signed				
10.	In case of any amendments made, was it signed in full by the authorized signatory?				
	Please note that the use of tipp-ex will lead to immediate disqualification.				
11.	Please declare any interest as required in terms of MBD - 4				
	truthfully and correctly as incorrect declarations are considered a				
	criminal offence.				
	 Personal Tax Numbers included 				
	 State Employee Number / Persal Number 				
	 Identity number 				
	Name				
12.	Please take note of the functionality evaluation criteria that will be applied to your				
	submission in order to ensure that your company has the necessary capacity and				
	capability to successfully execute this tender, if appointed.				
	Ensure that sufficient information is included in your submission to ensure successful evaluation of your bid.				

- PLEASE NOTE:
- No contract will be awarded to a service provider, if the service provider or its directors are in arrears with their municipal accounts for more than three (3) months.
- In case of a Joint Venture, please note that individual documents have to be submitted for all parties in the JV, such as tax clearance certificates, municipal accounts, etc.
- No communication with Mogale City Municipal officials are allowed after the closing date of the tender. The only authorized form of communication will be through the Supply Chain Management Office email address at <u>SCMEnquiries@mogalecity.gov.za</u>